

# 2015 City of Newport Community Survey

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Draft Report

**Submitted to the City of Newport, Rhode Island**

**by:**

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# *2015 DirectionFinder*<sup>®</sup> Survey

## Executive Summary Report

### City of Newport, Rhode Island

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#### **Overview and Methodology**

ETC Institute administered the *DirectionFinder*<sup>®</sup> survey for the City of Newport, Rhode Island during June and July of 2015. The purpose of the survey was to assess citizen satisfaction with the delivery of major city services and to help determine priorities for the community as part of the City's ongoing planning process. This is the second time ETC Institute has administered the *DirectionFinder*<sup>®</sup> survey for the City of Newport; the first one was administered in 2006.

The 2015 survey was six (6) pages long and took the average person approximately 15-20 minutes to complete. It was administered by mail, phone and the Internet to a random sample of residents in the City of Newport. Approximately two weeks after the surveys were mailed, residents who received the survey were contacted by phone. Those who indicated that they had not returned the survey were given the option of completing it by phone or online.

Of the households that received the survey, 1,226 completed the survey. The overall results of 1,226 households have a precision of at least +/-2.8% at the 95% level of confidence. There were no statistically significant differences in the results of the survey based on the method of administration (mail vs. phone vs. Internet).

In order to understand how well services are being delivered in different areas of the City, ETC Institute geocoded the home address of respondents to the survey. The map below shows the physical distribution of respondents to the resident survey based on the location of their home (**TO BE ADDED**).

This report contains:

- an executive summary of the methodology and major findings
- charts depicting the overall results of the survey
- benchmarking data that show how the survey results for Newport compare to other communities
- importance-satisfaction analysis to help the City use survey data to set priorities
- tabular data for the overall results to each question of the survey
- a copy of the survey instrument
- GIS maps that show the results of selected questions as maps of the City (**TO BE ADDED AS APPENDIX A**)
- Open-ended comments by residents (**TO BE ADDED AS APPENDIX B**)

**Interpretation of “Don’t Know” Responses:** The percentage of persons who gave “don’t know” responses is important because it often reflects the level of utilization of City services. For graphing purposes, the percentage of “don’t know” responses has been excluded to facilitate valid comparisons with other communities. The percentage of “don’t know” responses for each question is provided in the Tabular Data Section of this report. When the “don’t know” responses have been excluded, the text of this report will indicate that the responses have been excluded with the phrase “*who had an opinion.*”

## Major Findings

- **Residents were generally satisfied with the overall quality of life in the City of Newport.** Most of the residents surveyed *who had an opinion* were satisfied with Newport as a place to visit (93%) and as a place to live (84%). Residents were least satisfied with Newport as a place to go shopping (45%).
- **The City’s efforts to promote the City were mixed.** The highest levels of satisfaction with promotion of the City, based upon the combined percentage of “very satisfied” and “satisfied” responses from residents *who had an opinion*, were: the City’s efforts to manage tourism (55%) and City sponsored special events (54%). Residents were least satisfied with how well the City communicates and shares information (35%).
- **Road improvements were supported over all other financial initiatives.** The highest levels of satisfaction with various financial initiatives, based upon the combined percentage of “very supportive” and “supportive” responses from residents *who had an opinion*, were: road improvements (90%), economic development (75%), the seawall rebuilding program (70%), and the sewer/CSO infrastructure rebuilding (70%). Residents were least supportive of the Innovation Hub (53%).

- **Public Safety Services**

- **Police.** The highest levels of satisfaction with police services, based upon the combined percentage of “very satisfied” and “satisfied” responses from residents *who had an opinion*, were: the responsiveness to calls for assistance (73%), the overall quality of police services (70%), and efforts to prevent crime (61%). Residents were least satisfied with vehicle noise enforcement (35%) and congestion management (32%).
- **Fire.** The highest levels of satisfaction with fire services, based upon the combined percentage of “very satisfied” and “satisfied” responses from residents *who had an opinion*, were: the responsiveness to fire emergencies (90%) and rescue services (89%). Residents were least satisfied with fire prevention education (58%).

- **Public Services.** The highest levels of satisfaction with public services, based upon the combined percentage of “very satisfied” and “satisfied” responses from residents *who had an opinion*, were: curbside recycling services (77%), trash removal (76%), and overall quality of public works (45%). Residents were least satisfied with the maintenance of streets (11%).

- **Planning and Zoning.** The highest levels of satisfaction with planning and zoning, based upon the combined percentage of “very satisfied” and “satisfied” responses from residents *who had an opinion*, were: enforcement of noise ordinances (38%), retail and commercial property maintenance enforcement (37%), and residential property maintenance enforcement (33%). Residents were least satisfied with the removal of trash cans/bins on non-pickup days (31%).

- **Parks and Recreation.** The highest levels of satisfaction with parks and recreation, based upon the combined percentage of “very satisfied” and “satisfied” responses from residents *who had an opinion*, were: the quality of City parks (80%), quality of City beaches (69%), and management of the harbor (66%). Residents were least satisfied with the quality of biking routes (33%).

- **Public Education.** The highest levels of satisfaction with public education, based upon the combined percentage of “very satisfied” and “satisfied” responses from residents *who had an opinion*, were: the quality of educational facilities (45%) and quality of elementary school education (41%). Residents were least satisfied with the quality of high school education (28%).

- **Administrative Services.** The highest levels of satisfaction with administrative services, based upon the combined percentage of “very satisfied” and “satisfied” responses from residents *who had an opinion*, were: feeling of safety in the City (67%), the overall quality of life in the City (62%), and the image of the City (59%). Respondents were least satisfied with the effectiveness of the City administration’s communications with the public (25%).

- **Utilities.** The highest levels of satisfaction with utilities, based upon the combined percentage of “very satisfied” and “satisfied” responses from *residents who had an opinion*, were: the city’s efforts to minimize disruptions to water service (73%) and water pressure in homes (64%). Residents were least satisfied with the taste of their tap water (35%).
- **Most emphasis over the next two years.** Residents chose public education as the city service that should receive the most emphasis over the next two years; the second choice was public services and the third choice was utilities.
- **City information is communicated most often through the newspaper, Internet.** Sixty-eight percent (68%) of those surveyed currently receive information about the City from the Newport Daily News. When asked which electronic sources are used to get information, 77% selected the Internet (general use) as their first choice.

## TRENDS

The significant increases and decreases among all of the items assessed from 2006 to 2015 are listed below and on the following page. Changes of +/-**3% or more** are considered statistically significant.

### **Significant Increases**

- Quality of educational facilities (+22%)
- Quality of middle school education (+17%)
- Overall quality of public schools (+15%)
- System leadership and management (+13%)
- Quality of elementary school education (+12%)
- Quality of high school education (+10%)
- How well the City communicates and shares information (+8%)
- Level of support for seawall rebuilding program (+7%)
- Quality of City beaches (+6%)
- Vehicle noise enforcement (+6%)
- Ratings of the City as a place to go shopping (+5%)
- Overall quality of public works (+3%)
- Fire inspections (+3%)

## **Significant Decreases**

- Quality of youth recreation programs (-3%)
- Mowing and trimming of grass on private property (-3%)
- Snow plowing (-3%)
- Street sweeping (-3%)
- Maintenance of sidewalks (-3%)
- Parking enforcement (-3%)
- Ratings of the City as a place to live (-3%)
- Residential property maintenance enforcement (-4%)
- Efforts to prevent crime (-4%)
- Quality of city leadership (-4%)
- Water pressure in the home (-4%)
- Ratings of the City as a place to work (-4%)
- Overall quality of life in the City (-5%)
- Removal of trash cans/bins on non-pickup days (-5%)
- Image of the City (-6%)
- Efforts to minimize disruptions to water service (-6%)
- Maintenance of streets (-6%)
- Ratings of the City as a place to retire (-7%)
- Overall appearance of the City (-9%)
- Feeling of safety in the City (-11%)
- City sponsored special events (-12%)
- Overall quality of the City's administrative services (-13%)
- City efforts to manage tourism (-16%)

## **Opportunities for Improvement**

**Recommended Priorities for the Next Two Years.** In order to help the City of Newport identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance that residents placed on each city service and the level of satisfaction with each service. By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with services over the next two years. If the city wants to improve its overall satisfaction rating, it should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings. Details regarding the methodology for the analysis are provided in Section 3 of this report.

Based on the results of the Importance-Satisfaction (I-S) Analysis, ETC Institute recommends the following:

- **Overall Priorities for City Services:** maintenance of streets and maintenance of sidewalks.
- **Overall Priorities for Promotion Management:** how well the City communicates and shares information, City efforts to manage tourism, and level of civic involvement in municipal affairs.
- **Overall Priorities for Financial Initiatives:** none of the proposed projects were identified as “very high” or “high” priorities.

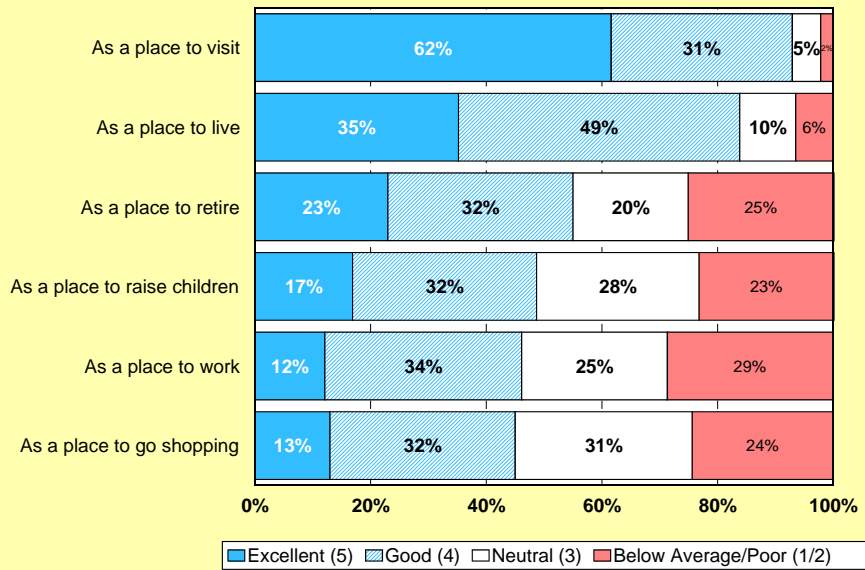


*Section 1:*  
*Charts and Graphs*

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### Q1. Overall Ratings of the City of Newport

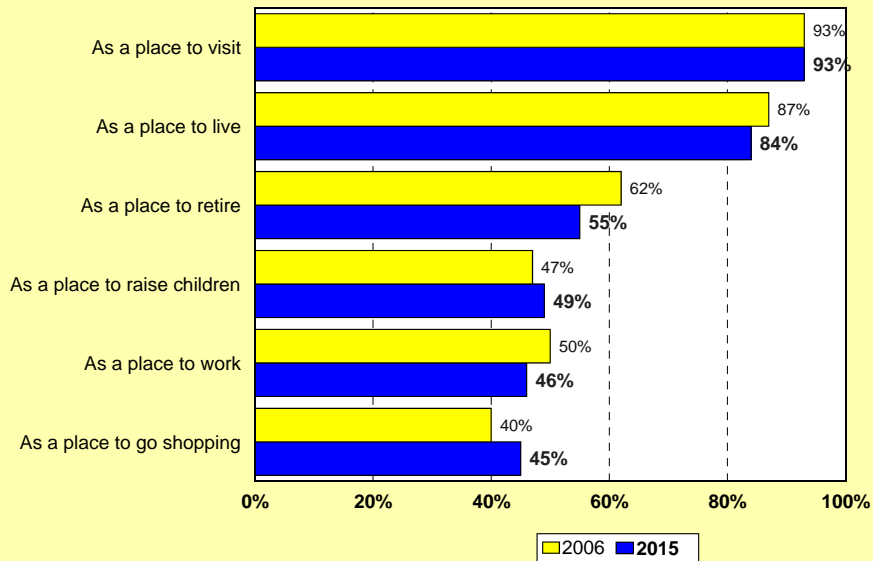
by percentage of respondents (excluding don't knows)



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### TRENDS: Overall Ratings of the City of Newport 2006 vs. 2015

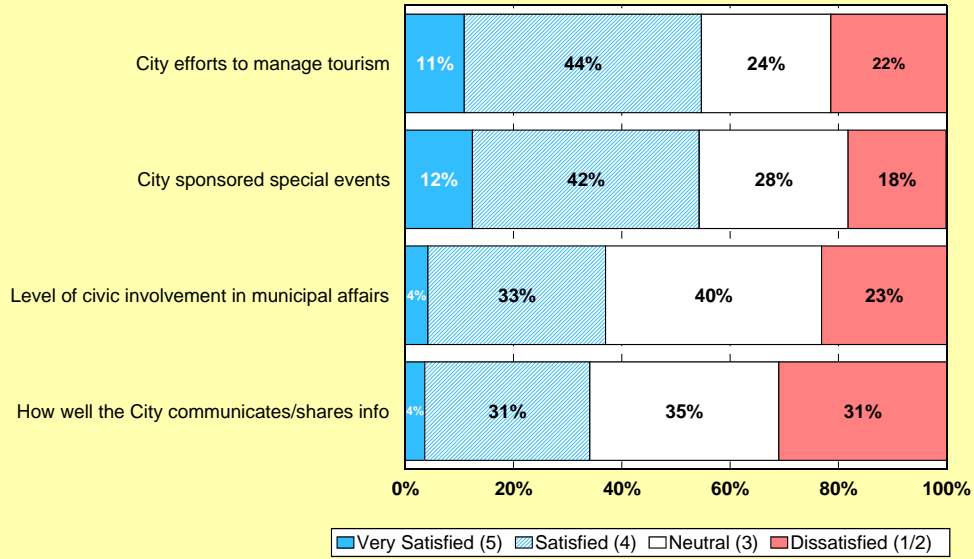
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2015 - City of Newport)

## Q2. Overall Satisfaction with the Promotion of the City

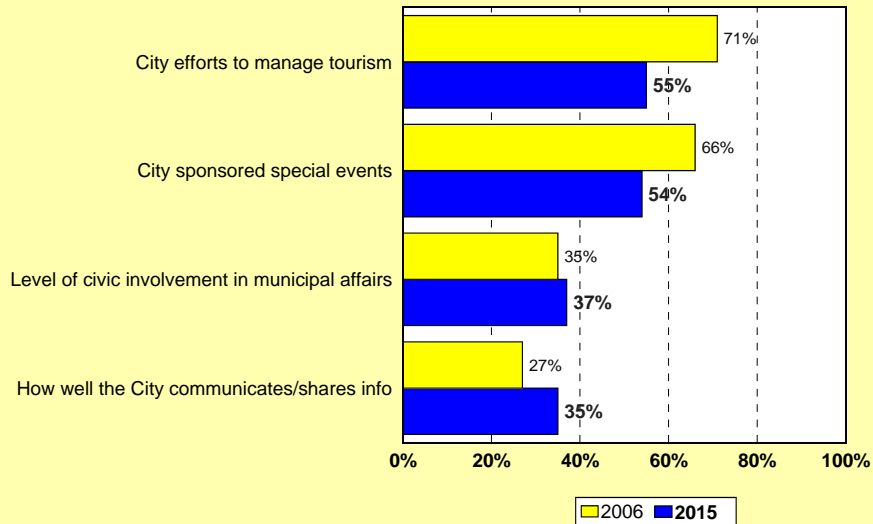
by percentage of respondents (excluding don't knows)



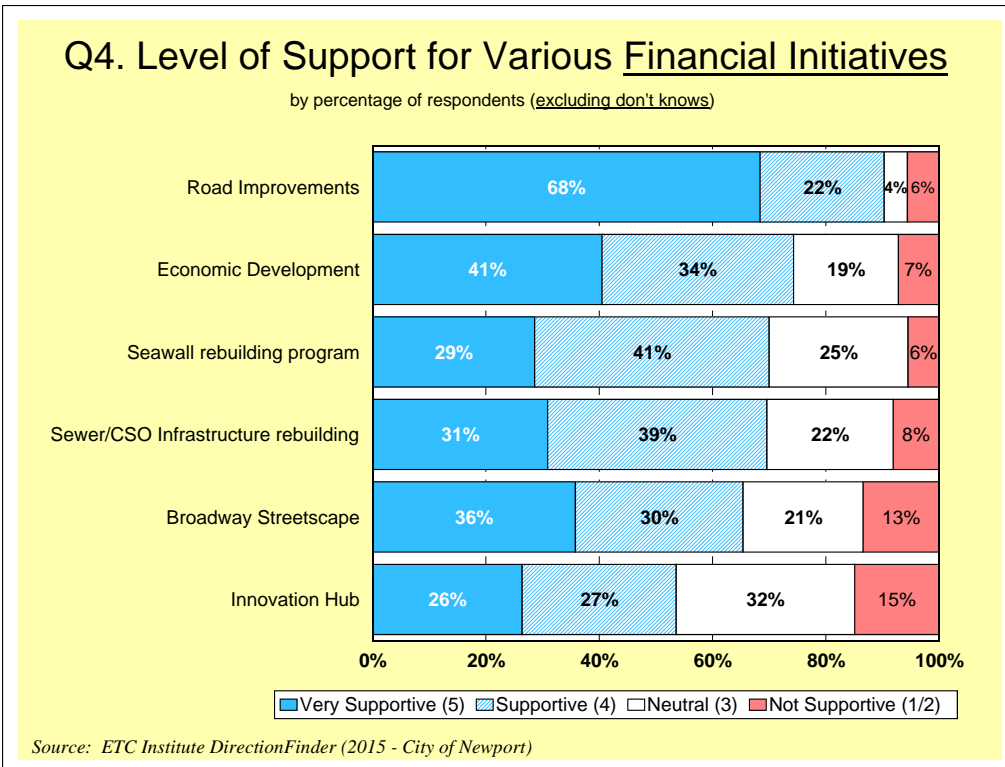
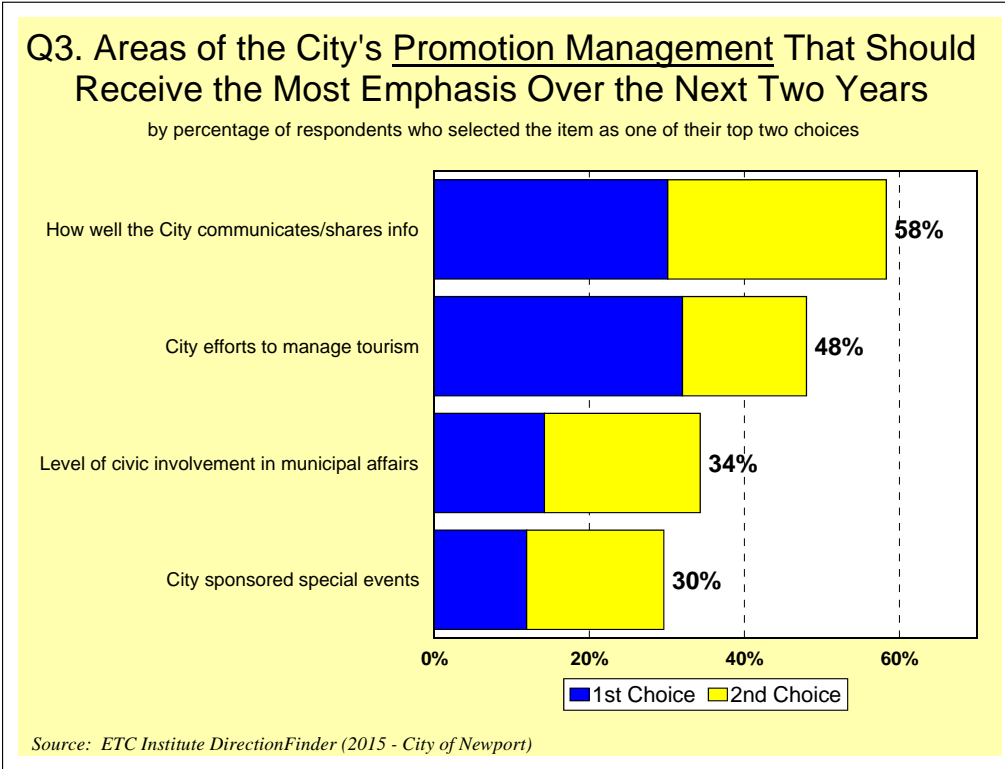
Source: ETC Institute DirectionFinder (2015 - City of Newport)

## TRENDS: Overall Satisfaction with the Promotion of the City 2006 vs. 2015

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

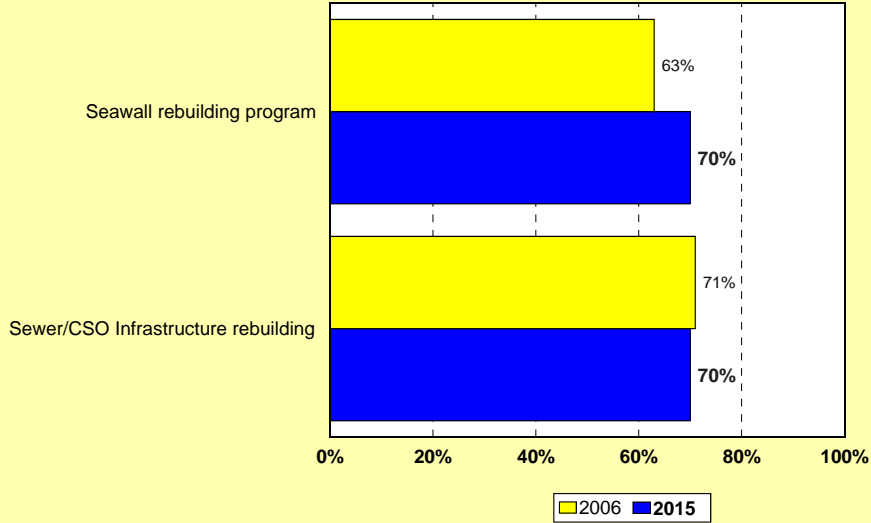


Source: ETC Institute DirectionFinder (2015 - City of Newport)



**TRENDS: How Supportive Residents are for Various Financial Initiatives**  
**2006 vs. 2015**

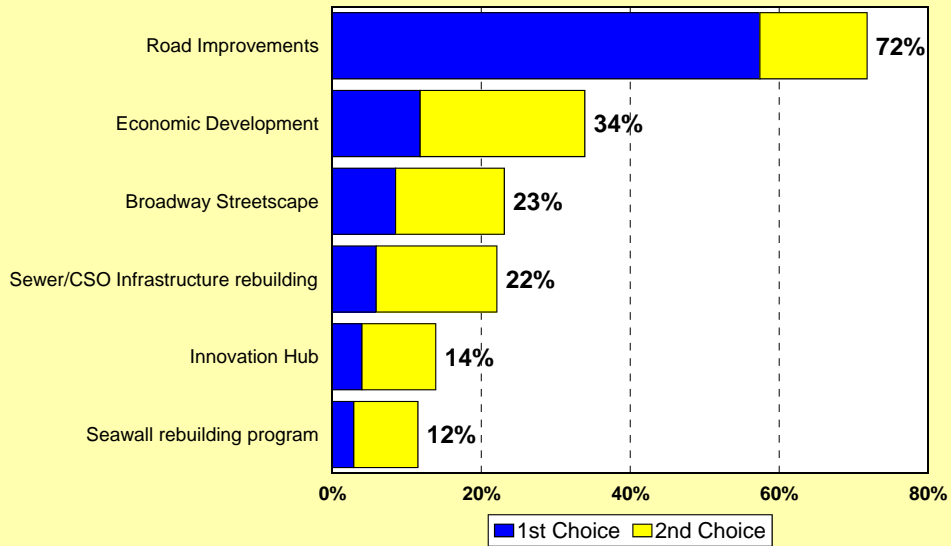
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2015 - City of Newport)

**Q5. Financial Initiatives That Should Receive the Most Emphasis Over the Next Two Years**

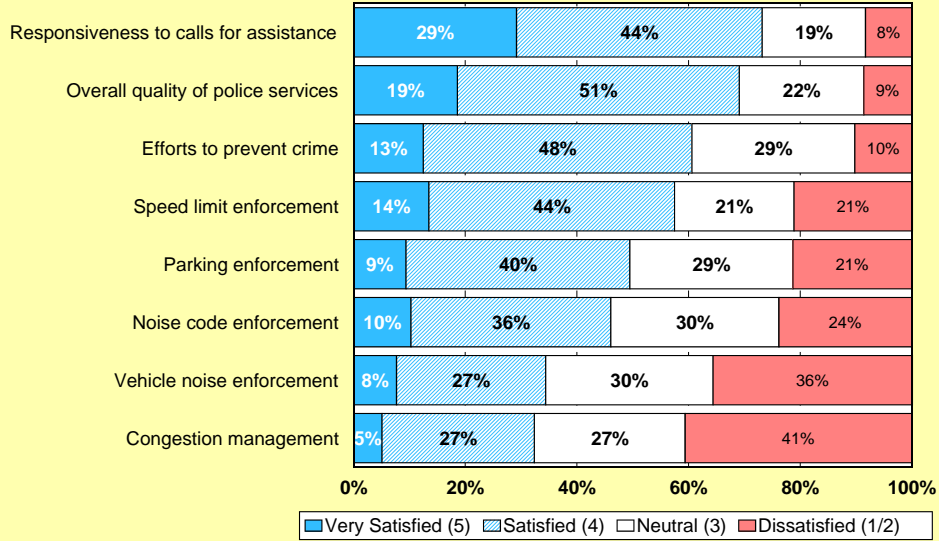
by percentage of respondents who selected the item as one of their top two choices



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### Q6. Satisfaction with City Services Provided by Newport **-POLICE-**

by percentage of respondents (excluding don't knows)



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### TRENDS: Satisfaction with City Services Provided **-POLICE-** 2006 vs. 2015

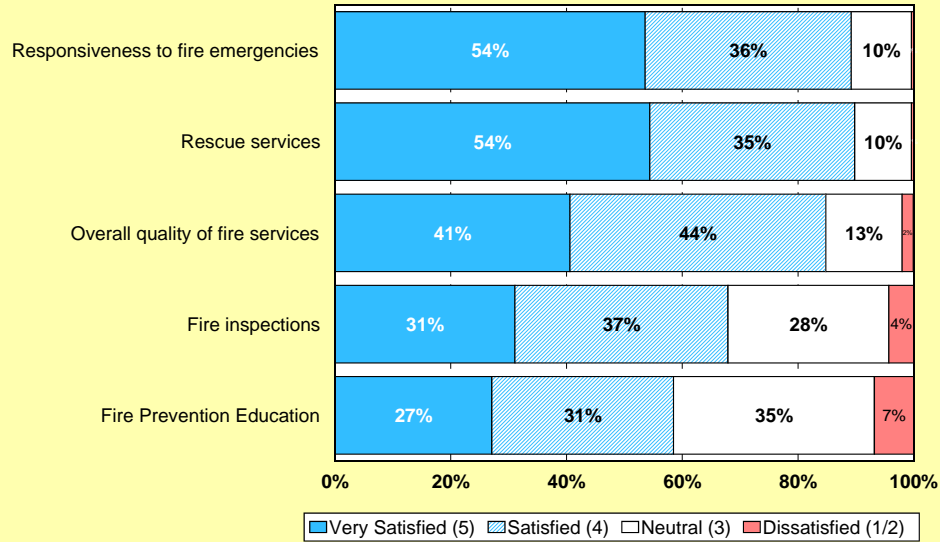
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### Q6. Satisfaction with City Services Provided by Newport **-FIRE-**

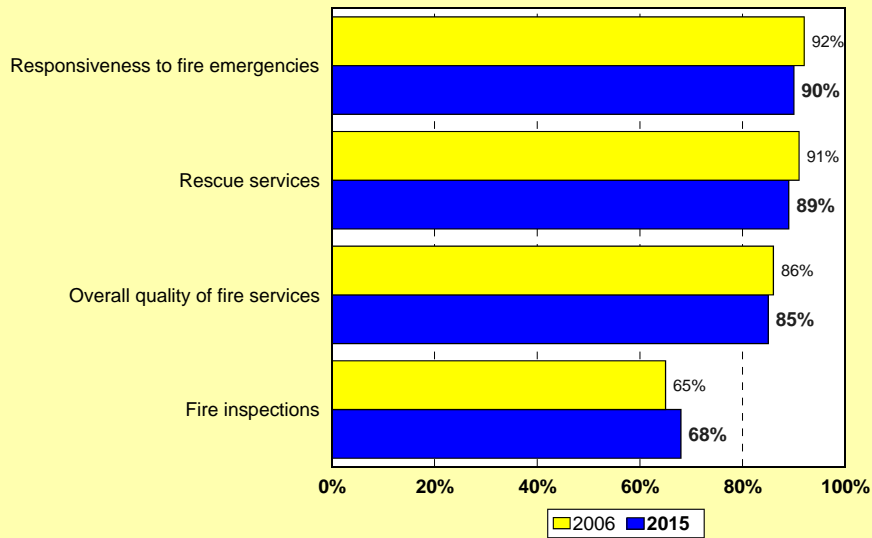
by percentage of respondents (excluding don't knows)



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### TRENDS: Satisfaction with City Services Provided **-FIRE-** 2006 vs. 2015

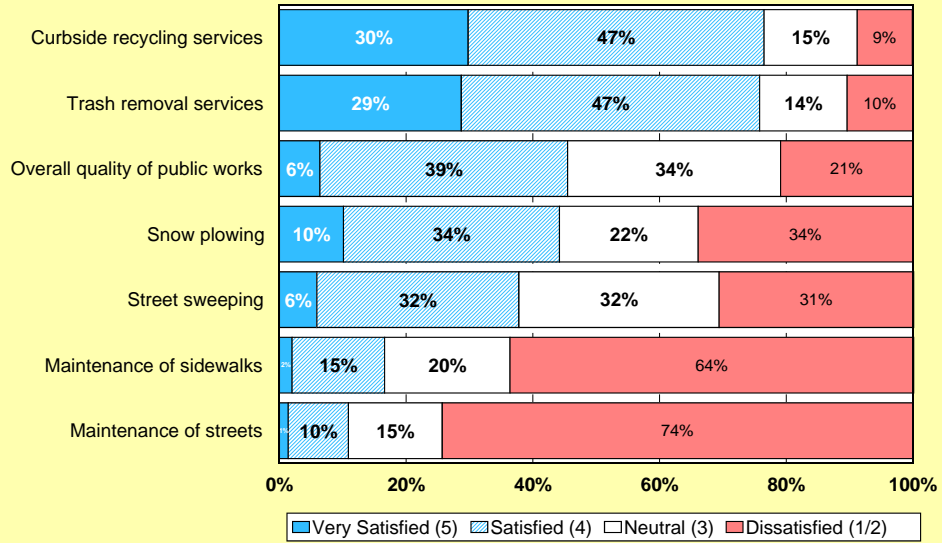
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### Q6. Satisfaction with City Services Provided by Newport -PUBLIC SERVICES-

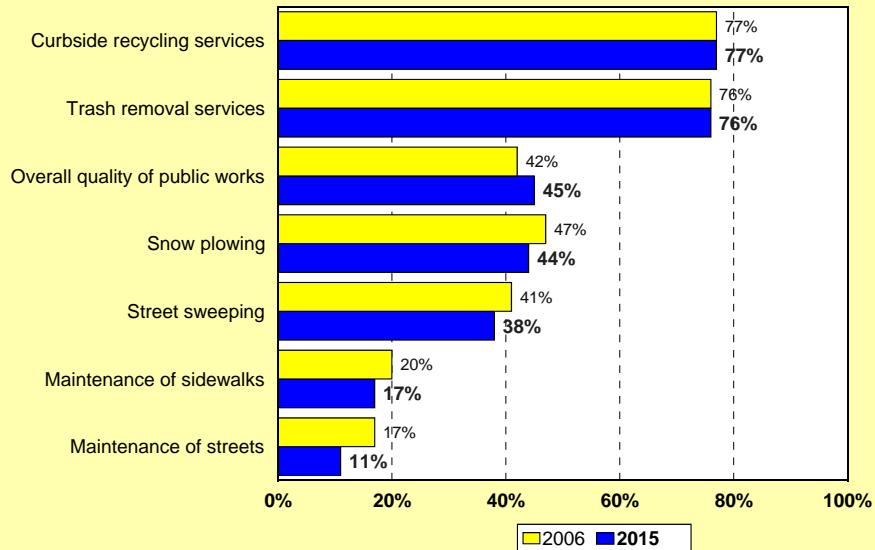
by percentage of respondents (excluding don't knows)



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### TRENDS: Satisfaction with City Services Provided -PUBLIC SERVICES- 2006 vs. 2015

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

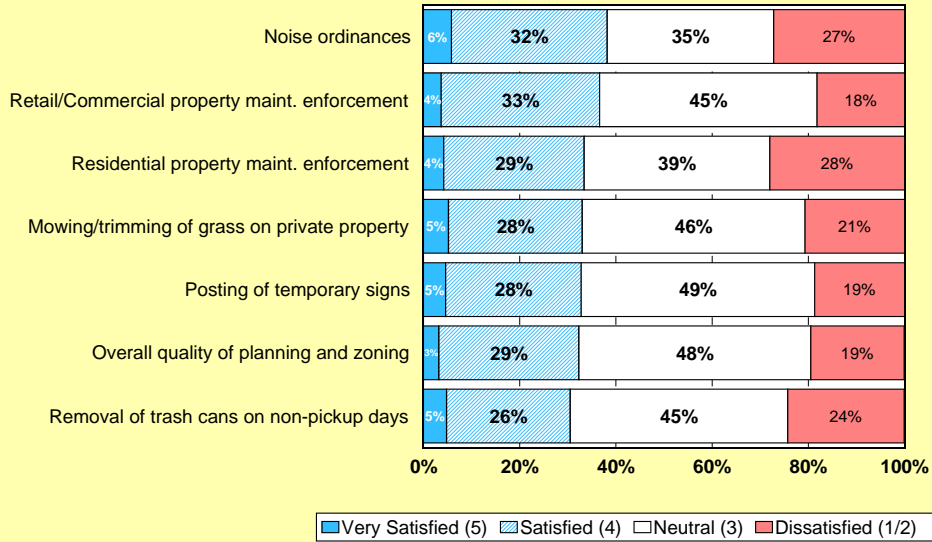


Source: ETC Institute DirectionFinder (2015 - City of Newport)



### Q6. Satisfaction with City Services Provided by Newport **-PLANNING AND ZONING-**

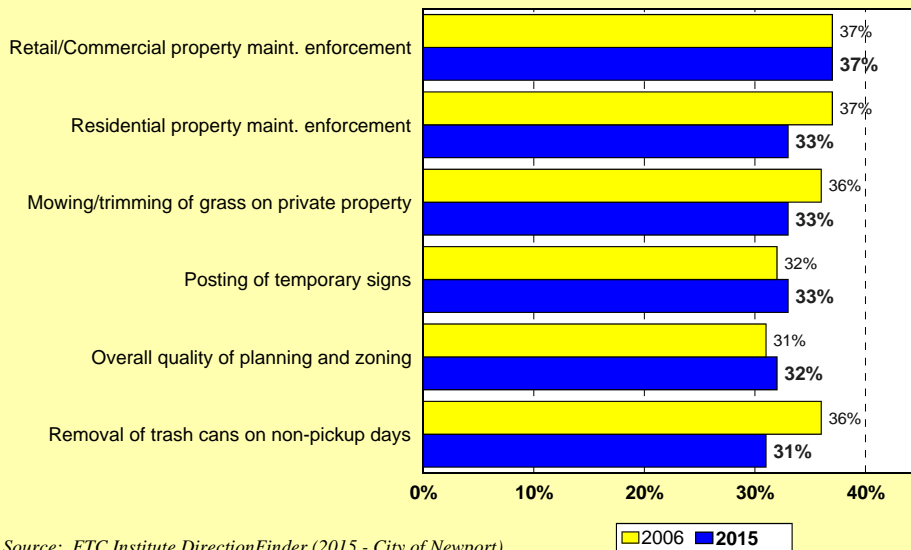
by percentage of respondents (excluding don't knows)



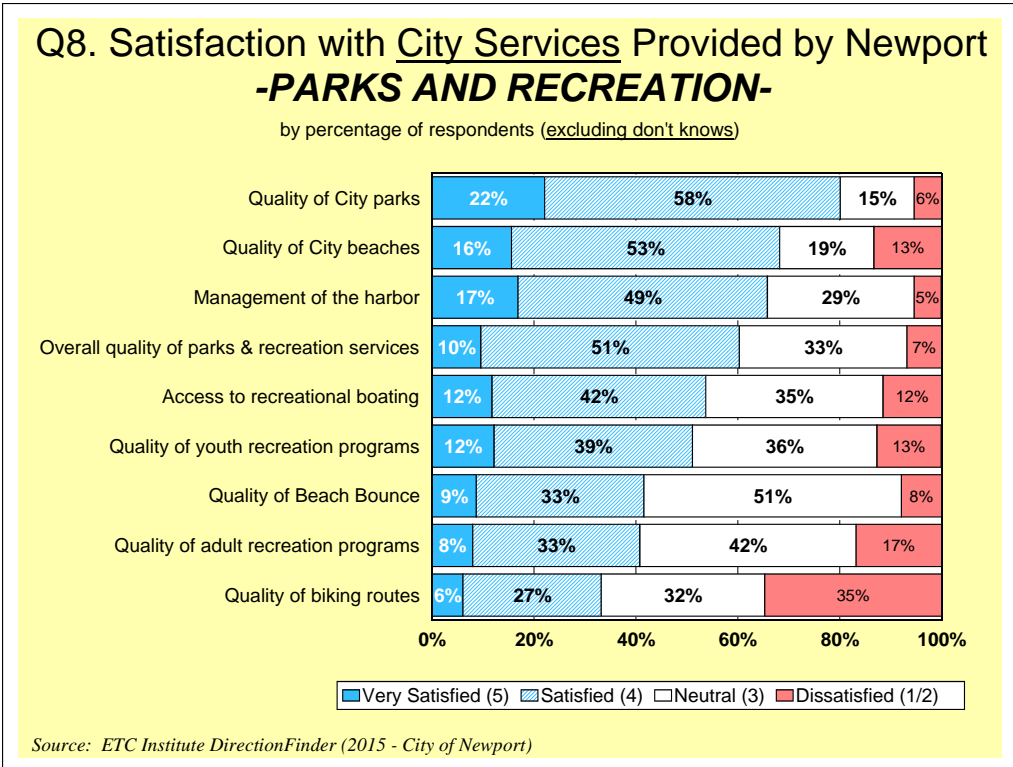
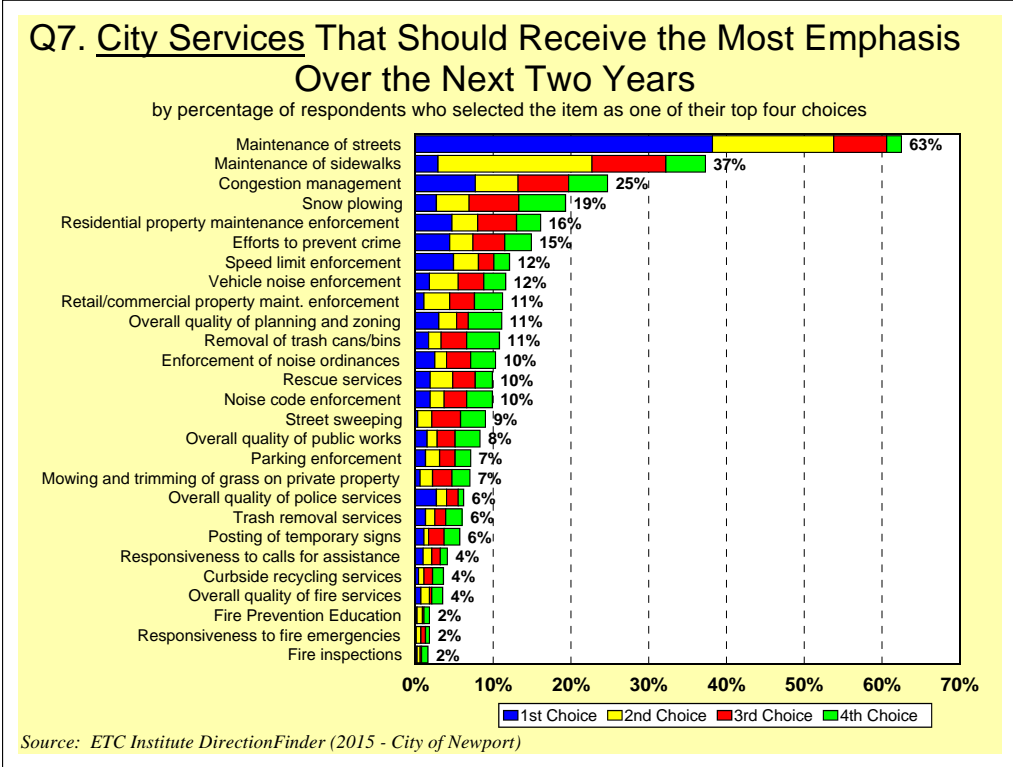
Source: ETC Institute DirectionFinder (2015 - City of Newport)

### TRENDS: Satisfaction with City Services Provided **-PLANNING AND ZONING-** 2006 vs. 2015

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)

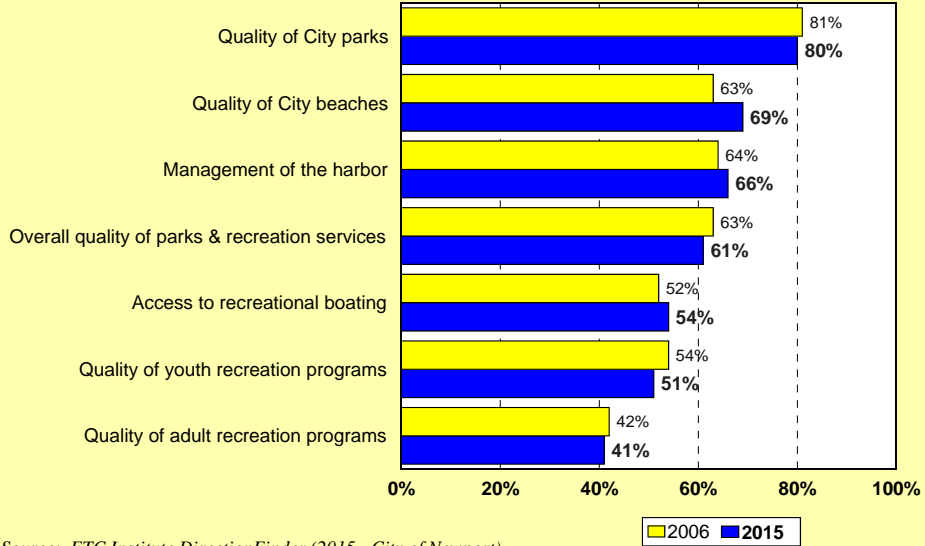


Source: ETC Institute DirectionFinder (2015 - City of Newport)



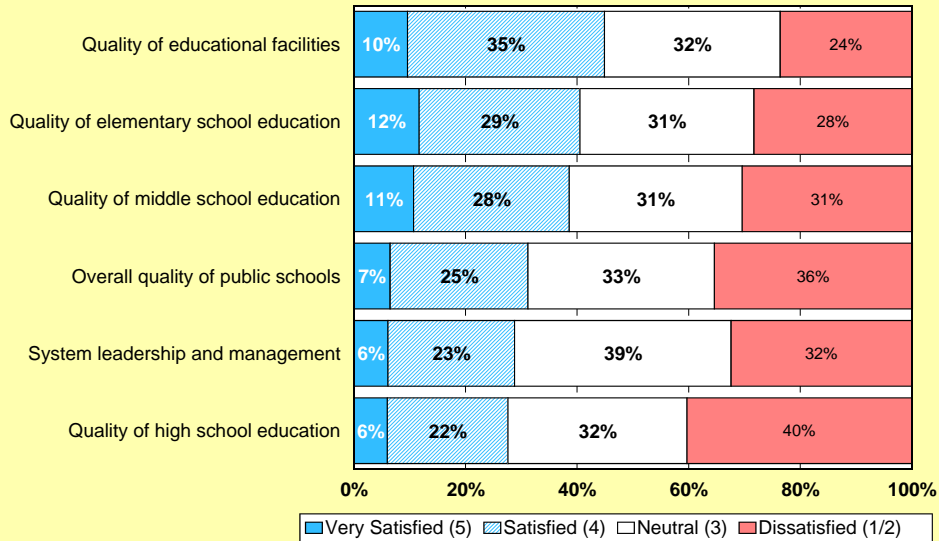
**TRENDS: Satisfaction with City Services Provided**  
**-PARKS AND RECREATION-**  
 2006 vs. 2015

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



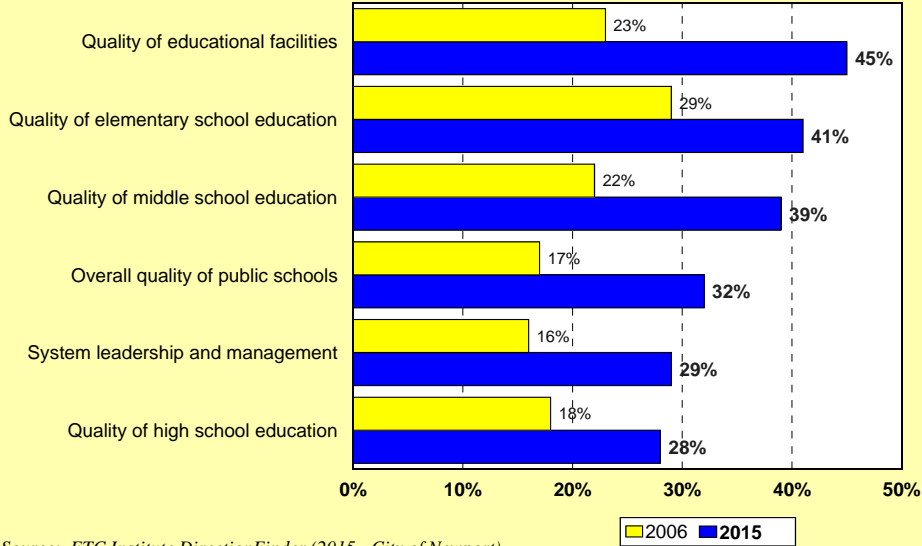
**Q8. Satisfaction with City Services Provided by Newport**  
**-PUBLIC EDUCATION-**

by percentage of respondents (excluding don't knows)



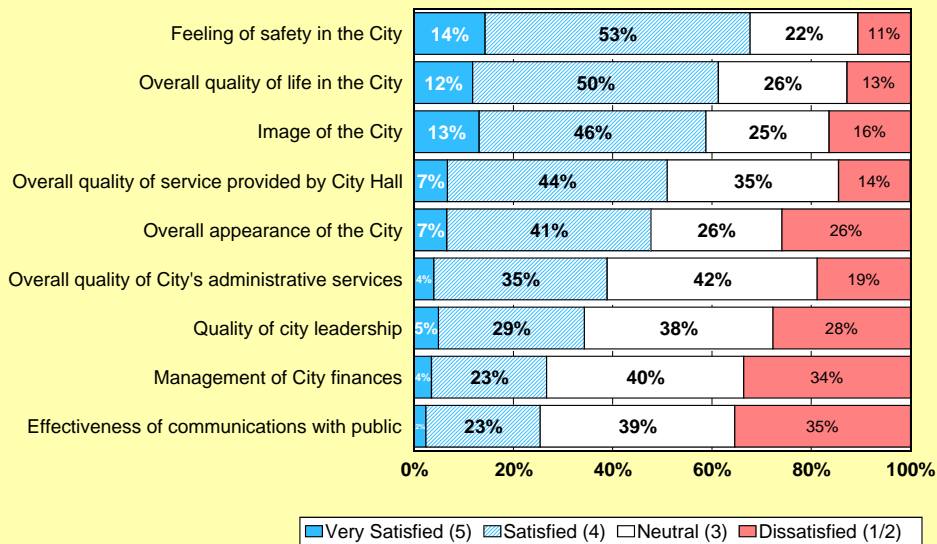
**TRENDS: Satisfaction with City Services Provided**  
**-PUBLIC EDUCATION-**  
 2006 vs. 2015

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



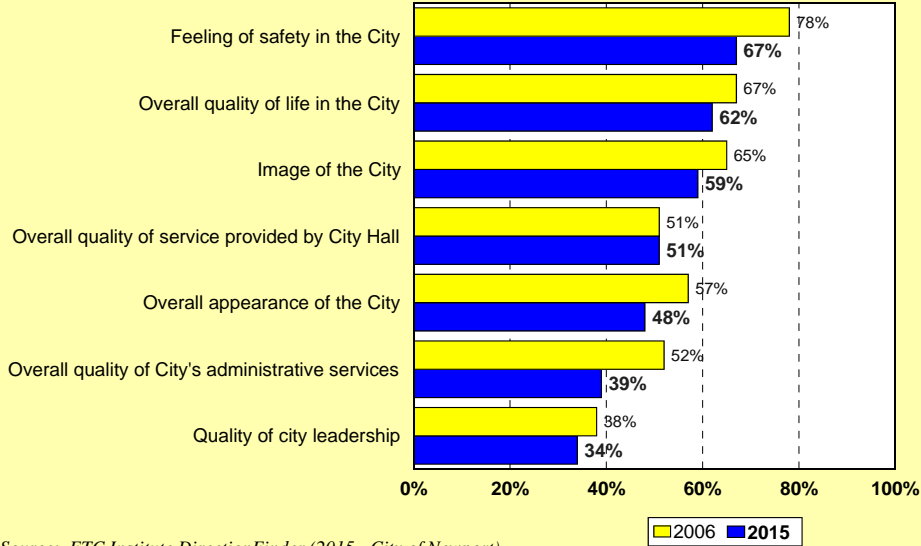
**Q8. Satisfaction with City Services Provided by Newport**  
**-ADMINISTRATIVE SERVICES-**

by percentage of respondents (excluding don't knows)



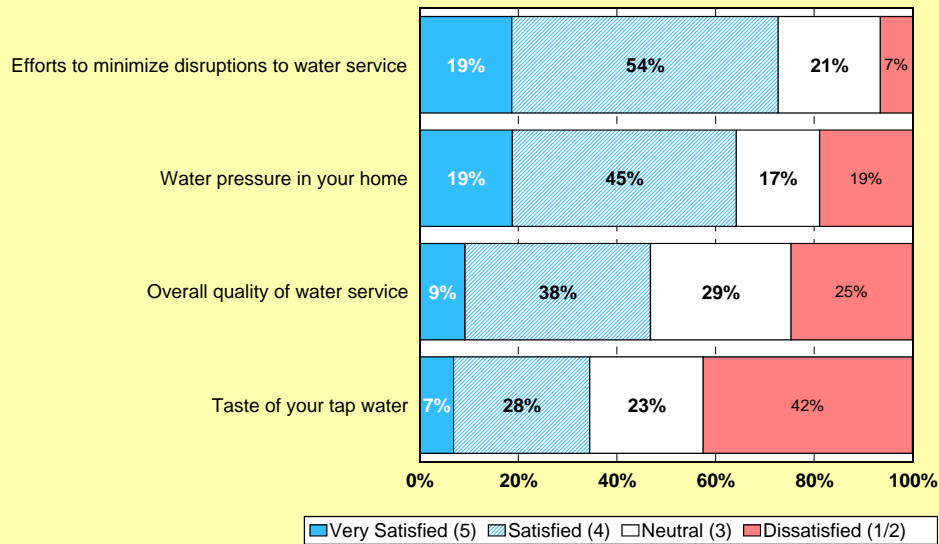
**TRENDS: Satisfaction with City Services Provided**  
**-ADMINISTRATIVE SERVICES-**  
 2006 vs. 2015

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



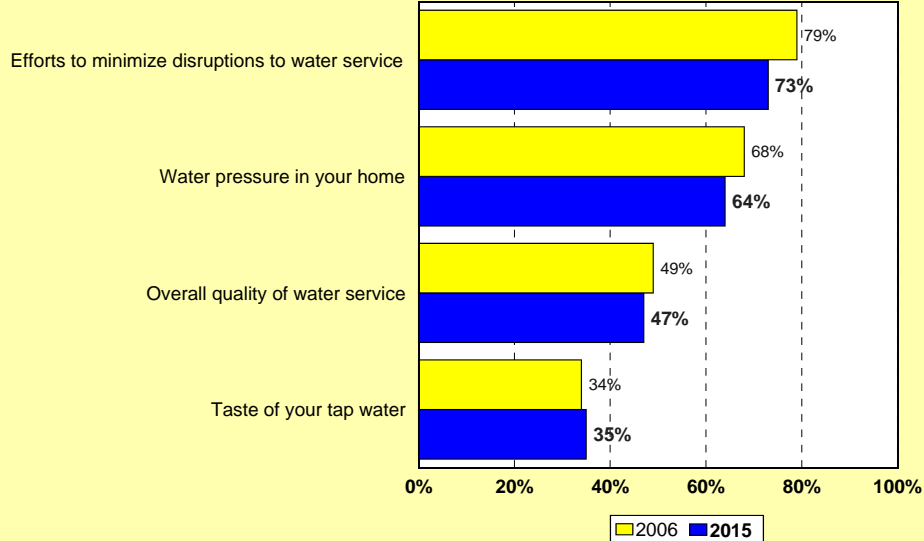
**Q8. Satisfaction with City Services Provided by Newport**  
**-UTILITIES-**

by percentage of respondents (excluding don't knows)



**TRENDS: Satisfaction with City Services Provided**  
**-UTILITIES-**  
**2006 vs. 2015**

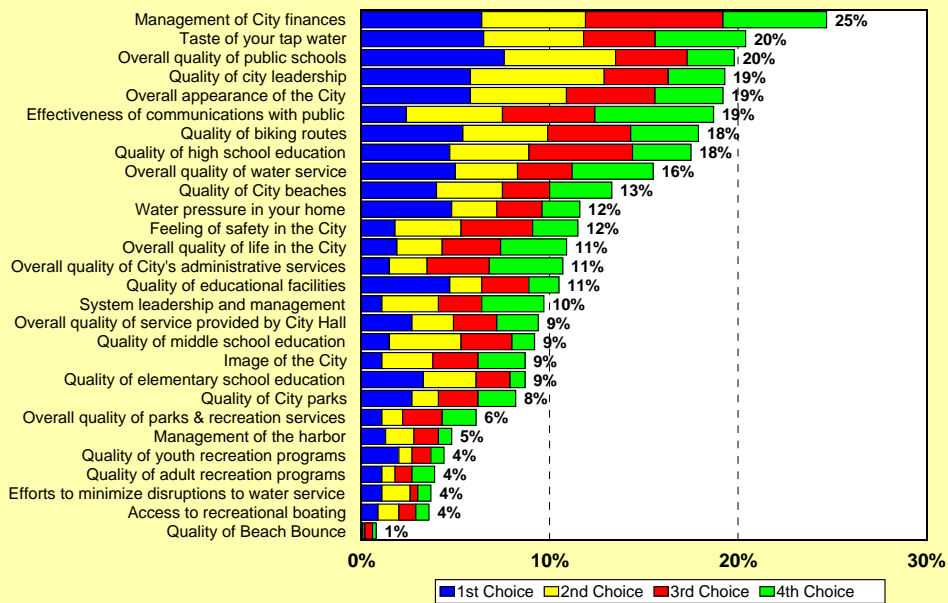
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute DirectionFinder (2015 - City of Newport)

**Q9. City Services That Should Receive the Most Emphasis**  
**Over the Next Two Years**

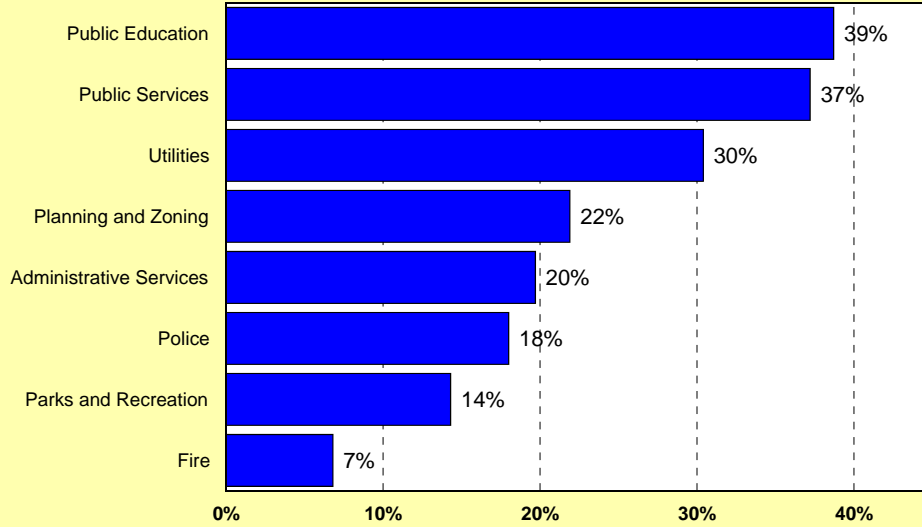
by percentage of respondents who selected the item as one of their top four choices



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### Q10. Major Categories of City Services That Should Receive the Most Emphasis Over the Next Two Years

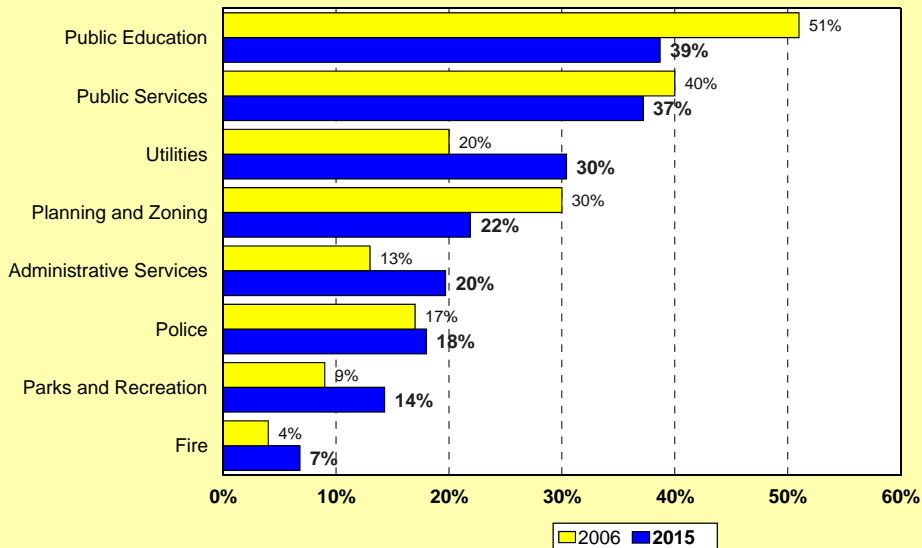
by percentage of respondents who selected the item as one of their top two choices



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### TRENDS: Major Categories of City Services That Should Receive the Most Emphasis Over the Next Two Years 2006 vs. 2015

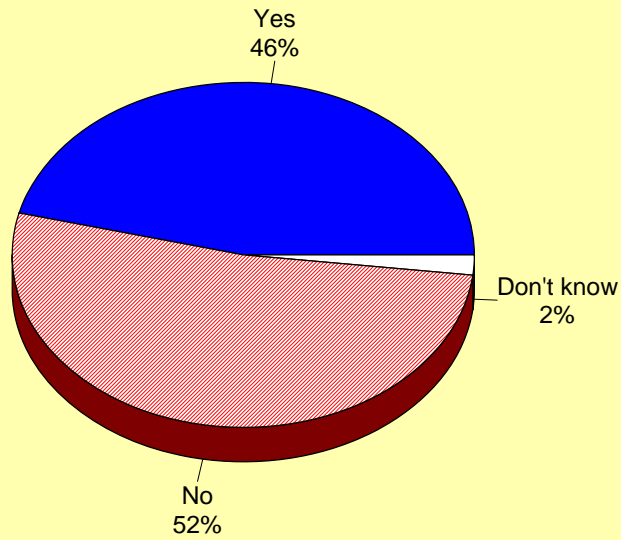
by percentage of respondents who selected the item as one of their top two choices



Source: ETC Institute DirectionFinder (2015 - City of Newport)

**Q11. Do you know that there is a pending consent decree with the Federal EPA?**

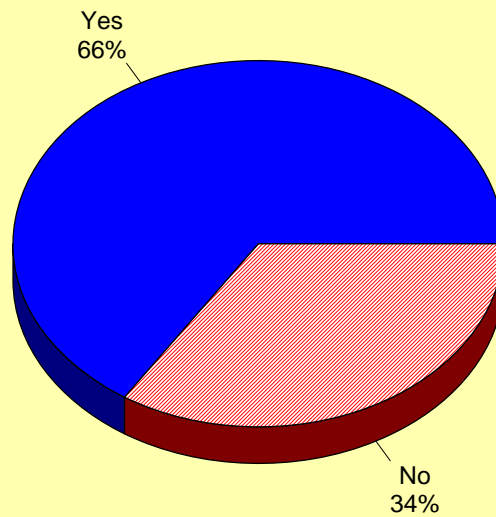
by percentage of respondents



Source: ETC Institute DirectionFinder (2015 - City of Newport)

**Q12. Do you feel that parking is a problem in residential areas in the City?**

by percentage of respondents

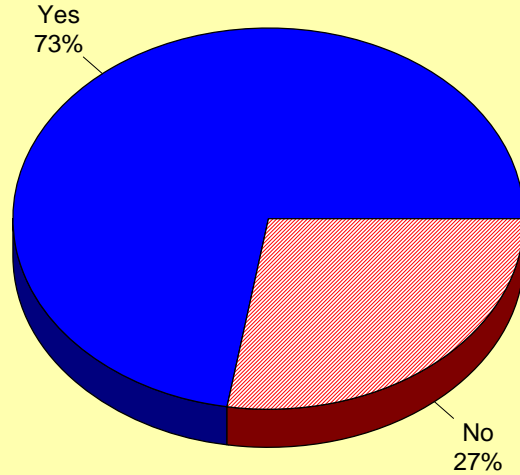


Source: ETC Institute DirectionFinder (2015 - City of Newport)



### Q13. Do you feel that parking is a problem in commercial and/or retail areas in the City?

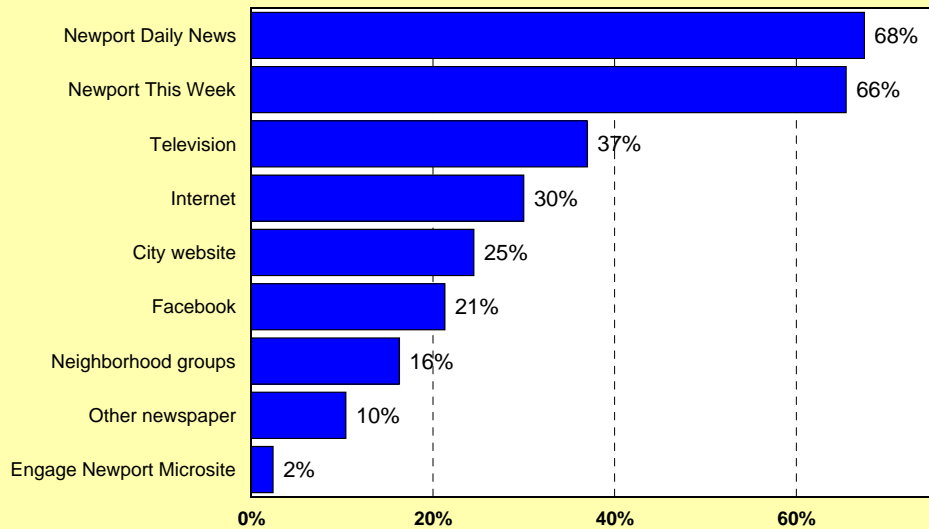
by percentage of respondents



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### Q14. Sources Currently Used to Get Information About the City of Newport

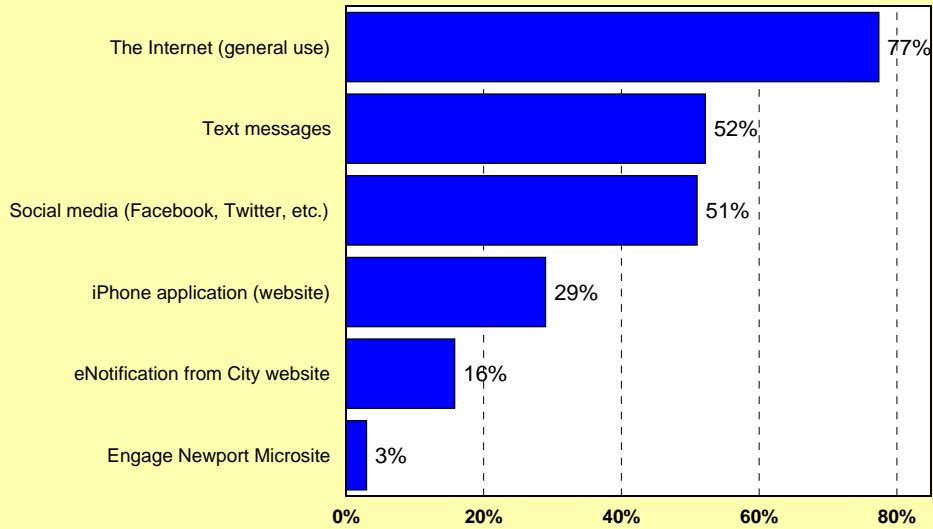
by percentage of respondents (multiple selections could be made)



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### Q15. Electronic Sources Used to Get Information

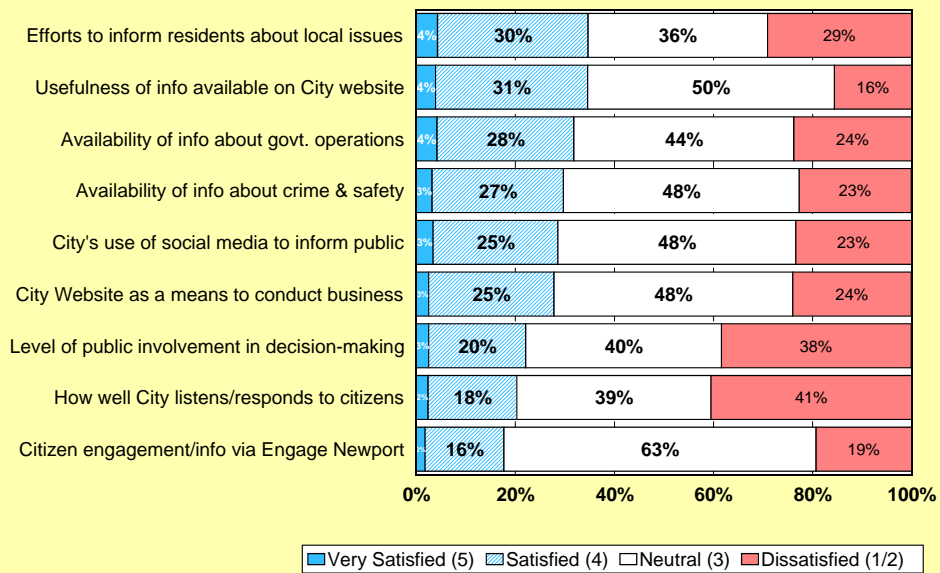
by percentage of respondents (multiple selections could be made)



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### Q16. Satisfaction with Communication with Citizens

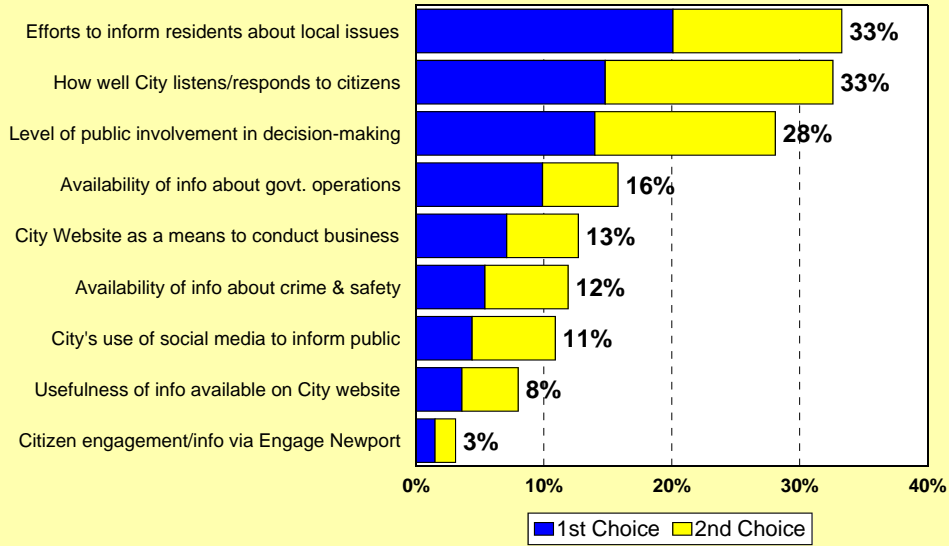
by percentage of respondents (excluding don't knows)



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### Q17. Communication Services That Should Receive the Most Emphasis Over the Next Two Years

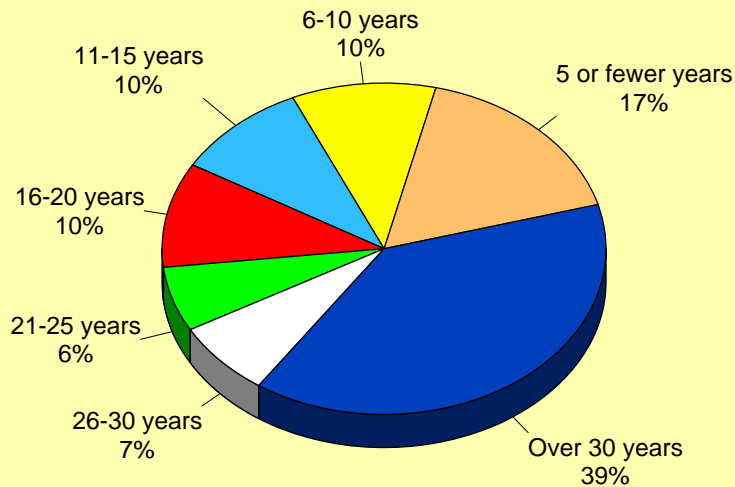
by percentage of respondents who selected the item as one of their top two choices



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### Q18. Demographics: Approximately how many years have you lived or owned property in Newport?

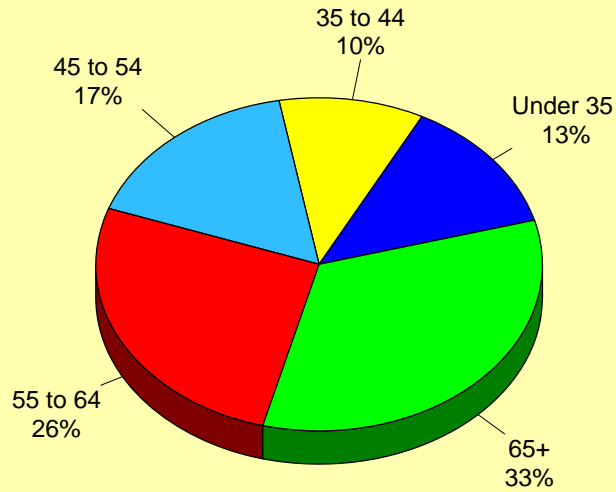
by percentage of respondents



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### Q19. Demographics: Age of Respondent

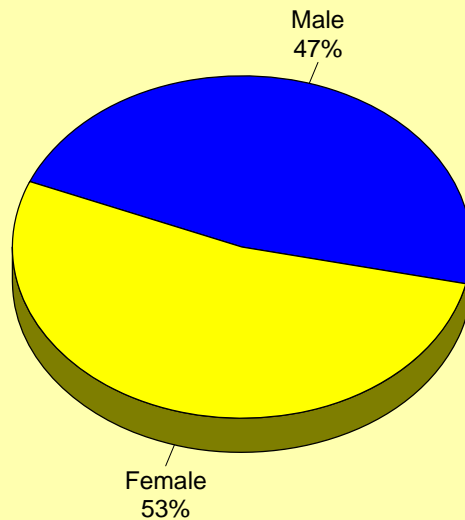
by percentage of respondents



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### Q20. Demographics: Gender

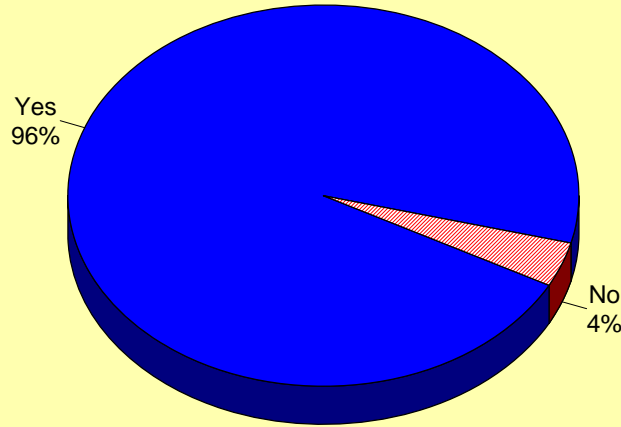
by percentage of respondents



Source: ETC Institute DirectionFinder (2015 - City of Newport)

**Q21. Demographics: Do you live inside the city limits of Newport for at least two weeks per year?**

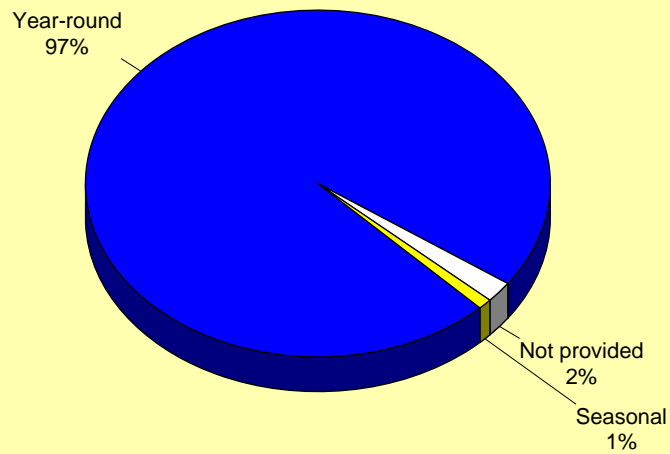
by percentage of respondents



Source: ETC Institute DirectionFinder (2015 - City of Newport)

**Q21a. Demographics: Do you consider yourself to be a year-round or seasonal resident of Newport?**

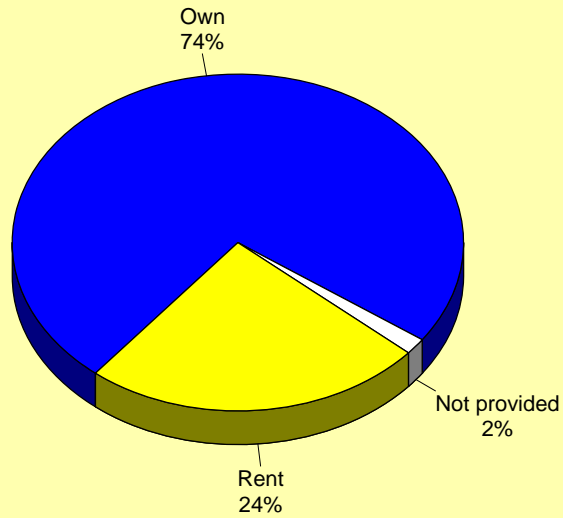
by percentage of respondents who live inside the Newport city limits at least two weeks per year



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### Q21b. Demographics: Do you own or rent your residence in Newport?

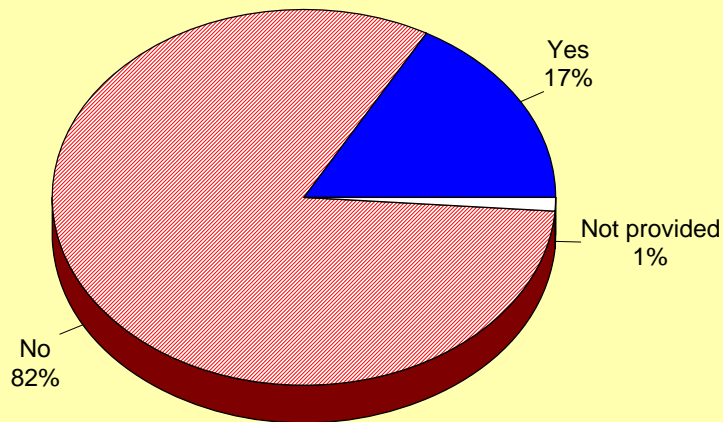
by percentage of respondents who live inside the Newport city limits at least two weeks per year



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### Q22. Demographics: Do you own a business in Newport?

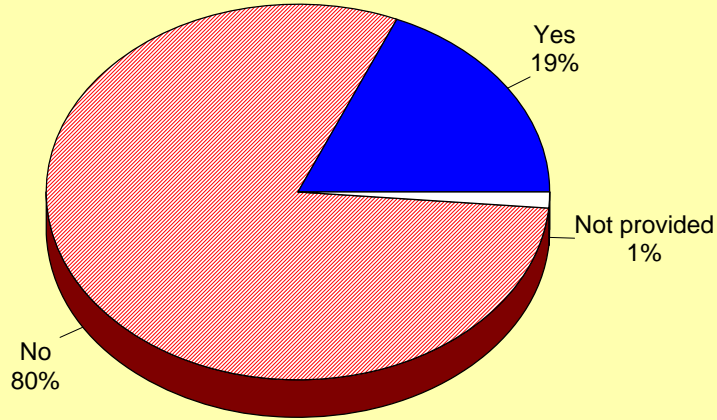
by percentage of respondents



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### Q23. Demographics: Do you own rental property in Newport?

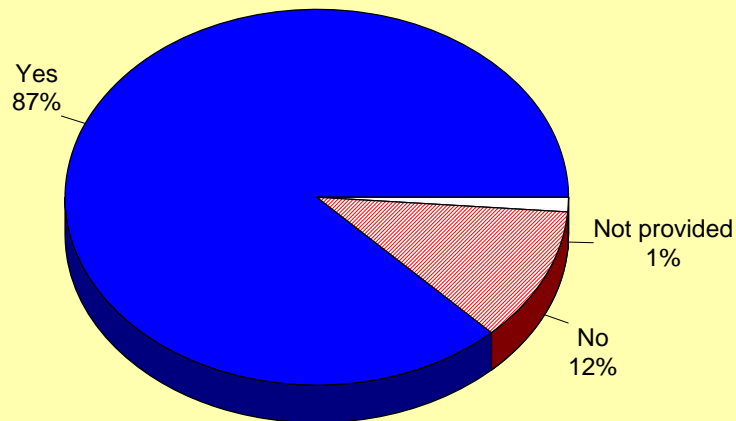
by percentage of respondents



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### Q24. Demographics: Are you registered to vote in the City of Newport?

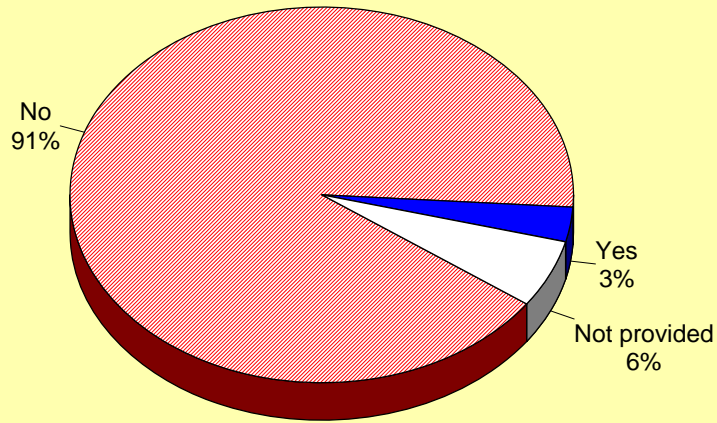
by percentage of respondents



Source: ETC Institute DirectionFinder (2015 - City of Newport)

### Q25. Demographics: Are you of Hispanic, Latino, or other Spanish heritage?

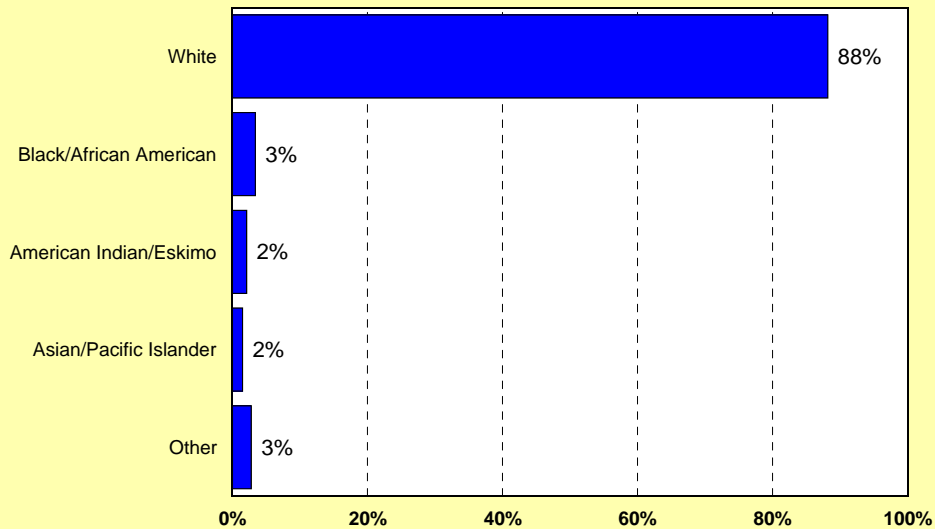
by percentage of respondents



Source: ETC Institute DirectionFinder (2015 - City of Newport)

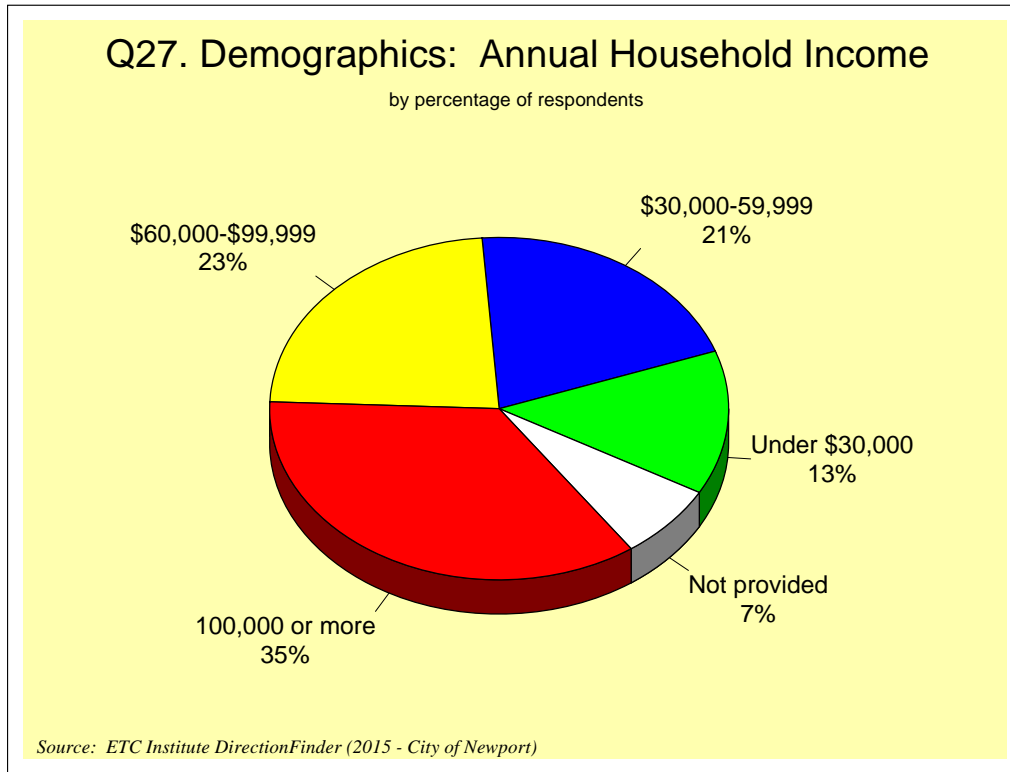
### Q26. Demographics: Which of the following best describes your race/ethnicity?

by percentage of respondents (multiple selections could be made)



Source: ETC Institute DirectionFinder (2015 - City of Newport)





*Section 2:*  
***Benchmarking Analysis***

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# *DirectionFinder*® Survey

## Year 2015 Benchmarking Summary Report

### Overview

ETC Institute's *DirectionFinder*® program was originally developed in 1999 to help community leaders across the United States use statistically valid community survey data as a tool for making better decisions. Since November 1999, the survey has been administered in more than 230 cities and counties in 43 states.

This report contains benchmarking data from a national survey that was administered by ETC Institute to a random sample of over 4,000 residents in the continental United States. The information obtained from these surveys is considered the US average. From the national survey, North Atlantic Regional data are available that includes the states of New York, Massachusetts, Rhode Island, Connecticut, Maine, and Vermont.

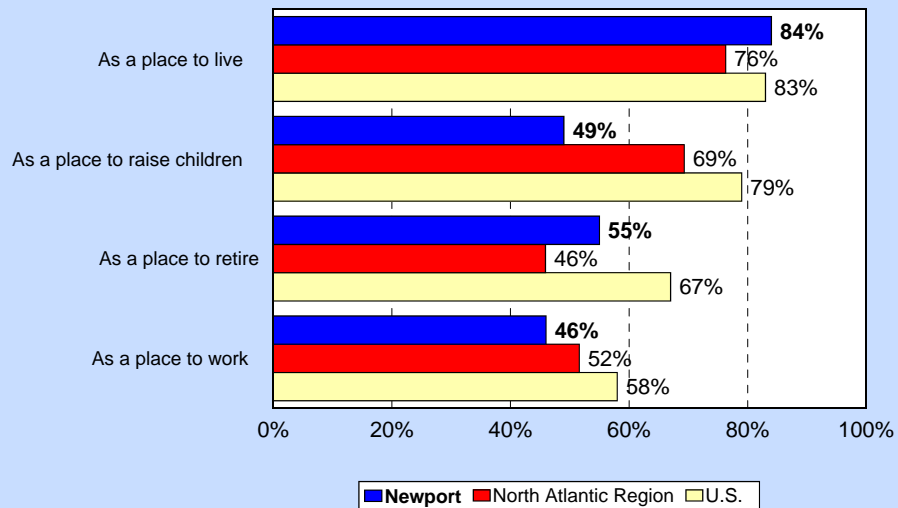
**National Benchmarks.** The charts on the following pages show how the overall results for the City of Newport compare to the national average and the North Atlantic regional average based on the results of an annual survey that was administered by ETC Institute to a random sample of more than 4,000 U.S residents across the U.S. and 462 residents in the North Atlantic region of the U.S. The City of Newport's results are shown in blue, the regional results are shown in red, and the national averages are shown in tan in the charts on the following pages.

# National Benchmarks

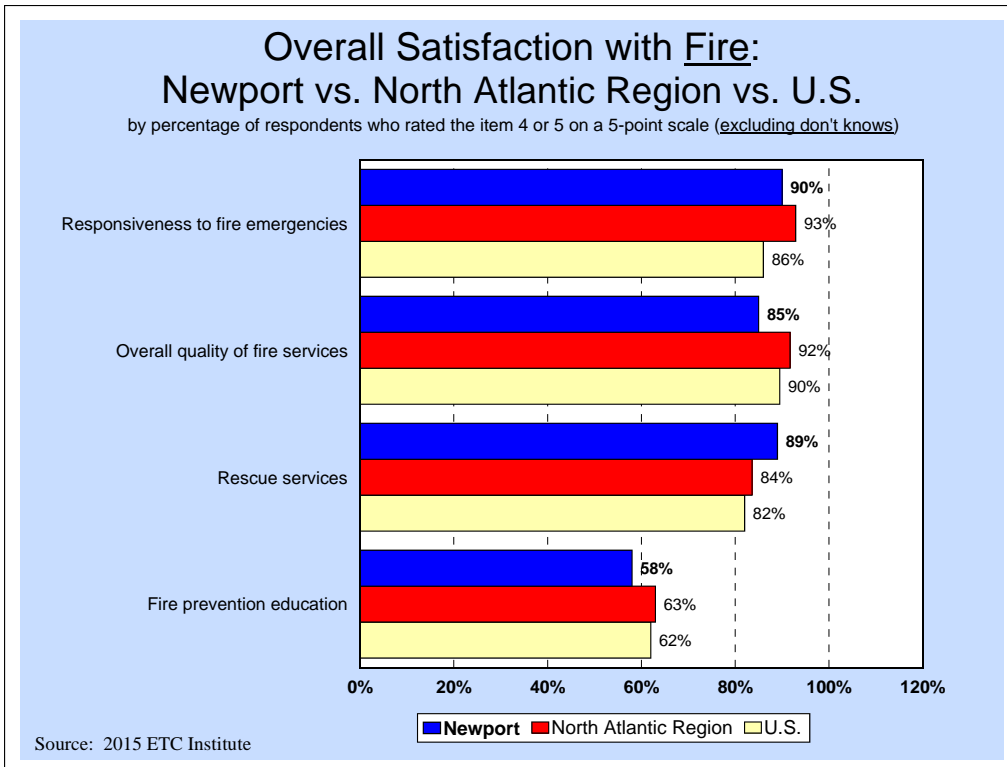
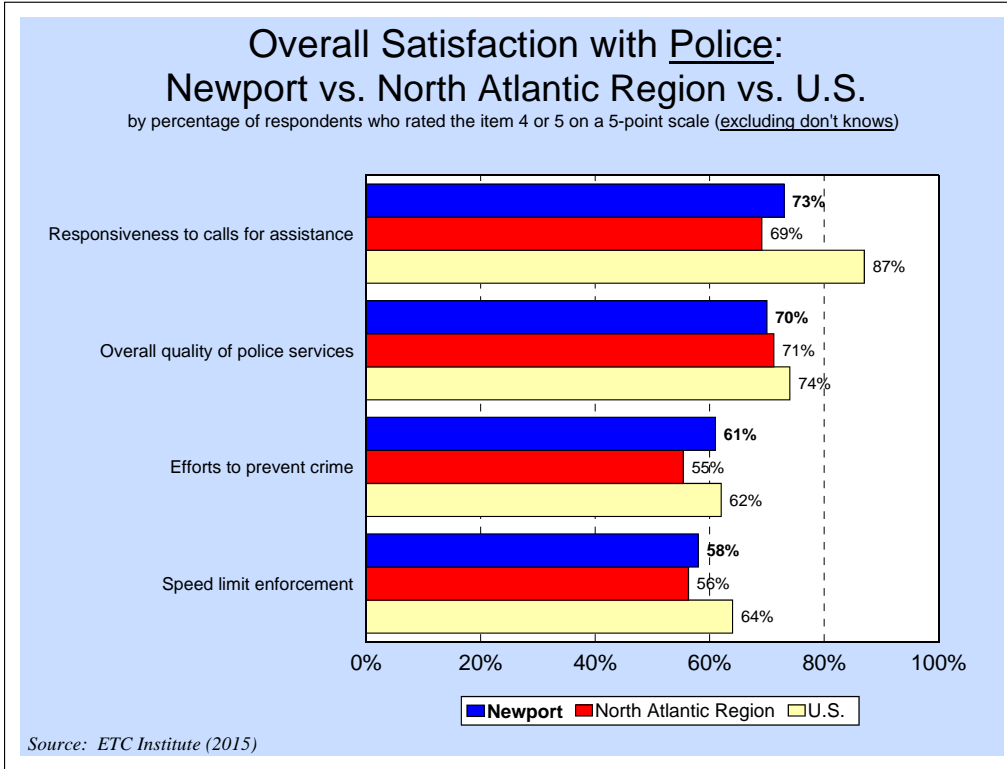
**Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the City of Newport, RI is not authorized without written consent from ETC Institute.**

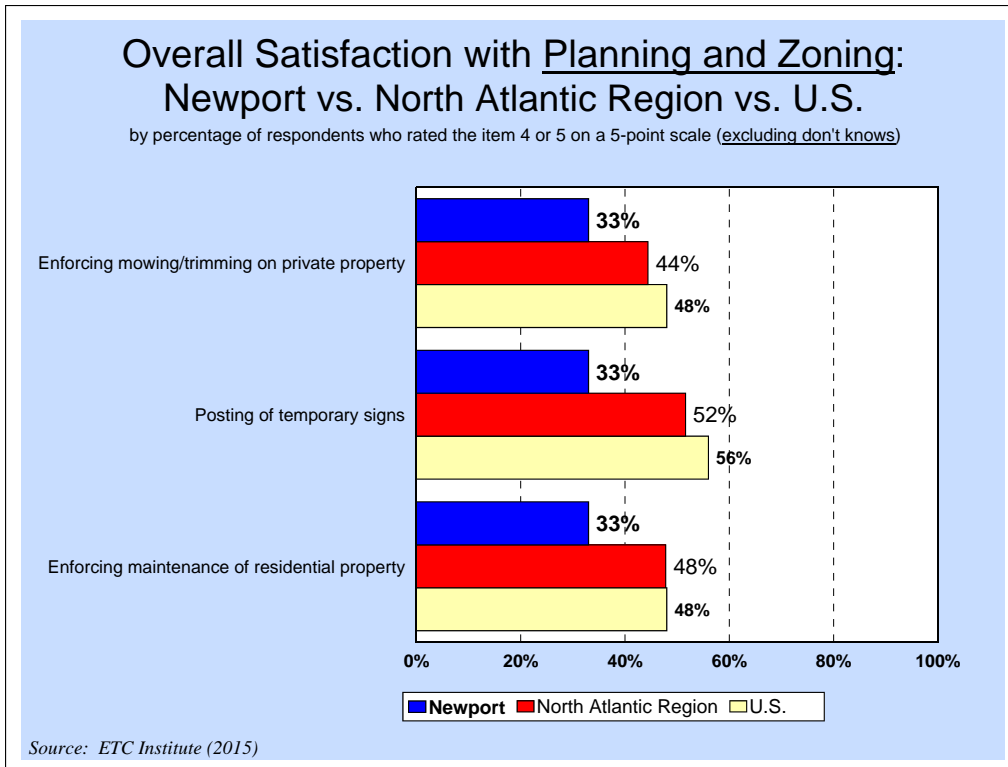
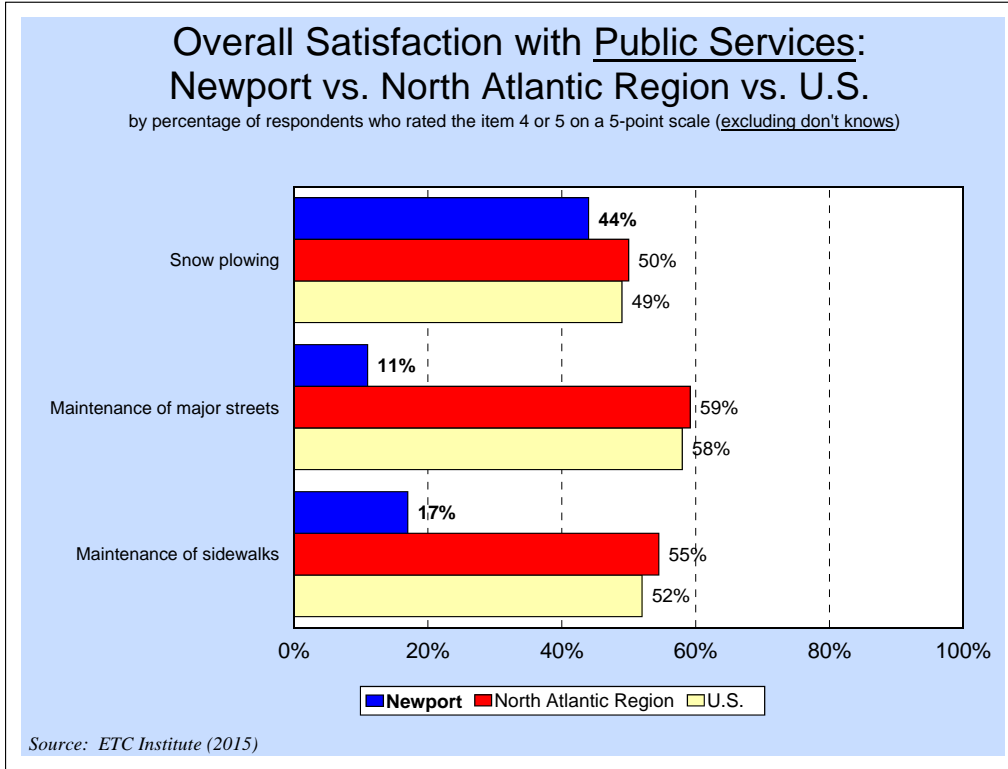
## Overall Ratings of the City: Newport vs. North Atlantic Region vs. U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale (excluding don't knows)



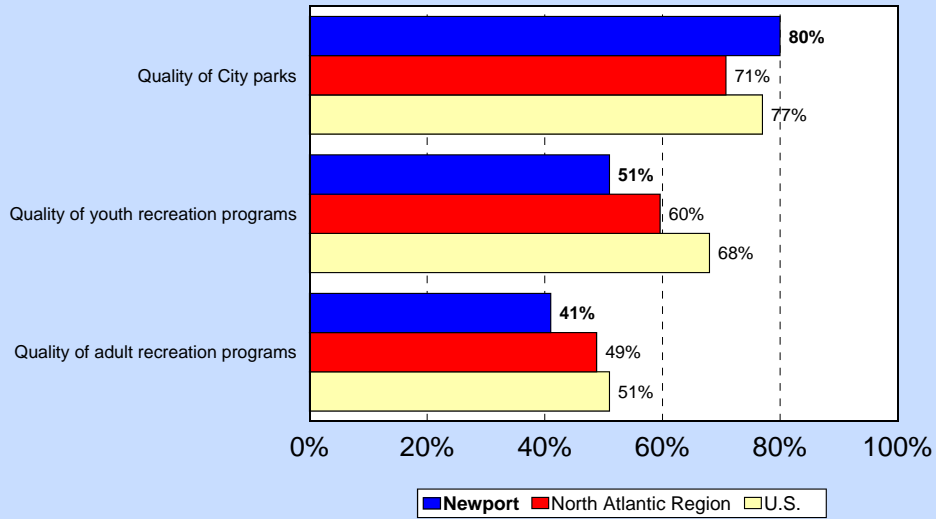
Source: ETC Institute (2015)





### Overall Satisfaction with Parks and Recreation: Newport vs. North Atlantic Region vs. U.S.

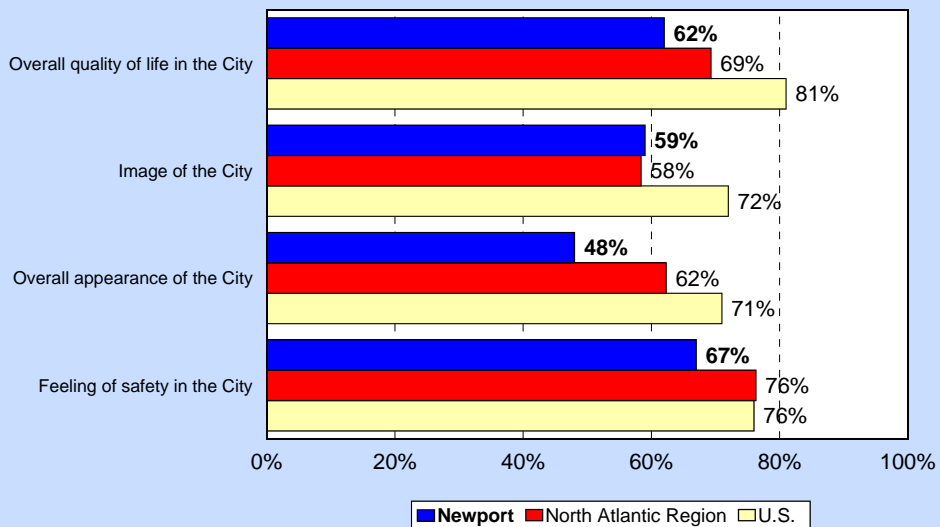
by percentage of respondents who rated the item 4 or 5 on a 5-point scale (excluding don't knows)



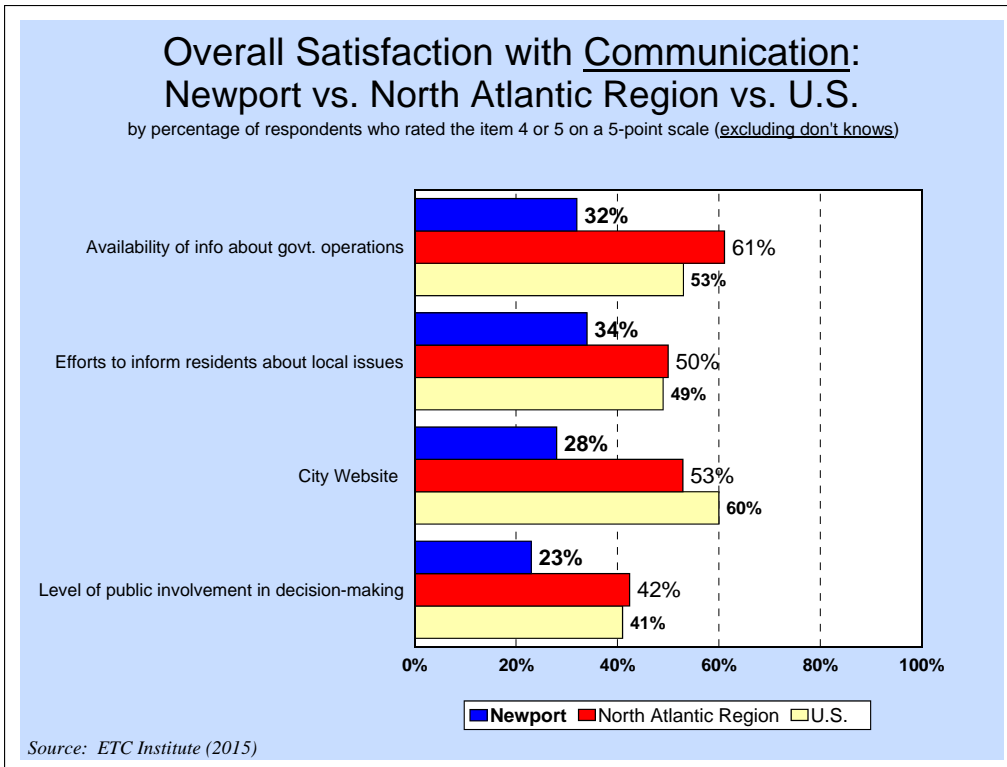
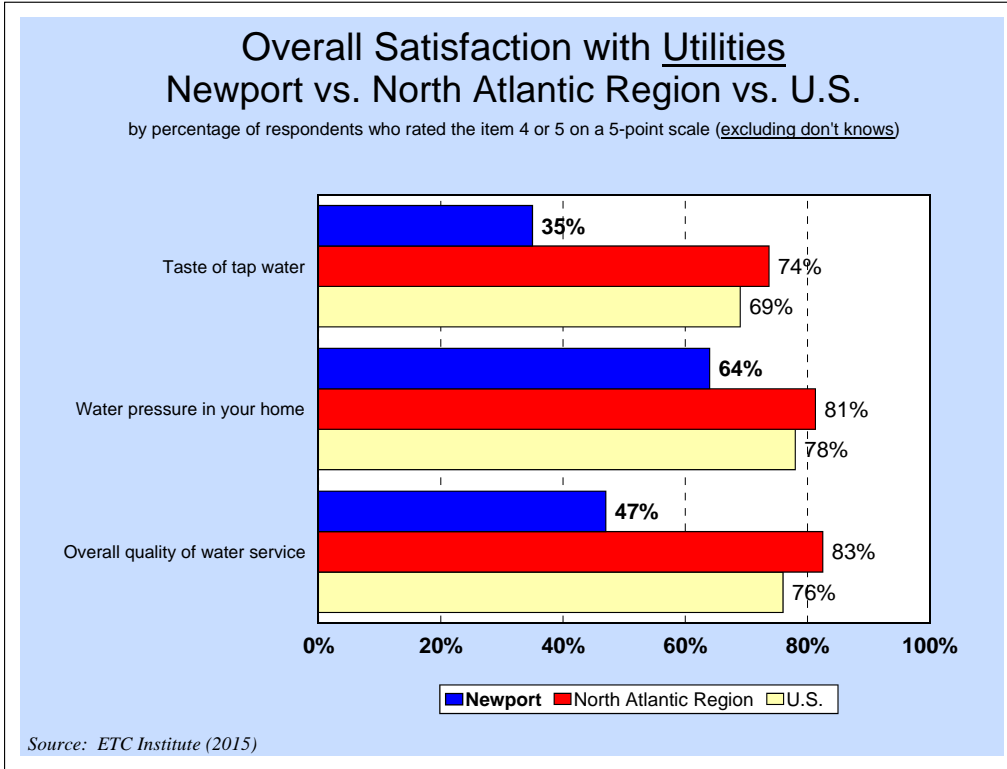
Source: ETC Institute (2015)

### Overall Satisfaction with Administrative Services: Newport vs. North Atlantic Region vs. U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (2015)





*Section 3:*  
*Importance-Satisfaction*  
*Analysis*

---

# 2015 Importance-Satisfaction Analysis

## Newport, Rhode Island

### Overview

Today, city and county officials have limited resources which need to be targeted to activities that are of the most benefit to their citizens. Two of the most important criteria for decision making are (1) to target resources toward services of the highest importance to citizens; and (2) to target resources toward those services where citizens are the least satisfied.

The Importance-Satisfaction (IS) rating is a unique tool that allows public officials to better understand both of these highly important decision making criteria for the services their city or county provides. The Importance-Satisfaction rating is based on the concept that cities and counties will maximize overall citizen satisfaction by emphasizing improvements in those service categories where the level of satisfaction is relatively low and the perceived importance of the service is relatively high.

### Methodology

The rating is calculated by summing the percentage of responses for items selected as the first, second, third, fourth, or fifth most important services for the City to emphasize over the next two years, or in the case of the financial initiatives and promotion management, the first or second choices. This sum is then multiplied by 1 minus the percentage of respondents that indicated they were positively satisfied with the City's performance in the related area (the sum of the ratings of 4 and 5 on a 5-point scale excluding "don't knows"). "Don't know" responses are excluded from the calculation to ensure that the satisfaction ratings among service categories are comparable. [IS=Importance x (1-Satisfaction)].

**Example of the Calculation.** Respondents were asked to identify which city service they thought should receive the most emphasis over the next two years. Approximately sixty-three percent (62.5%) of the residents surveyed selected "*maintenance of streets*" as the top city service to emphasize over the next two years.

With regard to satisfaction, approximately eleven percent (10.9%) of residents rated "*maintenance of streets*" as a "4" or a "5" on a 5-point scale, excluding "don't know" responses. The I-S rating for "*maintenance of streets*" was calculated by multiplying the sum of the most important percentages by 1 minus the sum of the satisfaction percentages. In this example, 62.5% was multiplied by 89.1% (1-0.109). This calculation yielded an I-S rating of 0.5569, which was ranked first out of 55 city service categories.

The maximum rating is 1.00 and would be achieved when 100% of the respondents select an activity as one of their top choices to emphasize over the next two years and 0% indicate that they are positively satisfied with the delivery of the service.

The lowest rating is 0.00 and could be achieved under either one of the following two situations:

- if 100% of the respondents were positively satisfied with the delivery of the service
- if none (0%) of the respondents selected the service as one of the three most important areas for the City to emphasize over the next two years.

## **Interpreting the Ratings**

Ratings that are greater than or equal to 0.20 identify areas that should receive significantly more emphasis over the next two years. Ratings from .10 to .20 identify service areas that should receive increased emphasis. Ratings less than .10 should generally continue to receive the current level of emphasis, but may require more emphasis in specific areas.

- *Definitely Increase Emphasis ( $IS \geq 0.20$ )*
- *Increase Current Emphasis ( $0.10 \leq IS < 0.20$ )*
- *Maintain Current Emphasis ( $IS < 0.10$ )*

The following pages contain the I-S ratings for the City of Newport, Rhode Island.

## Importance-Satisfaction Rating

### City of Newport

### PROMOTION MANAGEMENT

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>Very High Priority (IS &gt;.20)</u></b>						
How well the City communicates/shares info	58%	1	34%	4	0.3842	1
City efforts to manage tourism	48%	2	55%	1	0.2174	2
Level of civic involvement in municipal affairs	34%	3	37%	3	0.2161	3
<b><u>High Priority (IS .10-.20)</u></b>						
City sponsored special events	30%	4	54%	2	0.1353	4

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

## Importance-Satisfaction Rating

### City of Newport

### PROMOTION MANAGEMENT

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>Very High Priority (IS &gt;.20)</u></b>						
How well the City communicates/shares info	58%	1	34%	4	0.3842	1
City efforts to manage tourism	48%	2	55%	1	0.2174	2
Level of civic involvement in municipal affairs	34%	3	37%	3	0.2161	3
<b><u>High Priority (IS .10-.20)</u></b>						
City sponsored special events	30%	4	54%	2	0.1353	4

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

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**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

## Importance-Satisfaction Rating

### City of Newport

### CITY SERVICES

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b>Very High Priority (IS &gt;= 20)</b>						
Maintenance of streets	63%	1	11%	55	0.5569	1
Maintenance of sidewalks	37%	2	17%	54	0.3111	2
<b>High Priority (IS .10-.20)</b>						
Management of City finances	25%	4	27%	52	0.1811	3
Congestion management	25%	3	32%	46	0.1670	4
Effectiveness of communications with public	19%	10	25%	53	0.1395	5
Overall quality of public schools	20%	6	31%	48	0.1362	6
Taste of your tap water	20%	5	35%	39	0.1336	7
Quality of city leadership	19%	8	34%	41	0.1268	8
Quality of high school education	18%	12	28%	51	0.1267	9
Quality of biking routes	18%	11	33%	43	0.1196	10
Snow plowing	19%	7	44%	30	0.1077	11
Residential property maint. enforcement	16%	13	33%	42	0.1072	12
Overall appearance of the City	19%	9	48%	25	0.1004	13
<b>Medium Priority (IS &lt; .10)</b>						
Overall quality of water service	16%	14	47%	26	0.0825	14
Vehicle noise enforcement	12%	19	34%	40	0.0761	15
Overall quality of planning and zoning	11%	22	32%	47	0.0751	16
Removal of trash cans on non-pickup days	11%	24	31%	49	0.0751	17
Retail/Commercial property maint. enforcement	11%	21	37%	38	0.0710	18
System leadership and management	10%	30	29%	50	0.0691	19
Overall quality of City's administrative services	11%	25	39%	34	0.0654	20
Enforcement of noise ordinances	10%	27	38%	36	0.0637	21
Efforts to prevent crime	15%	15	61%	16	0.0587	22
Quality of educational facilities	11%	26	45%	29	0.0579	23
Quality of middle school education	9%	32	39%	35	0.0565	24
Street sweeping	9%	33	38%	37	0.0560	25
Noise code enforcement	10%	29	46%	27	0.0534	26
Quality of elementary school education	9%	35	41%	33	0.0518	27
Speed limit enforcement	12%	17	58%	20	0.0514	28
Mowing/trimming of grass on private property	7%	39	33%	44	0.0469	29
Overall quality of service provided by City Hall	9%	31	51%	23	0.0461	30
Overall quality of public works	8%	36	46%	28	0.0452	31
Quality of City beaches	13%	16	68%	10	0.0423	32
Overall quality of life in the City	11%	23	61%	15	0.0422	33
Water pressure in your home	12%	18	64%	14	0.0415	34
Posting of temporary signs	6%	43	33%	45	0.0383	35
Feeling of safety in the City	12%	20	68%	12	0.0371	36
Parking enforcement	7%	38	50%	24	0.0359	37
Image of the City	9%	34	59%	18	0.0358	38
Overall quality of parks & recreation services	6%	41	60%	17	0.0242	39
Quality of adult recreation programs	4%	47	41%	32	0.0231	40
Quality of youth recreation programs	4%	45	51%	22	0.0215	41
Overall quality of police services	6%	40	69%	9	0.0192	42
Access to recreational boating	4%	50	54%	21	0.0167	43
Management of the harbor	5%	44	66%	13	0.0164	44
Quality of City parks	8%	37	80%	4	0.0163	45
Trash removal services	6%	42	76%	6	0.0145	46
Responsiveness to calls for assistance	4%	46	73%	7	0.0110	47
Efforts to minimize disruptions to water service	4%	48	73%	8	0.0101	48
Rescue services	10%	28	90%	1	0.0101	49
Curbside recycling services	4%	49	77%	5	0.0085	50
Fire Prevention Education	2%	53	59%	19	0.0075	51
Overall quality of fire services	4%	51	85%	3	0.0053	52
Fire inspections	2%	54	68%	11	0.0051	53
Quality of Beach Bounce	1%	55	42%	31	0.0047	54
Responsiveness to fire emergencies	2%	52	89%	2	0.0019	55

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first, second, third and fourth most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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*Section 4:*  
*Tabular Data*

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**Q1. Overall Ratings of the City. Using a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor," please rate the City of Newport by circling the corresponding number below:**

(N=1226)

	Excellent	Good	Neutral	Below Average	Poor	Don't Know
A. As a place to live	34.7%	47.9%	9.6%	4.6%	1.8%	1.5%
B. As a place to raise children	14.3%	26.8%	23.7%	14.5%	5.1%	15.5%
C. As a place to work	11.1%	31.2%	23.1%	19.4%	6.8%	8.5%
D. As a place to retire	20.7%	28.9%	18.0%	14.0%	8.7%	9.7%
E. As a place to visit	59.0%	29.9%	4.6%	1.8%	0.3%	4.3%
F. As a place to go shopping	12.7%	31.3%	29.9%	17.0%	6.9%	2.1%

**WITHOUT DON'T KNOW**

**Q1. Overall Ratings of the City. Using a scale of 5 to 1 where 5 means "Excellent" and 1 means "Poor," please rate the City of Newport by circling the corresponding number below: (Without "Don't Know")**

(N=1226)

	Excellent	Good	Neutral	Below Average	Poor
A. As a place to live	35.2%	48.6%	9.7%	4.6%	1.8%
B. As a place to raise children	16.9%	31.8%	28.1%	17.2%	6.1%
C. As a place to work	12.1%	34.0%	25.2%	21.2%	7.4%
D. As a place to retire	23.0%	32.0%	19.9%	15.6%	9.6%
E. As a place to visit	61.6%	31.3%	4.9%	1.9%	0.3%
F. As a place to go shopping	13.0%	32.0%	30.6%	17.3%	7.1%



**Q2. Promotion of the City. Using a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please indicate your level of satisfaction with the City's promotion and management of the areas listed below.**

(N=1226)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
A. City efforts to manage tourism	10.6%	42.5%	23.2%	16.1%	4.7%	2.9%
B. City sponsored special events	11.9%	40.0%	26.3%	13.1%	4.2%	4.3%
C. The level of civic involvement in municipal affairs	3.8%	29.1%	35.4%	15.1%	5.4%	11.3%
D. How well the City communicates and shares information with residents	3.5%	29.8%	34.0%	20.7%	9.5%	2.4%

**WITHOUT DON'T KNOW**

**Q2. Promotion of the City. Using a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please indicate your level of satisfaction with the City's promotion and management of the areas listed below. (Without "Don't Know")**

(N=1226)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
A. City efforts to manage tourism	10.9%	43.8%	23.9%	16.6%	4.9%
B. City sponsored special events	12.4%	41.9%	27.5%	13.7%	4.4%
C. The level of civic involvement in municipal affairs	4.2%	32.8%	39.9%	17.0%	6.1%
D. How well the City communicates and shares information with residents	3.6%	30.5%	34.9%	21.2%	9.8%

**Q3. Which TWO of the items, from the list in Question #2 (above), do you think should receive the MOST EMPHASIS from City leaders over the next two years?**

<u>Q3. Most Emphasis</u>	<u>Number</u>	<u>Percent</u>
City efforts to manage tourism	392	32.0 %
City sponsored special events	146	11.9 %
The level of civic involvement in municipal affairs	174	14.2 %
How well the City communicates and shares information with residents	369	30.1 %
<u>None chosen</u>	<u>145</u>	<u>11.8 %</u>
Total	1226	100.0 %

**Q3. Which TWO of the items, from the list in Question #2 (above), do you think should receive the MOST EMPHASIS from City leaders over the next two years?**

<u>Q3. 2nd Most Emphasis</u>	<u>Number</u>	<u>Percent</u>
City efforts to manage tourism	196	16.0 %
City sponsored special events	217	17.7 %
The level of civic involvement in municipal affairs	246	20.1 %
How well the City communicates and shares information with residents	346	28.2 %
<u>None chosen</u>	<u>221</u>	<u>18.0 %</u>
Total	1226	100.0 %

**Q3. The sum of the TWO items, from the list in Question #2 (above), do you think should receive the MOST EMPHASIS from City leaders over the next two years?**

<u>Q3. Sum of Top 2 Choices</u>	<u>Number</u>	<u>Percent</u>
How well the City communicates and shares information with residents	715	58.3 %
City efforts to manage tourism	588	48.0 %
The level of civic involvement in municipal affairs	420	34.3 %
City sponsored special events	363	29.6 %
Total	2086	

**Q4. Support of Financial Initiatives. For each of the proposed projects listed below, please indicate your level of support for the project by circling the corresponding number below.**

(N=1226)

	Very Supportive	Supportive	Neutral	Not Supportive	Not Supportive At All	Don't Know
A. Road Improvements	67.5%	21.6%	4.1%	3.5%	2.0%	1.4%
B. Seawall rebuilding program	27.3%	39.5%	23.4%	3.5%	1.7%	4.7%
C. Sewer/CSO Infrastructure rebuilding	29.4%	36.9%	21.3%	5.1%	2.5%	4.7%
D. Economic Development	39.1%	32.6%	17.9%	4.7%	2.1%	3.6%
E. Innovation Hub	24.0%	24.7%	28.6%	9.1%	4.4%	9.1%
F. Broadway Streetscape	34.9%	28.9%	20.6%	7.4%	5.6%	2.5%

**WITHOUT DON'T KNOW**

**Q4. Support of Financial Initiatives. For each of the proposed projects listed below, please indicate your level of support for the project by circling the corresponding number below. (Without "Don't Know")**

(N=1226)

	Very Supportive	Supportive	Neutral	Not Supportive	Not Supportive At All
A. Road Improvements	68.4%	21.9%	4.1%	3.6%	2.0%
B. Seawall rebuilding program	28.6%	41.4%	24.5%	3.7%	1.8%
C. Sewer/CSO Infrastructure rebuilding	30.9%	38.7%	22.3%	5.4%	2.7%
D. Economic Development	40.5%	33.8%	18.5%	4.9%	2.2%
E. Innovation Hub	26.4%	27.2%	31.5%	10.1%	4.8%
F. Broadway Streetscape	35.8%	29.6%	21.2%	7.6%	5.8%

**Q5. Which TWO of the items, from the list in Question #4 (above), would you financially support the most?**

Q5. Most Support	Number	Percent
Road Improvements	704	57.4 %
Seawall rebuilding program	35	2.9 %
Sewer/CSO Infrastructure rebuilding	72	5.9 %
Economic Development	145	11.8 %
Innovation Hub	49	4.0 %
Broadway Streetscape	104	8.5 %
None chosen	117	9.5 %
Total	1226	100.0 %

**Q5. Which TWO of the items, from the list in Question #4 (above), would you financially support the most?**

Q5. 2nd Most Support	Number	Percent
Road Improvements	177	14.4 %
Seawall rebuilding program	105	8.6 %
Sewer/CSO Infrastructure rebuilding	198	16.2 %
Economic Development	271	22.1 %
Innovation Hub	121	9.9 %
Broadway Streetscape	179	14.6 %
None chosen	175	14.3 %

**Q5. The sum of the TWO items, from the list in Question #4 (above), would you financially support the most?**

Q5. Sum of Top 2 Choices	Number	Percent
Road Improvements	881	71.9 %
Economic Development	416	33.9 %
Broadway Streetscape	283	23.1 %
Sewer/CSO Infrastructure rebuilding	270	22.0 %
Innovation Hub	170	13.9 %
Seawall rebuilding program	140	11.4 %
Total	2160	

**O6. SATISFACTION WITH CITY SERVICES: Using a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below.**

(N=1226)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
A. Speed limit enforcement	12.8%	41.8%	20.3%	13.5%	6.6%	5.0%
B. Congestion management	4.8%	25.9%	25.7%	28.4%	10.3%	4.9%
C. Parking enforcement	9.0%	38.1%	27.7%	13.7%	6.6%	4.9%
D. Vehicle noise enforcement	7.1%	24.7%	27.8%	22.1%	10.9%	7.3%
E. Efforts to prevent crime	11.4%	44.1%	26.8%	6.6%	2.8%	8.3%
F. Responsiveness to calls for assistance	24.0%	36.1%	15.2%	4.8%	2.0%	17.9%
G. Noise code enforcement	9.4%	32.6%	27.4%	13.7%	8.0%	8.9%
H. Overall quality of police services	18.0%	48.9%	21.6%	6.1%	2.2%	3.1%
I. Rescue services	43.6%	28.4%	7.8%	0.2%	0.2%	19.7%
J. Responsiveness to fire emergencies	42.2%	28.0%	8.2%	0.0%	0.3%	21.4%
K. Fire inspections	21.5%	25.5%	19.2%	2.3%	0.7%	30.7%
L. Fire Prevention Education	18.1%	21.0%	23.2%	3.9%	0.7%	33.2%
M. Overall quality of fire services	34.5%	37.6%	11.3%	1.2%	0.4%	15.0%
N. Maintenance of streets	1.4%	9.4%	14.6%	35.0%	38.3%	1.3%
O. Maintenance of sidewalks	2.0%	14.3%	19.4%	34.0%	28.4%	2.0%
P. Street sweeping	5.7%	31.0%	30.8%	17.6%	12.2%	2.7%
Q. Snow plowing	9.9%	33.4%	21.5%	18.3%	15.0%	1.9%
R. Trash removal services	27.7%	45.6%	13.4%	5.1%	4.9%	3.3%
S. Curbside recycling services	28.5%	44.7%	14.1%	4.6%	3.8%	4.3%
T. Overall quality of public works	6.2%	38.0%	32.7%	15.1%	5.1%	2.9%
U. Residential property maintenance enforcement	3.4%	24.0%	31.7%	15.3%	7.7%	17.9%
V. Retail and commercial property maintenance enforcement	2.9%	25.8%	35.5%	10.0%	4.3%	21.5%

**Q6. SATISFACTION WITH CITY SERVICES: Using a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below. (cont.)**

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
W. Enforcement of the mowing and trimming of grass on private property	3.9%	21.0%	35.1%	10.1%	5.5%	24.3%
X. Enforcement of codes regarding the posting of temporary signs	3.3%	20.4%	35.2%	9.7%	3.8%	27.6%
Y. Enforcing the removal of trash cans/ bins on days trash is not picked-up	3.8%	19.9%	35.0%	12.2%	6.6%	22.6%
1. Enforcement of Noise ordinances	4.9%	27.5%	29.3%	14.5%	8.6%	15.3%
2. Overall quality of planning and zoning	2.8%	25.0%	41.3%	12.2%	4.5%	14.3%

**WITHOUT DON'T KNOW****Q6. SATISFACTION WITH CITY SERVICES: Using a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below.(Without "Don't Know")**

(N=1226)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
A. Speed limit enforcement	13.5%	44.0%	21.4%	14.2%	7.0%
B. Congestion management	5.1%	27.3%	27.0%	29.8%	10.8%
C. Parking enforcement	9.4%	40.1%	29.2%	14.4%	6.9%
D. Vehicle noise enforcement	7.7%	26.7%	30.0%	23.9%	11.8%
E. Efforts to prevent crime	12.5%	48.1%	29.2%	7.2%	3.0%
F. Responsiveness to calls for assistance	29.2%	44.0%	18.5%	5.9%	2.4%
G. Noise code enforcement	10.3%	35.8%	30.1%	15.0%	8.8%
H. Overall quality of police services	18.6%	50.5%	22.3%	6.3%	2.3%
I. Rescue services	54.4%	35.4%	9.8%	0.2%	0.3%
J. Responsiveness to fire emergencies	53.6%	35.6%	10.4%	0.0%	0.4%
K. Fire inspections	31.1%	36.8%	27.8%	3.3%	1.1%
L. Fire Prevention Education	27.1%	31.4%	34.7%	5.9%	1.0%
M. Overall quality of fire services	40.6%	44.2%	13.2%	1.4%	0.5%
N. Maintenance of streets	1.4%	9.5%	14.8%	35.5%	38.8%
O. Maintenance of sidewalks	2.0%	14.6%	19.8%	34.7%	29.0%
P. Street sweeping	5.9%	31.9%	31.6%	18.1%	12.6%
Q. Snow plowing	10.1%	34.1%	21.9%	18.6%	15.3%
R. Trash removal services	28.7%	47.1%	13.8%	5.3%	5.1%
S. Curbside recycling services	29.8%	46.7%	14.7%	4.8%	3.9%
T. Overall quality of public works	6.4%	39.1%	33.6%	15.6%	5.3%
U. Residential property maintenance enforcement	4.2%	29.2%	38.6%	18.7%	9.3%
V. Retail and commercial property maintenance enforcement	3.7%	32.9%	45.2%	12.7%	5.5%

**WITHOUT DON'T KNOW**

**Q6. SATISFACTION WITH CITY SERVICES: Using a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below.(Without "Don't Know") (cont.)**

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
W. Enforcement of the mowing and trimming of grass on private property	5.2%	27.8%	46.3%	13.4%	7.3%
X. Enforcement of codes regarding the posting of temporary signs	4.6%	28.2%	48.5%	13.4%	5.3%
Y. Enforcing the removal of trash cans/ bins on days trash is not picked-up	4.8%	25.7%	45.2%	15.7%	8.5%
1. Enforcement of Noise ordinances	5.8%	32.4%	34.6%	17.1%	10.1%
2. Overall quality of planning and zoning	3.2%	29.1%	48.2%	14.2%	5.2%



**Q7. Which FOUR of the City Services listed in Question #6 (above) do you think should receive the MOST EMPHASIS from City leaders over the next two years?**

<u>Q7. Most Emphasis</u>	<u>Number</u>	<u>Percent</u>
Speed limit enforcement	60	4.9 %
Congestion management	94	7.7 %
Parking enforcement	16	1.3 %
Vehicle noise enforcement	22	1.8 %
Efforts to prevent crime	54	4.4 %
Responsiveness to calls for assistance	12	1.0 %
Noise code enforcement	23	1.9 %
Overall quality of police services	33	2.7 %
Rescue services	23	1.9 %
Responsiveness to fire emergencies	1	0.1 %
Fire inspections	2	0.2 %
Fire Prevention Education	3	0.2 %
Overall quality of fire services	8	0.7 %
Maintenance of streets	468	38.2 %
Maintenance of sidewalks	35	2.9 %
Street sweeping	4	0.3 %
Snow plowing	33	2.7 %
Trash removal services	16	1.3 %
Curbside recycling services	5	0.4 %
Overall quality of public works	18	1.5 %
Residential property maintenance enforcement	58	4.7 %
Retail and commercial property maintenance enforcement	14	1.1 %
Enforcement of the mowing and trimming of grass on private property	7	0.6 %
Enforcement of codes regarding the posting of temporary signs	13	1.1 %
Enforcing the removal of trash cans/ bins on days trash is not picked-up	21	1.7 %
Enforcement of Noise ordinances	31	2.5 %
Overall quality of planning and zoning	37	3.0 %
<u>None chosen</u>	<u>115</u>	<u>9.4 %</u>
Total	1226	100.0 %

**Q7. Which FOUR of the City Services listed in Question #6 (above) do you think should receive the MOST EMPHASIS from City leaders over the next two years?**

<u>Q7. 2nd Most Emphasis</u>	<u>Number</u>	<u>Percent</u>
Speed limit enforcement	39	3.2 %
Congestion management	68	5.5 %
Parking enforcement	22	1.8 %
Vehicle noise enforcement	45	3.7 %
Efforts to prevent crime	37	3.0 %
Responsiveness to calls for assistance	14	1.1 %
Noise code enforcement	22	1.8 %
Overall quality of police services	16	1.3 %
Rescue services	35	2.9 %
Responsiveness to fire emergencies	7	0.6 %
Fire inspections	5	0.4 %
Fire Prevention Education	9	0.7 %
Overall quality of fire services	14	1.1 %
Maintenance of streets	191	15.6 %
Maintenance of sidewalks	243	19.8 %
Street sweeping	22	1.8 %
Snow plowing	52	4.2 %
Trash removal services	15	1.2 %
Curbside recycling services	9	0.7 %
Overall quality of public works	16	1.3 %
Residential property maintenance enforcement	41	3.3 %
Retail and commercial property maintenance enforcement	40	3.3 %
Enforcement of the mowing and trimming of grass on private property	20	1.6 %
Enforcement of codes regarding the posting of temporary signs	7	0.6 %
Enforcing the removal of trash cans/ bins on days trash is not picked-up	20	1.6 %
Enforcement of Noise ordinances	18	1.5 %
Overall quality of planning and zoning	28	2.3 %
<u>None chosen</u>	<u>171</u>	<u>13.9 %</u>
Total	1226	100.0 %

**Q7. Which FOUR of the City Services listed in Question #6 (above) do you think should receive the MOST EMPHASIS from City leaders over the next two years?**

<u>Q7. 3rd Most Emphasis</u>	<u>Number</u>	<u>Percent</u>
Speed limit enforcement	24	2.0 %
Congestion management	80	6.5 %
Parking enforcement	25	2.0 %
Vehicle noise enforcement	41	3.3 %
Efforts to prevent crime	50	4.1 %
Responsiveness to calls for assistance	13	1.1 %
Noise code enforcement	35	2.9 %
Overall quality of police services	18	1.5 %
Rescue services	36	2.9 %
Responsiveness to fire emergencies	7	0.6 %
Fire inspections	3	0.2 %
Fire Prevention Education	3	0.2 %
Overall quality of fire services	4	0.3 %
Maintenance of streets	83	6.8 %
Maintenance of sidewalks	116	9.5 %
Street sweeping	45	3.7 %
Snow plowing	78	6.4 %
Trash removal services	17	1.4 %
Curbside recycling services	14	1.1 %
Overall quality of public works	28	2.3 %
Residential property maintenance enforcement	61	5.0 %
Retail and commercial property maintenance enforcement	39	3.2 %
Enforcement of the mowing and trimming of grass on private property	31	2.5 %
Enforcement of codes regarding the posting of temporary signs	25	2.0 %
Enforcing the removal of trash cans/ bins on days trash is not picked-up	40	3.3 %
Enforcement of Noise ordinances	38	3.1 %
Overall quality of planning and zoning	18	1.5 %
<u>None chosen</u>	<u>254</u>	<u>20.7 %</u>
Total	1226	100.0 %

**Q7. Which FOUR of the City Services listed in Question #6 (above) do you think should receive the MOST EMPHASIS from City leaders over the next two years?**

<u>Q7. 4th Most Emphasis</u>	<u>Number</u>	<u>Percent</u>
Speed limit enforcement	25	2.0 %
Congestion management	61	5.0 %
Parking enforcement	25	2.0 %
Vehicle noise enforcement	34	2.8 %
Efforts to prevent crime	42	3.4 %
Responsiveness to calls for assistance	11	0.9 %
Noise code enforcement	41	3.3 %
Overall quality of police services	9	0.7 %
Rescue services	27	2.2 %
Responsiveness to fire emergencies	6	0.5 %
Fire inspections	10	0.8 %
Fire Prevention Education	8	0.7 %
Overall quality of fire services	17	1.4 %
Maintenance of streets	23	1.9 %
Maintenance of sidewalks	62	5.1 %
Street sweeping	39	3.2 %
Snow plowing	73	6.0 %
Trash removal services	26	2.1 %
Curbside recycling services	17	1.4 %
Overall quality of public works	39	3.2 %
Residential property maintenance enforcement	38	3.1 %
Retail and commercial property maintenance enforcement	44	3.6 %
Enforcement of the mowing and trimming of grass on private property	28	2.3 %
Enforcement of codes regarding the posting of temporary signs	24	2.0 %
Enforcing the removal of trash cans/ bins on days trash is not picked-up	52	4.2 %
Enforcement of Noise ordinances	39	3.2 %
Overall quality of planning and zoning	53	4.3 %
<u>None chosen</u>	<u>353</u>	<u>28.8 %</u>
Total	1226	100.0 %

**Q7. The sum of the FOUR City Services listed in Question #6 (above) do you think should receive the MOST EMPHASIS from City leaders over the next two years?**

<u>Q7. Sum of Top 4 Choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance of streets	765	62.4 %
Maintenance of sidewalks	456	37.2 %
Congestion management	303	24.7 %
Snow plowing	236	19.2 %
Residential property maintenance enforcement	198	16.2 %
Efforts to prevent crime	183	14.9 %
Speed limit enforcement	148	12.1 %
Vehicle noise enforcement	142	11.6 %
Retail and commercial property maintenance enforcement	137	11.2 %
Overall quality of planning and zoning	136	11.1 %
Enforcing the removal of trash cans/ bins on days trash is not picked-up	133	10.8 %
Enforcement of Noise ordinances	126	10.3 %
Rescue services	121	9.9 %
Noise code enforcement	121	9.9 %
Street sweeping	110	9.0 %
Overall quality of public works	101	8.2 %
Parking enforcement	88	7.2 %
Enforcement of the mowing and trimming of grass on private property	86	7.0 %
Overall quality of police services	76	6.2 %
Trash removal services	74	6.0 %
Enforcement of codes regarding the posting of temporary signs	69	5.6 %
Responsiveness to calls for assistance	50	4.1 %
Curbside recycling services	45	3.7 %
Overall quality of fire services	43	3.5 %
Fire Prevention Education	23	1.9 %
Responsiveness to fire emergencies	21	1.7 %
Fire inspections	20	1.6 %
Total	4011	

**Q8. SATISFACTION WITH CITY SERVICES (cont.): Using a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below.**

(N=1226)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
A. Quality of City parks	21.3%	55.8%	13.9%	4.0%	1.2%	3.8%
B. Quality of City beaches	14.9%	50.4%	17.7%	10.4%	2.4%	4.2%
C. Quality of youth recreation programs	7.9%	25.1%	23.4%	6.5%	1.6%	35.3%
D. Quality of adult recreation programs	5.2%	21.4%	27.7%	8.2%	2.8%	34.8%
E. Management of the harbor	13.7%	39.7%	23.3%	3.5%	0.8%	18.9%
F. Access to recreational boating	9.0%	32.0%	26.6%	7.2%	1.6%	23.6%
G. Quality of biking routes	5.1%	22.9%	27.0%	18.9%	10.4%	15.7%
H. Quality of Beach Bounce	4.1%	15.3%	23.6%	2.7%	1.0%	53.3%
I. Overall quality of parks & recreation services	8.9%	47.0%	30.5%	5.1%	1.1%	7.4%
J. Quality of educational facilities	6.9%	25.5%	22.8%	12.0%	5.1%	27.7%
K. Quality of elementary school education	7.9%	19.5%	21.2%	12.5%	6.8%	32.1%
L. Quality of middle school education	7.0%	18.4%	20.4%	13.4%	6.7%	34.1%
M. Quality of high school education	4.0%	14.3%	21.3%	16.3%	10.5%	33.7%
N. System leadership and management	4.1%	15.2%	26.0%	12.4%	9.3%	33.0%
O. Overall quality of public schools	4.7%	18.1%	24.4%	18.1%	7.8%	26.8%
P. Overall quality of service provided by City Hall	6.2%	40.8%	31.8%	9.1%	4.3%	7.8%
Q. Quality of city leadership	4.5%	27.1%	35.2%	18.1%	7.6%	7.5%
R. Overall appearance of the City	6.4%	39.7%	25.5%	19.9%	5.1%	3.3%
S. Image of the City	12.5%	43.5%	23.6%	12.3%	3.3%	4.8%
T. Overall quality of life in the City	11.4%	48.0%	25.1%	9.6%	2.8%	3.1%
U. Feeling of safety in the City	13.8%	51.6%	21.0%	7.9%	2.3%	3.3%
V. Management of City finances	2.9%	19.1%	32.5%	19.5%	8.0%	18.0%

**Q8. SATISFACTION WITH CITY SERVICES (cont.): Using a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below. (cont.)**

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
W. Effectiveness of City administration's communications with the public	2.2%	20.8%	35.5%	22.5%	9.5%	9.5%
X. Overall quality of the City's administrative services	3.8%	32.6%	39.5%	12.6%	5.0%	6.5%
Y. Water pressure in your home	18.5%	44.6%	16.6%	11.9%	6.6%	1.9%
1. City efforts to minimize disruptions to water service	17.2%	49.8%	19.0%	3.5%	2.5%	7.9%
2. Taste of your tap water	6.7%	26.7%	22.3%	20.9%	20.2%	3.2%
3. Overall quality of water service	8.8%	36.2%	27.5%	15.1%	8.6%	3.8%

**WITHOUT DON'T KNOW****Q8. SATISFACTION WITH CITY SERVICES (cont.): Using a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below. (Without "Don't Know")**

(N=1226)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
A. Quality of City parks	22.1%	58.0%	14.5%	4.2%	1.3%
B. Quality of City beaches	15.6%	52.6%	18.5%	10.8%	2.6%
C. Quality of youth recreation programs	12.2%	38.9%	36.2%	10.1%	2.5%
D. Quality of adult recreation programs	8.0%	32.8%	42.4%	12.5%	4.3%
E. Management of the harbor	16.9%	48.9%	28.8%	4.3%	1.0%
F. Access to recreational boating	11.8%	41.9%	34.8%	9.4%	2.1%
G. Quality of biking routes	6.1%	27.1%	32.1%	22.4%	12.3%
H. Quality of Beach Bounce	8.7%	32.9%	50.5%	5.8%	2.1%
I. Overall quality of parks & recreation services	9.6%	50.7%	32.9%	5.6%	1.2%
J. Quality of educational facilities	9.6%	35.3%	31.5%	16.6%	7.0%
K. Quality of elementary school education	11.7%	28.8%	31.2%	18.4%	10.0%
L. Quality of middle school education	10.7%	27.9%	31.0%	20.3%	10.2%
M. Quality of high school education	6.0%	21.6%	32.1%	24.5%	15.8%
N. System leadership and management	6.1%	22.7%	38.8%	18.6%	13.8%
O. Overall quality of public schools	6.5%	24.7%	33.4%	24.8%	10.7%
P. Overall quality of service provided by City Hall	6.7%	44.3%	34.5%	9.8%	4.6%
Q. Quality of city leadership	4.9%	29.4%	38.0%	19.5%	8.2%
R. Overall appearance of the City	6.6%	41.1%	26.4%	20.6%	5.3%
S. Image of the City	13.1%	45.7%	24.8%	12.9%	3.5%
T. Overall quality of life in the City	11.8%	49.5%	25.9%	9.9%	2.9%
U. Feeling of safety in the City	14.3%	53.4%	21.7%	8.2%	2.4%
V. Management of City finances	3.5%	23.2%	39.7%	23.8%	9.8%



**WITHOUT DON'T KNOW**

**Q8. SATISFACTION WITH CITY SERVICES (cont.): Using a scale of 5 to 1 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below. (Without "Don't Know") (cont.)**

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
W. Effectiveness of City administration's communications with the public	2.4%	23.0%	39.2%	24.9%	10.5%
X. Overall quality of the City's administrative services	4.0%	34.9%	42.3%	13.5%	5.3%
Y. Water pressure in your home	18.8%	45.4%	16.9%	12.1%	6.8%
1. City efforts to minimize disruptions to water service	18.7%	54.0%	20.7%	3.8%	2.8%
2. Taste of your tap water	6.9%	27.6%	23.0%	21.6%	20.8%
3. Overall quality of water service	9.2%	37.6%	28.5%	15.7%	8.9%

**Q9. Which FOUR of the City Services listed in Question #8 (above) do you think should receive the MOST EMPHASIS from City leaders over the next two years?**

<u>Q9. Most Emphasis</u>	<u>Number</u>	<u>Percent</u>
Quality of City parks	33	2.7 %
Quality of City beaches	49	4.0 %
Quality of youth recreation programs	24	2.0 %
Quality of adult recreation programs	14	1.1 %
Management of the harbor	16	1.3 %
Access to recreational boating	11	0.9 %
Quality of biking routes	66	5.4 %
Quality of Beach Bounce	1	0.1 %
Overall quality of parks & recreation services	14	1.1 %
Quality of educational facilities	58	4.7 %
Quality of elementary school education	41	3.3 %
Quality of middle school education	19	1.5 %
Quality of high school education	58	4.7 %
System leadership and management	13	1.1 %
Overall quality of public schools	93	7.6 %
Overall quality of service provided by City Hall	33	2.7 %
Quality of city leadership	71	5.8 %
Overall appearance of the City	71	5.8 %
Image of the City	14	1.1 %
Overall quality of life in the City	23	1.9 %
Feeling of safety in the City	22	1.8 %
Management of City finances	79	6.4 %
Effectiveness of City administration's communications with the public	30	2.4 %
Overall quality of the City's administrative services	18	1.5 %
Water pressure in your home	59	4.8 %
City efforts to minimize disruptions to water service	13	1.1 %
Taste of your tap water	80	6.5 %
Overall quality of water service	61	5.0 %
<u>None chosen</u>	<u>142</u>	<u>11.6 %</u>
Total	1226	100.0 %

**Q9. Which FOUR of the City Services listed in Question #8 (above) do you think should receive the MOST EMPHASIS from City leaders over the next two years?**

<u>Q9. 2nd Most Emphasis</u>	<u>Number</u>	<u>Percent</u>
Quality of City parks	17	1.4 %
Quality of City beaches	43	3.5 %
Quality of youth recreation programs	8	0.7 %
Quality of adult recreation programs	9	0.7 %
Management of the harbor	19	1.5 %
Access to recreational boating	13	1.1 %
Quality of biking routes	55	4.5 %
Quality of Beach Bounce	1	0.1 %
Overall quality of parks & recreation services	14	1.1 %
Quality of educational facilities	21	1.7 %
Quality of elementary school education	34	2.8 %
Quality of middle school education	47	3.8 %
Quality of high school education	52	4.2 %
System leadership and management	37	3.0 %
Overall quality of public schools	72	5.9 %
Overall quality of service provided by City Hall	27	2.2 %
Quality of city leadership	87	7.1 %
Overall appearance of the City	63	5.1 %
Image of the City	33	2.7 %
Overall quality of life in the City	30	2.4 %
Feeling of safety in the City	43	3.5 %
Management of City finances	67	5.5 %
Effectiveness of City administration's communications with the public	63	5.1 %
Overall quality of the City's administrative services	25	2.0 %
Water pressure in your home	29	2.4 %
City efforts to minimize disruptions to water service	18	1.5 %
Taste of your tap water	65	5.3 %
Overall quality of water service	40	3.3 %
<u>None chosen</u>	<u>194</u>	<u>15.8 %</u>
Total	1226	100.0 %

**Q9. Which FOUR of the City Services listed in Question #8 (above) do you think should receive the MOST EMPHASIS from City leaders over the next two years?**

<u>Q9. 3rd Most Emphasis</u>	<u>Number</u>	<u>Percent</u>
Quality of City parks	26	2.1 %
Quality of City beaches	31	2.5 %
Quality of youth recreation programs	12	1.0 %
Quality of adult recreation programs	11	0.9 %
Management of the harbor	16	1.3 %
Access to recreational boating	11	0.9 %
Quality of biking routes	54	4.4 %
Quality of Beach Bounce	5	0.4 %
Overall quality of parks & recreation services	26	2.1 %
Quality of educational facilities	31	2.5 %
Quality of elementary school education	22	1.8 %
Quality of middle school education	33	2.7 %
Quality of high school education	67	5.5 %
System leadership and management	28	2.3 %
Overall quality of public schools	46	3.8 %
Overall quality of service provided by City Hall	28	2.3 %
Quality of city leadership	42	3.4 %
Overall appearance of the City	58	4.7 %
Image of the City	30	2.4 %
Overall quality of life in the City	38	3.1 %
Feeling of safety in the City	46	3.8 %
Management of City finances	90	7.3 %
Effectiveness of City administration's communications with the public	60	4.9 %
Overall quality of the City's administrative services	40	3.3 %
Water pressure in your home	30	2.4 %
City efforts to minimize disruptions to water service	5	0.4 %
Taste of your tap water	46	3.8 %
Overall quality of water service	35	2.9 %
<u>None chosen</u>	<u>259</u>	<u>21.1 %</u>
Total	1226	100.0 %

**Q9. Which FOUR of the City Services listed in Question #8 (above) do you think should receive the MOST EMPHASIS from City leaders over the next two years?**

<u>Q9. 4th Most Emphasis</u>	<u>Number</u>	<u>Percent</u>
Quality of City parks	25	2.0 %
Quality of City beaches	41	3.3 %
Quality of youth recreation programs	8	0.7 %
Quality of adult recreation programs	15	1.2 %
Management of the harbor	8	0.7 %
Access to recreational boating	9	0.7 %
Quality of biking routes	44	3.6 %
Quality of Beach Bounce	3	0.2 %
Overall quality of parks & recreation services	22	1.8 %
Quality of educational facilities	20	1.6 %
Quality of elementary school education	10	0.8 %
Quality of middle school education	15	1.2 %
Quality of high school education	38	3.1 %
System leadership and management	41	3.3 %
Overall quality of public schools	31	2.5 %
Overall quality of service provided by City Hall	27	2.2 %
Quality of city leadership	37	3.0 %
Overall appearance of the City	44	3.6 %
Image of the City	31	2.5 %
Overall quality of life in the City	43	3.5 %
Feeling of safety in the City	30	2.4 %
Management of City finances	68	5.5 %
Effectiveness of City administration's communications with the public	77	6.3 %
Overall quality of the City's administrative services	48	3.9 %
Water pressure in your home	25	2.0 %
City efforts to minimize disruptions to water service	9	0.7 %
Taste of your tap water	59	4.8 %
Overall quality of water service	53	4.3 %
<u>None chosen</u>	<u>345</u>	<u>28.1 %</u>
Total	1226	100.0 %

**Q9. The sum of the FOUR City Services listed in Question #8 (above) do you think should receive the MOST EMPHASIS from City leaders over the next two years?**

<u>Q9. Sum of Top 4 Choices</u>	<u>Number</u>	<u>Percent</u>
Management of City finances	304	24.8 %
Taste of your tap water	250	20.4 %
Overall quality of public schools	242	19.7 %
Quality of city leadership	237	19.3 %
Overall appearance of the City	236	19.2 %
Effectiveness of City administration's communications with the public	230	18.8 %
Quality of biking routes	219	17.9 %
Quality of high school education	215	17.5 %
Overall quality of water service	189	15.4 %
Quality of City beaches	164	13.4 %
Water pressure in your home	143	11.7 %
Feeling of safety in the City	141	11.5 %
Overall quality of life in the City	134	10.9 %
Overall quality of the City's administrative services	131	10.7 %
Quality of educational facilities	130	10.6 %
System leadership and management	119	9.7 %
Overall quality of service provided by City Hall	115	9.4 %
Quality of middle school education	114	9.3 %
Image of the City	108	8.8 %
Quality of elementary school education	107	8.7 %
Quality of City parks	101	8.2 %
Overall quality of parks & recreation services	76	6.2 %
Management of the harbor	59	4.8 %
Quality of youth recreation programs	52	4.2 %
Quality of adult recreation programs	49	4.0 %
City efforts to minimize disruptions to water service	45	3.7 %
Access to recreational boating	44	3.6 %
Quality of Beach Bounce	10	0.8 %
Total	3964	

**Q10. What TWO of the major categories of City services listed below do you think should receive the MOST EMPHASIS from City leaders over the next two years?**

<u>Q10. TWO of the major categories of City services</u>	<u>Number</u>	<u>Percent</u>
Public Education	474	38.7 %
Public Services	456	37.2 %
Utilities	373	30.4 %
Planning and Zoning	269	21.9 %
Administrative Services, i.e. City Clerk, City Manager, City Finance, etc.	241	19.7 %
Police	221	18.0 %
Parks and Recreation	175	14.3 %
Fire	83	6.8 %
Total	2292	

**Q11. Do you know that there is a pending consent decree with the Federal Environmental Protection Agency (EPA) to separate storm water and sanitary sewer systems to eliminate combined sewer overflow (CSO) into the harbor?**

<u>Q11. Do you know that there is a pending consent decree EPA?</u>	<u>Number</u>	<u>Percent</u>
Yes	567	46.2 %
No	637	52.0 %
Don't know	22	1.8 %
Total	1226	100.0 %

**Q12. Do you feel that parking is a problem in residential areas in the City?**

<u>Q12. Do you feel that parking is a problem in residential areas in the City?</u>	<u>Number</u>	<u>Percent</u>
Yes	808	65.9 %
No	418	34.1 %
Total	1226	100.0 %

**Q12a. What is the major action the City should take to address parking problems in residential areas?**

Q12a Major Action

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24-HOUR PARKING STICKERS  
 24 HOUR RESIDENT STICKER PARKING MAY-OCTOBER  
 24 HOUR TROLLEY  
 24 HR SHUTTLES FROM PARK GARAGE PARK AREAS LIKE GATEWAY  
 24 HR STICKER PARKING,TOW,PAINT SPACES  
 A BUS OR TROLLEY-MINIMAL FEES TO FERRY VISITORS  
 ACTIVE ENFORCEMENT OF OVERNIGHT PARKING RESTRICTIONS  
 ADD PARKING SPACE DIVISION LINES  
 ADD SATELITE PARKING W/SHUTTLE,ENFORCE NO PK SIDEWALKS  
 ADDITIONAL PARKING FOR RESIDENTS IN THE SUMMER  
 ADDRESS PROBLEM  
 ADDRESS THE ISSUE  
 AGGRESIVE ACTION TO TICKET & TOW VEHICLES BLOCK DRIVES  
 ALLOW 2 GUEST PARKING PERMITS ONLY  
 ALLOW FEWER MULTI-FAMILY HOMES  
 ALLOW FREE PARKING IN THE TOURIST GARAGE  
 ALLOW MORE CURB CUTS FOR DRIVEWAYS-ENFORCE RESIDENTS  
 ALLOW MORE CURB CUTS TO CREATE OFF-STREET PARKING, OR MAKE THE PROCESS EASIER. OPEN YELLOW-PAINTED CURBS TO ALLOW PARKING. CREATE MORE RESIDENT-ONLY PARKING IN RESIDENTIAL NEIGHBORHOODS.  
 ALLOW PARKING IN RESIDENTIAL AREAS WITH 24 HOUR METERS  
 ALLOW PEOPLE WITH STICKERS TO PARK AT METERS FOR FREE  
 ALLOW VARIANCES FOR OFF STREET PARKING  
 ALTERNATE NIGHT WINTER PARKIING FOR SNOW REMOVAL  
 ALTERNATE SIDE PARKING-SOME CARS HAVE NOT MOVED MONTHS  
 ALTERNATE TRANSPORTATION FOR NON-RESIDENTS  
 AS IT IS NOT POSSIBLE TO ACTUALLY WIDEN THE STREETS OR CREATE MORE PARKING, THERE ISN'T MUCH TO BE DONE EXCEPT ENFORCING RESIDENT STICKER USE AND MAKING SURE VEHICLES ARE TOWED THAT DON'T ACTUALLY HAVE RIGHT TO PARK THERE.  
 ASSIGNED PARKING AND LIMIT NUMBER OF VEHICLES PER HOUSE  
 ASSIGNED PARKING FOR HOMEOWNERS  
 ASSIGNED SPACES TO HOMEOWNERS  
 AVAILABILITY OF AFFORDABLE PARKING FOR LOCALS  
 AVAILABILITY OF RESIDENTIAL LOT IN DOWNTOWN AREAS  
 BE CONSISTANT WITH PARKING VIOLATIONS IN OFF SEASON  
 BETTER BIKE LANES/BIKE POLICY TO ENCOURGE USE  
 BETTER EFFORTS TO PATROL STICKER PARKING AREAS  
 BETTER ENFORCE LAWS  
 BETTER ENFORCE NON-STICKER VEHICLES PARKING  
 BETTER ENFORCEMENT  
 BETTER ENFORCEMENT  
 BETTER PARKING  
 BETTER PARKING FOR RESIDENTS  
 BETTER PATROLS ON FOOT  
 BETTER RESTRICTION SIGNAGE  
 BETTER SIGNAGE  
 BETTER SIGNAGE & IMPROVE CURB MARKING 8 CROSSWALK  
 BETTER SIGNAGE & STREET MARKINGS  
 BETTER SIGNAGE AND ENFORCEMENT



**Q12a. What is the major action the City should take to address parking problems in residential areas?**

Q12a Major Action

---

BETTER SNOW PLOW  
BETTER UTILIZE EMPTY SPACE; FREE SHUTTLES  
BRING BACK THE FERRY! CHARGE MORE.INCREASE PUBLIC TRANS  
BROADWAY AREA IS DIFFICULT PARKING  
BUILD A PARKING GARAGE IN THE NORTH END AND SHUTTLE PEOPLE TO TOWN.  
BUILD ADDITIONAL PARKING WITHIN DOWNTOWN DISTRICT  
BUILD ANOTHER PUBLIC PARKING AND START EMPHASIZING NEWPORT AS A BIKE COMMUNITY. IF WE HAD MORE BIKE PATHS AND PARKING TO SUPPORT PEOPLE PARKING AND BIKING, IT WOULD BE ANOTHER BOOST TO ATTRACT DAY VISITORS.  
BUILD LARGE PARKING AREA WITH SHUTTLE NEAR CONNELL HWY  
BUILD MORE PARKING  
BUILD PARKING GARAGE  
BUILD PARKING GARAGE & WIDEN STREETS  
BUILD PARKING GARAGE ON MARY ST LOT  
BUILD PARKING GARAGE WITH SHUTTLES  
BUILD PARKING GARAGES  
BUILD PARKING GARAGES  
BUILD PARKING GARAGES 4 TO 5 STORIES,PAY CHURCHES PKING  
BUILD PARKING LOTS  
BUSINESS OWNERS SHOULD HAVE CLOSEST PARKING TO BUSINESS  
BUY NEWPORT GRAND AND CREATE AN EFFECTIVE SHUTTLE SERVICE TO DOWNTOWN.  
BUY NEWPORT GRAND AND REMOVE SCENIC NEWPORT RAMP FROM BRIDGE. PARKING AT NEWPORT GRAND WITH SHUTTLE SERVICE.  
BUY THE OLD CASINO AND SET IT UP AS THE VISITORS CENTER. RUN A FREE TROLLEY FOR VISITORS TO DOWNTOWN.  
CAN'T FIX  
CAN'T SEE WHAT ELSE CAN BE DONE BEYOND SEASONAL PARKING  
CARS TAKING UP MULTIPLE PARKING SPACES  
CARS W/O SEASONAL PASSES STILL PARKING, LITTLE ENFORCE  
CENTRAL PARKING @ NEW PORT GRAND W/SHUTTLE BUSES  
CHANGE NO PARKING FROM 6PM TO 10PM FOR NON RESIDENTS  
CHANGE ZONING, ALLOW PUBLIC TO USE CHURCH PARKING LOTS  
CHARGE CAR WITH OUT STATE PLATES DOES NOT MAKE RESIDENT  
CHARGE HIGHER TAXES TO HOUSEHLDs W/MORE THAT 2 CARS  
CHECK FOR RESIDENT STICKERS  
CITY IS JUST TOO CROWDED.  
CITY KNOWS WHAT THEY NEED TO DO.  
CITY PARK STICKER SHOULD BE ABLE TO PARK ANYWHERE  
CITY STICKER PARKING  
CITY-WIDE STICKER PARKING  
CLOSER CHECKING OF PARKING STICKERS  
COMMUTER LOT @ NEWPORT GRAND FOR TOURISTS(OR TEAR DOWN)  
CONJESTION  
CONSISTANCY - MANY NEIGHBORS ARE COMPLETELY IGNORED  
CONSTRUCT PARKING GARAGE NEAR HILL  
CONTINUE TO ENFORCE NON-RESIDENT PARKING  
CONTINUE TO LIMIT RESIDENTIAL PARKING ON SIDE STREETS  
CONVERT CONGESTED STREETS TO ONE-WAY TRAFFIC  
CONVERT SOME SMALL TWO-WAY STREETS INTO ONE-WAYS  
COSTS TOO MUCH TO PARK

**Q12a. What is the major action the City should take to address parking problems in residential areas?**

Q12a Major Action

---

CREATE A PARKING LOT (AT SLOTS, PERHAPS) AND BUS PEOPLE OVER TO THE TOURIST AREAS (THAMES, BROADWAY, ETC.) TO LESSEN THE AMOUNT OF VEHICLES PARKING ON RESIDENTIAL STREETS (LIKE ANNANDALE).

CREATE AREA FOR MANAGED PARKING

CREATE BETTER ACCESS TO PUBLIC LOTS FOR OVERFLOW PARKING. NOT ENOUGH PLACES TO PARK LEGALLY.

CREATE COMMON LOTS FOR PARKING-LIMIT 1 CAR PER DWELLING

CREATE LOTS

CREATE MORE PARKING FROM TOURISTS & VISITORS

CREATE MORE PARKING-POSSIBLE NEIGHBORHOOD SPECIFIC

CREATE MORE SPACES AT MARY ST

CREATE NEIGHBORHOOD SPECIFIC PARKING LOTS

CREATE PEDESTRIAN ONLY ZONE WITH TROLLY SERVICE

DAY/SHORT TERN VISITORS SHOULD SHUTTLE IN TO TOWN

DEDICATE MORE SPACE FOR PARKIING

DIRECT TOURISTS TO PUBLIC PARKING AREAS TO DECREASE THE CONGESTION

DISALLOW BUSINESSES IN RESIDENTIAL AREAS

DISCOURAGE TOURISM

DISCOURAGE TOURISTS FROM PARKING IN RESIDENTIAL AREAS

DISCOURAGE TOURISTS PARKING ON STREETS IN THE SUMMER

DO NOT ALLOW PARKING IN PUBLIC RIGHTS OF WAY

DO NOT KNOW

DON'T APPROVE BUSINESSES THAT CAN'T PROVIDE PARKING

DON'T GIVE GUEST PASSES TO B&B'S

DON'T HAVE PARKING ON BOTH SIDES OF STREETS

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T LET ANYONE PAINT YELLOW ON THEIR CUBES

DON'T THINK THRE IS A GOOD ANSWER

DON'T TICKET RESIDENTS-NOT ALL

DONT KNOW

DOWNTOWN PARKING WITH SERVICE SHUTTLE TO CITY

EACH FAMILY MEMBER HAS OWN STICKER

EASE RESTRICTIONS ON CONSTRUCTION OF PRIVATE DRIVEWAYES

EASY PLACE FOR TOURISTS TO PARK

ELIMINATE PARKING ON BOTH SIDES OF STREET

ELIMINATE TRUCKS FROM PARKING IN RESIDENTIAL AREAS

ENCOURAGE BIKING

ENCOURAGE CREATIVE OFF STREET PARKING

ENCOURAGE THE USE OF BICYCLES WITHIN THE CITY SO PEOPLE WOULDN'T NEED AS MANY CARS PER HOUSEHOLD.

ENFORCE

ENFORCE & TOW

ENFORCE 6PM-6AM RESIDENT-ONLY PARKING

**Q12a. What is the major action the City should take to address parking problems in residential areas?**

Q12a Major Action

---

ENFORCE BAD PARKING-BUT ALSO MAKE TOURISTS WELCOME  
ENFORCE CITY STICKER PARKING MORE VIGOROUSLY  
ENFORCE DRIVEWAY PARKING  
ENFORCE EXISTING PARKING LAWS  
ENFORCE EXISTING REGULATIONS  
ENFORCE HOW LONG A CAR CAN BE PARKED  
ENFORCE ILLEGAL PARKING  
ENFORCE NO PARKING AREAS-WORD W/INSTITUTIONS TO PARK AT  
ENFORCE PARKING IN RESIDENTIAL AREAS  
ENFORCE PARKING IN YELLOW LINESBLOCKING DRIVEWAYS  
ENFORCE PARKING LAW  
ENFORCE PARKING LAW IN RESIDENTIAL AREAS  
ENFORCE PARKING LAWS  
ENFORCE PARKING PERMITS  
ENFORCE PARKING PERMITS  
ENFORCE PARKING REGULATIONS  
ENFORCE PARKING STICKER TICKETS  
ENFORCE PARKING STICKERS  
ENFORCE PARKING STICKERS  
ENFORCE PARKING STICKERS  
ENFORCE PARKING; SATELITE & PUBLIC PARKING WITH SHUTTLE  
ENFORCE RESIDENT PARKING STICKERS  
ENFORCE RESIDENT PARKING/BUILD PARKING FOR TOURISTS  
ENFORCE RESIDENT STICKER PARKING  
ENFORCE RESIDENT STICKERS/LIMIT STREET PARKING  
ENFORCE RESIDENT-ONLY PARKING; PAINT INDIVIDUAL SPACES  
ENFORCE RESIDENTIAL PARKING  
ENFORCE RESIDENTIAL STICKERS  
ENFORCE RESIDENTIAL STICKERS  
ENFORCE RESIDENTS PARKING IN THEIR OWN DRIVEWAYS  
ENFORCE RULES  
ENFORCE RULES, TOW CARS WITHOUT STICKERS  
ENFORCE STICKER LAWS & INCREASE FINES  
ENFORCE STICKER PARKING  
ENFORCE STICKER PARKING  
ENFORCE STICKER PARKING  
ENFORCE STICKER PARKING  
ENFORCE STICKER PARKING  
ENFORCE STICKER PARKING  
ENFORCE STICKER PARKING  
ENFORCE STICKER PARKING  
ENFORCE STICKER PARKING  
ENFORCE STICKER PARKING  
ENFORCE STICKER PARKING  
ENFORCE STICKERS AND MORE AFFORDABLE PARKING  
ENFORCE THE LAW  
ENFORCE THE LAW  
ENFORCE THE LAW  
ENFORCE THE LAWS

**Q12a. What is the major action the City should take to address parking problems in residential areas?**

Q12a Major Action

---

ENFORCE THE ORDINANCES ON THE BOOKS. I AM TIRED OF WRONG-WAY PARKING, DOUBLE PARKING, SPEEDING. I DO NOT LIVE IN THE HEART OF DOWNTOWN AND HAVE SEEN NPD CRUISE RIGHT BY ILLEGALLY WRONG-WAY PARKED CARS. I RECOGNIZE THE FORCE SUFFERS MANPOWER CONSTRAINTS. THEN BEGIN A PUBLIC AWARENESS AND EDUCATION CAMPAIGN. THE WRONG-WAY PARKING IS INCREDIBLY DANGEROUS WHEN THOSE VEHICLES CROSS THE STREET (LITERALLY DRIVING ON THE WRONG SIDE OF THE STREET) TO PARK OR WHEN THEY PULL AWAY. ENFORCE AND EDUCATE ABOUT CURRENT ORDINANCES - SIGNAGE, PAPERING CAMPAIGNS, SOCIAL MEDIA, PATROLS TAKEN SERIOUSLY....

ENFORCE THE STICKER AREAS ON SIDE STREETS

ENFORCE THE STICKER PARKING

ENFORCE THE STICKER USE

ENFORCE TICKETING AND TOWING; PROMOTE PARKING GARAGE

ENFORCE TRAFFIC RULES AND REGULATIONS

ENFORCEMENT

ENFORCEMENT

ENFORCEMENT

ENFORCEMENT & EXPANSION OF RESIDENT PERMITS

ENFORCEMENT OF ILLEGALLY PARKED CARS

ENFORCEMENT OF YELLOW LINE PARKING VIOLATIONS

ENFORCEMENT WITH PARKING STICKERS ESP. ONE-WAY STREETS

ENFORCEMENT; MORE RESIDENTS-ONLY PARKING

ENCOURAGE CURB CUTS

ENFORCEMENT! MORE RESIDENT SPACES & TOURISTS

ENSURE PARKING USED EFFICIENTLY

ENTIRE ZONES SHOULD BE DESIGNATED AS PEDESTRIAN ONLY, EVENT PARKING

EVENTS TAKING RESIDENTS SPOTS

EVERYONE SHOULD HAVE A RESIDENTIAL STICKER IF YOU LIVE IN NEWPORT

EXCESS OF RENTAL PROPERTIES SHORT TERM

EXPAND PARKING OPTIONS FOR OUT OF TOWN VISITORS.

EXPAND RESIDENTIAL PARKING

EXPAND STICKER PARKING

EXTEND STICKER PARKING; BUILD PARKING GARAGE DOWNTOWN

EXTEND STICKER REQUIREMENT TO MORE NEIGHBORHOODS

FACILITATE PARKING LOTS FOR VISITORS, KEEP STICKERS

FERRY TO NEWPORT

FIGURE OUT HOW TO PROVIDE PARKING FOR TOURISTS

FIND AREA OTHER THAN PARKING TO PUT SNOW

FIND MORE PARKING - USE SCHOOLS LOTS

FINES FOR HOUSES USING MORE THAN 1 PARKING SPACE

FIX ROADS,RESTRICT PARKING

FIX ROADS/SIDWALKS; ENFORCE RESIDENT STICKER PROGRAM

FORM COMMITTEE OF CURRENT ENFORCEMENT

FREE CAR PARKS FOR RESIDENTS

FREE METER PARKING DOWNTOWN FOR RESIDENTS

FREE PARKING

FREE PARKING FOR RESIDENTS

FREE PARKING LOTS

FREE RESIDENT PARKING STICKER

FREE SHUTTLE THROUGHOUT CITY TO PARKING LOTS OUT CITY

GET CARS OUT OF THE HISTORIC DISTRICT

GET CASINO TO BUILD A FOR-PROFIT PARKING AREA

**Q12a. What is the major action the City should take to address parking problems in residential areas?**

Q12a Major Action

---

GET MORE PARKING SPACES - WASHINGTON SQUARE  
 GET OUT OF TOWNERS OFF OUR STREETS-NOT RESIDENTIAL ST  
 GET RID OF STICKER PARKING  
 GET RID OF THE NO PARKING SIGNS  
 GIVE EVERYONE PARKING STICKERS AND NOT TICKETS  
 GIVE RESIDENTS 2 'GUEST PASSES'. ALSO, WHEN JIGGERS WALKED THE POINT HE WAS VERY FLEXIBLE TO LOCAL RESIDENTS ABOUT THEIR GUEST PARKING, AND NOW IT SEEMS VERY IMPERSONAL AND STRICT, EVEN IF IT'S A QUIET SIDE STREET, NOT ON THE MAIN ROADS  
 GUILD A PARKING GARAGE  
 HAVE A PLAN! THE CITY SHOULD DO WHAT IT TAKES TO ADDRESS THIS ISSUE. ENFORCE PARKING STICKERS FOR ONE. IF SOMEONE DOESN'T HAVE A PARKING STICKER, THEY SHOULD BE TICKETED.  
 HAVE NO IDEA  
 HAVE NON-TAX PAYING PROPERTIES, IE, CHURCHES AND SCHOOLS OFFER PARKING TO NEIGHBORHOOD RESIDENTS, ESPECIALLY DURING BAD WEATHER  
 HAVE PARKING ON EDGE OF CITY WITH SHUTTLE TO TOWN FOR TOURISTS.  
 HELP RESIDENTS TO SECURE PARKING IN FRONT THEIR HOMES  
 HIGH FINES-STRICT ENFORCEMENT  
 HIGHER BRIDGE/PARKING FEES  
 HOME OWNERS SHOULD BE ABLE TO PARK AT OWN PROPERTY  
 I BELIEVE THE CITY DOES ALL IT CAN  
 I DON'T KNOW  
 I LIVE IN NORTH END WHICH GETS IGNORED!  
 IF IT HAS NOT BEEN DONE YET, A GOOD PLACE TO START WOULD BE TO STUDY THE ISSUE AND GET RECOMMENDATIONS AND TO SEE WHAT OTHER CITIES ARE DOING TO TACKLE THE PROBLEM.  
 IF PARKING TICKET & REGISTRATION NOT MATCH- TOW IT  
 IF VISITORS HAD MORE OPTIONS FOR PARKING, PARKING IN RESIDENTIAL AREAS MAY NOT BE SO DIFFICULT  
 IF YOU LIVE OR WORK IN NEWPORT YOU SHOULD BE ABLE TO GET A DAY PARKING PASS SO YOU DON'T NEED CONSTANTLY MOVE YOUR CAR FROM MOST SPACES BEFORE 6PM. A LOT OF STREETS HAVE SWITCHED OVER TO 24 HOUR RESIDENTIAL PARKING AND IT SHOULD GO BACK FROM 8 TO 6PM ON EACH STREET.  
 IMPLEMENT MORE AREAS OF 24 HOUR RESIDENTIAL PARKING WITH CLEAR SIGNAGE, ESPECIALLY IN THOSE AREAS CLOSE TO COMMERCIAL OR MIXED USE--OF WHICH THERE ARE A LOT. PERHAPS HAVE LIMITED BUSINESS AREA PARKING HOURS WHERE RESIDENCES AND SMALL BUSINESS CO-EXIST  
 IMPROVE AND INCREASE PARKING  
 IMPROVE BICYCLE SAFETY  
 IMPROVE ENFORCEMENT  
 IMPROVE EXISTING PARKING FACILITIES  
 IMPROVE LABELING OF ON-STREET PARKING  
 INCENTIVES FOR HOMEOWNERS TO ADD DRIVEWAY TO PROPERTY  
 INCREASE ENFORCEMENT OF TOWING/TICKETING IN RES. AREAS  
 INCREASE PARKING AND VISITOR CENTER  
 INCREASE PARKING FINES  
 INCREASE RESIDENT STICKER PARKING PROGRAM  
 INCREASE RESIDENT-ONLY STICKER PARKING AREAS IN SUMMER  
 INCREASE RESIDENTIAL PARKING SPACES  
 INCREASE TICKETING OF ILLEGAL PARKERS  
 INFLUX OF TOURISM CREATES MORE PEOPLE AND VEHICLES  
 INSPECT YELLOW CURBS FOR EFFICIENCY  
 INSTITUTE RESIDENTIAL STICKER PARKING 24 HOURS  
 IS COLONIAL CITY, SMALL STREETS,ETC.DON'T KNOW SOLUTION  
 ISSUE PARKING STICKERS  
 ISSUE RESIDENTIAL STICKERS SO OWNERS CAN PK THEIR STREE

**Q12a. What is the major action the City should take to address parking problems in residential areas?**

Q12a Major Action

---

KEEP NON-RESIDENTS FROM PARKING IN RESIDENTIAL AREAS  
 KEEP RESIDENTIAL STREET PARKING  
 KEEP TOURISTS OFF RESIDENTIAL STREET PARKING  
 LACK OF CURSIDE PARKING & SIDEWALKS-PARK ONE SIDE ONLY  
 LAW ENFORCEMENT  
 LESSEN PARKING RESTRICTIONS DOWNTOWN  
 LET PEOPLE WHO HAVE DRIVEWAYS PARK IN FRONT DRIVEWAYS  
 LIMIT # CARS/RESIDENCE W/# PARKING STICKERS PER ADDRESS  
 LIMIT CARS THAT GET RESIDENT STICKERS  
 LIMIT INCOMING TRAFFIC; RAISE BRIDGE TOLLS  
 LIMIT NUMBER OF CAR REGISTRATIONS TO EACH RESIDENT  
 LIMIT NUMBER OF CARS/OCCUPANTS PER HOUSE  
 LIMIT NUMBER OF STREETS LABELED SNOW ROUTES  
 LIMIT PARKING TO RESIDENTS  
 LIMIT PARKING TO RESIDENTS ONLY; PARKING STICKERS  
 LIVING ON A FAIRLY BUSY STREET IN NEWPORT, I HAVE NOTICED THAT THE PARKING IS A PROBLEM DUE TO THE MANY RENTAL PROPERTIES IN OUR NEIGHBORHOOD. THESE HOUSES TEND TO HAVE SEVERAL PEOPLE LIVING IN THEM WITH SEVERAL VISITORS. IF THERE WAS A WAY TO CRACK DOWN ON THE NUMBER OF RESIDENTIAL STICKERS PER PROPERTY THAT WOULD HELP.  
 LOOK AT WHAT OTHER CITIES HAVE DONE  
 LOWER PARKING FEES  
 LOWER PROPERTY TAXES  
 MAKE ALL RESIDENTIAL ST. CITY PARKING  
 MAKE IT EASIER TO GET SUMMER PARKING STICKER  
 MAKE LONG-TERM PARKING AVAILABLE  
 MAKE MORE AREAS RESIDENTIAL PARKING ONLY  
 MAKE MORE PARKING AVAILABLE FOR RESIDENTS  
 MAKE MORE STREETS RESIDENT ONLY, AND/OR HAVE ADVERTISED CENTRAL PARKING WITH CONVENIENT SHUTTLE SERVICE  
 MAKE PARKING AT THE GATEWAY CENTER FREE SO IT WILL BE USED MORE. PEOPLE CHOOSE TO DRIVE AROUND LOOKING FOR SPOTS BECAUSE THE GATEWAY CENTER IS VERY EXPENSIVE.  
 MAKE RENTAL PROPERTY OWNERS LIMIT SPACES  
 MAKE SURE PARKING DOESN'T IMPEDE TRAFFIC  
 MAKE SURE PEOPLE THAT LIVE HERE HAVE SPOT TO PK ON ST  
 MARKING GARAGE AT MARY ST  
 MARY ST GARAGE!  
 MARY ST PARKING FOR LOCALS  
 MARY ST PARKING GARAGE CONTINUOUS TROLLEY SERVICE FROM VISITOR CENTER TO THAMES TO NARRAGANSETT AV TO SPRING ST TO BELVUE TO BEACH TO LOOP BACK ON MEMORIAL TO SPRING TO BROADWAY TO MARLBOROUGH TO VISITOR CENTER LOOP  
 METER ALL OF THAMES ST  
 METER MAIDS NEED TO TICKET CARS PARKED HAPHAZARDLY  
 MOIRE PUBLIC PARKING LOTS,USE CASINO & BUS VISITORS IN  
 MONITOR RENTALS THAT MAY NOT BE LEGAL (PACKED HOUSES)  
 MORE 24/7 PERMITS REQUIRED.  
 MORE ACCESS  
 MORE AREAS TO PARK AND MORE SIGNAGE  
 MORE BUS OPTIONS THROUGH TOWN  
 MORE BUS SERVICES  
 MORE CHEAP PUBLIC LOTS  
 MORE CITATIONS GIVEN

**Q12a. What is the major action the City should take to address parking problems in residential areas?**

Q12a Major Action

---

MORE CONTROL WITH STICKER PARKING  
 MORE DILIGENCE WITH ILLEGAL PARKING  
 MORE ENFORCEMENT OF PARKING STICKERS IN PEAK SEASON  
 MORE FREE PARKING  
 MORE FREE PARKING FOR TOURISTS  
 MORE HANDICAP PARKING  
 MORE INFORMATION ON TROLLEY/BUS ROUTES  
 MORE LOTS FOR TOURIST PARKING  
 MORE LOTS LIKE ST.MARY ST; 1ST 3HRS FREE FOR RESIDENTS  
 MORE METER READERS TO TICKET CARS  
 MORE OFF-STREET PARKING  
 MORE OFF-STREET PARKING  
 MORE PARKING  
 MORE PARKING  
 MORE PARKING  
 MORE PARKING  
 MORE PARKING  
 MORE PARKING  
 MORE PARKING AREAS, SPEEDING ON MEMORIAL BLVD  
 MORE PARKING DURING TOURIST SEASON  
 MORE PARKING FOR DAYTRIPPERS  
 MORE PARKING FOR FULL-TIME RESIDENTS  
 MORE PARKING FOR GUEST AND VISITORS IN THE POINTE AREA  
 MORE PARKING FOR RESIDENTS; SHUTTLES FOR TOURISTS  
 MORE PARKING FOR TOURISTS WITH SHUTTLES  
 MORE PARKING FOR VISITORS TO CLEAR OUT RESIDENTIAL AREA  
 MORE PARKING FOR YEAR ROUND RESIDENTS-LESS SUMMER VISIT  
 MORE PARKING IS NEEDED  
 MORE PARKING LOTS FOR VISITORS  
 MORE PARKING LOTS; FREE PARKING FOR RESIDENTS  
 MORE PARKING SPACES AND MORE SHUTTLE SERVICE  
 MORE PARKING SPOTS LIKE  
 MORE PARKING STRUCTURES  
 MORE PARKING WITH PREFERENCE FOR RESIDENTS  
 MORE PUBLIC LOTS  
 MORE PUBLIC PARKING  
 MORE PUBLIC PARKING LOTS  
 MORE PUBLIC PARKING LOTS FOR TOURISTS  
 MORE RESIDENT PARKING  
 MORE RESIDENT-ONLY PARKING  
 MORE RESIDENT-ONLY PARKING  
 MORE RESIDENT-ONLY PARKING DURING SUMMER MONTHS  
 MORE RESIDENT-ONLY PARKING/BETTER ENFORCEMENT  
 MORE RESIDENTIAL ONLY SPOTS  
 MORE SIGNS  
 MORE SIGNS FOR RESIDENTIAL PARKING  
 MORE STICKER ENFORCEMENT. YEAR ROUND STICKER ENFORCEMENT IN RESIDENTIAL AREAS. RESIDENTIAL  
 PARKING STICKERS FOR SPECIFIC STREETS/NEIGHBORHODS SO TAX PAYING RESIDENTS CAN PARK ON THE  
 STREET WHERE THEY LIVE (2 PER HOUSE) TEACHER PARKING ON SCHOOL PREMISES, NOT ON RESIDENTIAL  
 STREETS.  
 MORE STICKER PARKING

**Q12a. What is the major action the City should take to address parking problems in residential areas?**

Q12a Major Action

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MORE STICKER PARKING  
MORE STICKER PARKING  
MORE STICKER PARKING  
MORE STICKER PARKING AREAS  
MORE STICKER PARKING IN PUBLIC AREAS  
MORE STICKER PARKING IN RESIDENTIAL AREAS  
MORE STICKER PARKING WITHOUT METERS  
MORE STICKER PARKING. TOURISTS CAN PAY TO PARK INSTEAD OF SEEKING FREE PARKING IN NEIGHBORHOODS.  
MORE STICKER PARKING; BETTER ENFORCEMENT OF RULES  
MORE STREET SIDE PARKING  
MORE STRICT TICKETING & TOWING  
MORE TICKETING & TOWING  
MORE TICKETING FOR AFTER HOUR DRIVERS  
MORE TICKETS & TOWING  
MORE TOWING  
MORE ZONING OFFICER ROUNDS IN RESIDENTIAL AREA  
MULTI LEVEL PARKING ON MARY ST-LIGHT RAIL OUTLYING AREA  
MULTI-LEVEL PARKING ON MARY ST  
MULTI-LEVEL PARKING ON MARY ST  
MULTI-LEVEL PARKING ON MARY STREET  
MUNICIPAL GARAGES  
NEED A PARKING GARAGE ON MARY STREET.  
NEED DRIVEWAYS  
NEED MORE FREE PARKING  
NEED MORE PARKING FOR RESIDENTS  
NEED MORE RESIDENTIAL PARKING  
NEED PARKING LOT W/MULTI LEVELS FOR TOURIST & RESIDENTS  
NEED TO LOOK AT THE DEVELOPMENT OF EXPANDED PUBLIC PARKING FACILITIES, PERHAPS DECKING MARY STREET, IN ORDER TO RELIEVE THE CONGESTION IN RESIDENTIAL AREAS.  
NEIGHBORHOOD STICKER PARKING ONLY  
NEWPORT SIGNS FOR RESIDNETS ONLY  
NO CARS  
NO CLUE  
NO CLUE HOW TO FIX-SMALL STREETS, HISTORIC TOWN  
NO CONSTRUCTION DURING SUMMER IN RESIDENTIAL AREAS  
NO GOOD SOLUTION SAME AS OTHER CITIES  
NO METERS  
NO PARKING AREAS IN NEIGHBORHOODS  
NO PARKING METERS  
NO PARKING ON BOTH SIDES OF STREETS  
NO PARKING PERMITS  
NO SHORT-TERMS PASSES  
NO STICKER PARKING  
NON-RESIDENTIAL PARKING IN RESIDENTIAL AREAS-POINT  
NOT ENOUGH  
NOT IN RESIDENTIAL. CONGESTED AREW NICE LOTS OF PARKING  
NOT MUCH CAN BE DONE  
NOT SURE  
NOT SURE  
NOT SURE



**Q12a. What is the major action the City should take to address parking problems in residential areas?**

Q12a Major Action

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NOT SURE  
 NOT SURE  
 NOT SURE, HARD TO ADDRESS IN THE MOST DENSELY POPULATED AREAS.  
 NOT SURE. PERHAPS TO ENCOURAGE PRIVATE PROPERTY OWNERS TO CREATE OFF-STREET PARKING, WHERE POSSIBLE, BY OFFERING FINANCIAL ASSISTANCE.  
 NOT SURE THERE'S ANYTHING CAN BE DONE  
 NOT SURE WHAT CAN BE DONE  
 OFFER SATELITE PARKING ON WEEKENDS  
 ONE SIDED PARKING W/PERMITS ON HIGHLY USED STREETS  
 ONLY ALLOW 1 STREET PARKING SPACE PER HOUSE  
 ONLY OWNERS SHOULD HAVE STICKERS NOT RENTERS  
 OPEN LIBRARY ON WEEKEND FOR PUBLIC PARKING  
 OPEN UP MORE PARKING ON WEEKENDS-BELLEVUE, ST MARY'S  
 OUT A BETTER PLAN TOGETHER FOR PARKING  
 OUT OF STATE CARS PARKED AFTER 6PM BUT NO TICKETS!  
 OUTSIDE PARKING FACILITY FOR TOURIST, SHUTTLE TO TOWN  
 OUTSIDE PARKING WITH SHUTTLE BUSES  
 OVERALL-EVERYWHERE  
 PAINT LINES TO DELINEATE PARKING SPACES  
 PARK TOURISTS AT  
 PARKING  
 PARKING & SHUTTLES FOR TOURISTS  
 PARKING @ NEWPORT. MORE FREQUENT SHUTTLES  
 PARKING AND SHUTTLE SERVICES, LIMIT TIMES FOR PARKING (FROM 2 HOURS TO 1). DON'T THINK MORE STICKER PARKING IS NECESSARILY THE ANSWER BUT I WOULD PROBABLY SUPPORT IT  
 PARKING AREAS WITH SHUTTLE SERVICES  
 PARKING AT END OF NEWPORT BEACH W/FREE SHUTTLE TO CITY  
 PARKING CAN BE LIMITED PRIMARILY POOR PARK NEIGHBORS  
 PARKING ENFORCEMENT  
 PARKING FACILITY CONSTRUCTION  
 PARKING FEES TOO HIGH  
 PARKING GARAGE  
 PARKING GARAGE  
 PARKING GARAGE AT MARY ST  
 PARKING GARAGE AT MARY STREET  
 PARKING GARAGE-NEWPORT GRAND SITE? SHUTTLES  
 PARKING GARAGES  
 PARKING LANE ON MY STREET HAD NO SNOW REMOVED  
 PARKING LAW ENFORCEMENT  
 PARKING LAW ENFORCEMENT  
 PARKING LOTS  
 PARKING LOTS & CHEAPER PRICES FOR TOURISTS  
 PARKING ONLY ON ONE SIDE OF NARROW STREETS  
 PARKING PASS FOR RESIDENTS  
 PARKING PERMITS  
 PARKING PERMITS FOR NON-RESIDENTIAL WORKERS  
 PARKING SIGNS  
 PARKING STICKER ENFORCEMENT DURING DAYLIGHT HOURS  
 PARKING STICKER REQUIRED  
 PARKING STICKER RESIDENTIAL  
 PARKING STICKERS

**Q12a. What is the major action the City should take to address parking problems in residential areas?**

Q12a Major Action

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PARKING STICKERS ONLY FOR RI RESIDENTS  
 PARKING TOO CLOSE TO CORNERS  
 PEOPLE SOMETIMES LEAVE CARS FOR DAYS  
 PERSONAL PARKING FOR MULTI-FAMILY RESIDENCES  
 PLEASE MAKE IT A NO-NO TO PARK CARS ON YOUR FRONT LAWNS  
 POLICE DON'T GIVE TICKETS OR CHECK CARS W/O STICKERS  
 POLICE IT  
 PREFERENTIAL TREATMENT TO RESIDENTS FOR PARKING  
 PREVENT CARS PARKING FOR LONGER THAN 48HRS  
 PREVENT PARKING PASS ABUSES  
 PREVENT TOURIST FROM PARKING AT LIBRARY  
 PREVENT VISITORS FROM PARKING IN RESIDENTIAL AREAS  
 PRIORITIZE RESIDENTS PARKING  
 PRIORITY TO FAMILIES THAT LIVE IN THE AREA  
 PROBLEMS ON ROADS & SIDEWALKS  
 PROMOTE TRANSPORTATION CENTER PARKING & SHUTTLE  
 PROPERTY OWNERS SHOULD BE ALLOWED TO PARK FREE  
 PROVIDE # FOR REPORTING ILLEGAL PARKING  
 PROVIDE ADDITIONAL PARKING SPACES  
 PROVIDE AND COMMUNICATE BETTER THAT TOURISTS SHOULD NOT PARK IN RESIDENTIAL STICKER PARKING  
 AREAS, INCREASE RESIDENTIAL PARKING AREAS, AND PROVIDE MORE PARKING OPTIONS (LOTS, GARAGES,  
 ETC.) FOR TOURISTS ALONG WITH SHUTTLE AND BUS SERVICE.  
 PROVIDE AREAS FOR LOT PARKING  
 PROVIDE DEDICATED RESIDENTIAL PARKING LOT/GARAGE  
 PROVIDE FREE PARKING LOTS WITH TROLLEY SERVICE DOWNTOWN  
 PROVIDE MORE PARKING AREAS  
 PROVIDE MORE PARKING SPACES  
 PROVIDE MORE PUBLIC PARKING OPTIONS  
 PROVIDE MORE PUBLIC PARKING BESIDES MARY ST  
 PROVIDE MORE RESIDENTIAL ZONED PARKING  
 PROVIDE MORE SATELLITE PARKING WITH EASY ACCESS  
 PROVIDE PARK N RIDE FROM REMOTE SITE FOR TOURIST  
 PROVIDE PARKING AND TRANSPORTATION FOR TOURISTS OUTSIDE OF THE DOWNTOWN AREA - I.E NEWPORT  
 GRAND  
 PROVIDE SATELLITE PARKING  
 PUBLIC PARKING GARAGES  
 PUBLIC PARKING GARAGES  
 PUSH VISITOR PARKING TO NEWPORT GRAND AND SHUTTLE  
 RAIL SERVICES CONNECTING TO MAINLAND  
 RAISE THE FINES & ENFORCE TOUGHER LAWS  
 RAISE TICKET PRICE AND ENFORCE TOWING  
 RE-PAINT ALL YELLOW CURBS AND MARK SPOTS  
 READ PAST STUDY/FOCUS GROUP REPORTS  
 REDUCE \$50 PARKING TICKET FOR FIRST OFFENDERS  
 REDUCE AMOUNT OF CURB SPACE THAT DOESN'T ALLOW PARKING  
 REDUCE DENSITY  
 REDUCE MULTI-FAMILY HOUSES  
 REDUCE STICKER PARKING IN AREAS THAT DO NOT NEED THEM  
 REDUCE YELLOW-CURB AREAS/ENFORCE RESIDENT PARKING  
 REGULAR CHECKS OF UNLAWFUL PARKING IN RESIDENTIAL AREAS  
 REINFORCE PARKING LAWS

**Q12a. What is the major action the City should take to address parking problems in residential areas?**

Q12a Major Action

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REINSTATE DIAGONAL PARKING WHERE IT USED TO BE  
 REMOVAL OF CARS WITHOUT RESIDENT STICKER  
 REMOVE ABANDONED CARS IF NOT REGISTERED  
 REMOVE METERS  
 REMOVE METERS AND ALOTTED TIMES  
 REMOVE PARKING ENFORCEMENT TO INCREASE TOURISM & PROFIT  
 REMOVE PARKING STICKER POLICY FAR FROM DOWNTOWN  
 REMOVE RESIDENT STICKER PARKING AREAS  
 REMOVE VEHICLES PARKED ON STREET MORE THAT ONE WEEK  
 RENTAL SPACE  
 REPAINT & SIGN NO PARKING ON SIDE STREETS  
 REPAIR ROADS & PARKING SPACES  
 REQUIRE LESS STICKER PARKING  
 REQUIRE RENTLAS TO PROVIDE FOR OFF STREET PARKING  
 REQUIRE STICKERS  
 REQUIRE VISITORS TO PARK IN DOWNTOWN GARAGE  
 RES.-ONLY PARKING & HIGHER FINES FOR NON-RES. VIOLATORS  
 RESEARCH IDEAS FROM OTHER CITIES  
 RESIDENT-DESIGNATED PARKING LOTS  
 RESIDENT ONLY PARKING ON SOME STREETS WHERE NO ROOM  
 RESIDENT PARKING SIGNAGE  
 RESIDENT PERMIT PARKING  
 RESIDENT STICKER PARKING ONLY  
 RESIDENTIAL AREAS PROVIDE PARKING  
 RESIDENTIAL PARKING ONLY ON ITS STREETS  
 RESIDENTIAL PARKING RIGHTS  
 RESIDENTIAL PARKING SHOULD BEGIN 5/15  
 RESIDENTIAL STICKERS  
 RESIDENTS PARKED TOO CLOSE TO ENDS OF STREETS  
 RESIDENTS SHOULD BE ALLOWED LONGER TIMES  
 RESIDENTS SHOULD NOT HAVE TO PAY FOR PARKING  
 RESIDENTS-ONLY PARKING  
 RESTRICT EXPANSION OF RESTAURANTS AND BARS  
 RESTRICT PARKING ON DRIFTWAYS  
 RESTRICT ST PARKING TO RESIDENTS  
 RESTRICT STICKERS TO SEASONAL RESIDENTS  
 RESTRICT TOURIST PARKING IN THE SUMMER  
 RESTRICT TOURIST PARKING SURING SUMMER  
 RESTRICTED PARKING FOR RESIDENTS MORE FREE SATELLITE PUBLIC PARKING FOR VISITORS  
 REVIEW PROPERTY TAXES  
 REVIEW RESTRIDTED PARKING AREAS TO OPEN MORE SPACES  
 REVIEW STICKER ONLY STREETS-GET RID OF SOME  
 REVIEW STICKER PARKING  
 SAFETY OF STREET RESIDENTS PARTICULARLY THE CHILDREN  
 SATELITE PARKING FOR TOURIST FREEING UP RESIDENTAL PARK  
 SATELITE PARKING PARKING & FREE SHUTTLE IN SUMMER  
 SATELITE PARKING WITH SHUTTLE  
 SATELLITE PARKING  
 SCULPT A BIKE-TOWN-BY-THE-SEA IMAGE OF NEWPORT. CREATE MORE BIKE PATHS, PERKS, ENCOURAGE  
 TOURISTS AND SEASONAL TENANTS TO LEAVE THEIR CARS BEHIND AND SHUTTLE INTO TOWN, BIKES AND ON  
 FOOT ALONE. A WAVE OF THE FUTURE!!

**Q12a. What is the major action the City should take to address parking problems in residential areas?**

Q12a Major Action

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SEVERE PROBLEMS IN SOME AREAS-DON'T KNOW WHAT SHOULD DO  
SHORTER LENGTH OF TIME ON PARKING METERS  
SHUTTLE FROM NEWPORT GRAND LOT  
SHUTTLE PARKING FOR TOURISTS AT JAI ALI  
SHUTTLE SERVICE  
SHUTTLE SERVICES  
SHUTTLES FOR TOURIST  
SIDE STREETS-YELLOW LINE REPAINTING AND ENFORCEMENT  
SMALLER PARKING STICKERS; FIX ROADS  
SOME KIND OF CENTRAL PARKING STRUCTURE  
SPRING ST, DIVISION, SCHOOL ST  
STICKER ONLY NO PAID PARKING  
STICKER PARKING  
STICKER PARKING  
STICKER PARKING  
STICKER PARKING  
STICKER PARKING & SHUTTLES  
STICKER PARKING ALL YEAR LONG  
STICKER PARKING FOR RESIDENTS  
STICKER PARKING IN ALL RESIDENTIAL STREETS  
STICKER PARKING IS NOT SOLVING THE PROBLEM  
STICKER PARKING ON ALL STREETS  
STICKER PARKING ON RESIDENTIAL STREETS  
STICKER PARKING ONLY IN RESIDENTIAL AREAS  
STICKERLESS CARS LEFT IN PLACE FOR MORE THAN 48 HOURS  
STICKERS SHOULD BE SENT OUT FREE TO RESIDENTS EACH YEAR  
STIFFER FINES; PATROL CONGESTED AREAS MORE FREQUENTLY  
STOP ALLOWING MULTI-FAMILY RESIDENTIAL BUILDINGS  
STOP PARKING TICKETS  
STOP RESTRICTING PARKING  
STOP SHORT-TERM RENTALS.APPARTMENTS GET OVERCROWDED  
STREET PARKING FOR HOMEOWNERS  
STREET PARKING RESIDENTS ONLY  
STREET PARKING SHOULD NOT BLOCK DRIVEWAYS  
STREET SIGN AND MARKING THE STREETS  
STREETS ARE TOO NARROW FOR SAFE PARKING  
STREETS TOO NARROW  
STRICKTER ENFORCEMENT  
STRICT ENFORCEMENT OF RESIDENTIAL PARKING RULES  
STRIPE THE STREETS TO PREVENT MULTI-SPACE PARKERS  
SUMMER TRAFFIC SHUTTLE TO BEACH & DOWNTOWN  
TAG AND TOW CARS  
TAG CARS THAT NEVER MOVE  
TAKE AWAY PARKING METERS  
TAX TOURISTS BRINGING CARS INTO THE CITY  
THAMES ST  
THAT PARKING STICKER FOR RESIDENTS SHOULD BE GOTTEN  
THE POLICE ARE RESPONSIVE, NO ACTION NEEDED.  
THE ROOT CAUSE IS OVERCROWDED PARTY HOURS  
THE TOURISTS

**Q12a. What is the major action the City should take to address parking problems in residential areas?**

Q12a Major Action

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THERE ARE LIKELY A FEW 2 WAY STREETS THAT COULD BE CONVERTED TO 1 WAY W/ MORE PARKING. HOWEVER, THERE ARE SOME 1 WAYS THAT HAVE PARKING BUT REALLY SHOULDN'T DUE TO THE NARROWNESS OF THE STREET (HOLLAND, PERRY, ETC). PERHAPS ENCOURAGE SOME BUSINESS OWNERS TO ALLOW FOR, WITH REASONABLE FEES, NEIGHBORHOOD RESIDENTS TO UTILIZE PARKING. COULD GENERATE SOME SMALL REVENUE FOR OFF-SEASON FOR THEM. THINK CHURCH PARKING LOTS, RETAIL LOTS, ETC. BELLEVUE STOP & SHOP AREA HAS 100S OF OPEN SPACES THAT COULD BE RENTED OUT MONTHLY W/ A RESIDENT STICKER, ETC.

TICKET & TOW IN STICKER PARKING AREAS

TICKET & TOW VEHICLES NOT MOVED IN 48HRS

TICKET & TOW VIOLATORS

TICKET CARS PARKED TOO CLOSE TO INTERSECTIONS

TICKET CARS PARKING ON SIDEWALKS

TICKET NON RESIDENT CARS IN ZONES-FORGIVE RESIDENTS

TICKET NON-RESIDENTS

TICKET OFFENDERS

TICKET OFFENDERS

TICKET THOSE WHO DO NOT HAVE STICKERS

TICKETING

TICKETING

TICKETS ONLY GIVEN WHEN SIGN IS PRESENT

TOO MANY APARTMENTS AND CARS

TOO MANY CARS AN TOURIST

TOO MANY CARS W/O RESIDENT STICKERS ON STICKER ONLY STS

TOO MANY HOUSES TURNED INTO APARTMENTS NOT ENOUGH PARK

TOO MANY TOURISTS

TOO MANY VIOLATIONS/PASING ON RIGHT NEAR SIDEWALKS

TOUGHER PENALTIES/FINES; OFFER STICKERS TO RI RESIDENTS

TOURIST PARK WHEREEVER THEY WANT

TOURIST TOWN, NOTHING YOU CAN DO.

TOURISTS DONT WANT TO PAY FOR PARKING

TOW

TOW-AWAY CARS PARKED WITHOUT STICKERS

TOW CAR EVEN WHEN THERE IS A NO PARKING SIGN IN AREA

TOW CARS PARKED TOO LONG

TOW CARS RATHER THAN TICKET

TOW CARS W/OUT A STICKER!

TOW ILLEGALLY PARKED CARS

TOW ILLEGALLY PARKED VEHICLES

TOW MORE ACTIVELY

TOW PARKING VIOLATORS

TOW STICKER-PARKING VIOLATORS

TOW UNREGISTERED CARS. TOW OR TICKET CARS WHICH ARE PARKED MORE THAN 48 HOURS WITHOUT MOVING. ENFORCE RESIDENTIAL STICKERS--MANY STICKERS ON CARS HAVE WRONG PLATE #. DO NOT ALLOW COMMERCIAL VEHICLES TO BE PARKED ON RESIDENTIAL STREETS OVERNIGHT. ALLOW GUEST PASSES

TO RESIDENTS FOR MAYBE A WEEK AT A TIME FOR COMPANY THAT COMES TO VISIT. ENFORCEMENT, ENFORCEMENT, ENFORCEMENT.

TOW VIOLATORS

TOW W/O STICKERS & MAKE PEOPLE PARK @BRIDGE-TROLLEYS

TWO CAR MAXIMUM PER OCUPLE/DWELLING

TWO OR THREE STORY PARKING GARAGES

UNIFIED SIGNAGE HOURS FOR RESIDENT-ONLY PARKING

**Q12a. What is the major action the City should take to address parking problems in residential areas?**

Q12a Major Action

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USE JAI ALAI PARKING AREA MORE SO FOR VISITORS.

UTILIZE SLOTS PARKING LOT

VISITOR CENTER W/PARKING & TRANSPORT FROM NORTHEAST-CITY

WIDEN STICKER PROGRAM

WORK OUT THE VALET PARKING SOLUTION.

WRITE TICKETS MORE TICKETS

YEAR-ROUND RESIDENT PASSES

YEAR-ROUND VALET PARKING

ZONE STICKERS-ONE PER OWNER AUTO + 1 GUEST

ZONING-MAKE SURE THERE IS ENOUGH PARKING BEFORE ADDING SQUARE FOOTAGE. MORE EMPHASIS ON PUBLIC TRANS, INCLUDING WICKFORD STATION, PARK AND RIDES, AND BIKING. THERE IS TOO MUCH TRAFFIC ENTERING THE CITY. EG. THE ITOF EXPANDED WITH ONLY A MODEST INCREASE IN PARKING. THEY HAVE A FOUR ACRE PARCEL AND WILL MONOPOLIZE PARKING IN THE ANNANDALE AND CHAPEL TERRACE NEIGHBORHOOD. THERE IS NOT ENOUGH EMPHASIS ON PARKING IN ZONING REGS AND THEY NEED TO BE REWRITTEN TO TAKE INTO ACCOUNT THE COMPLETE STREETS CONCEPT.

**Q13. Do you feel that parking is a problem in commercial and/or retail areas in the City?**

<u>Q13. Do you feel that parking is a problem?</u>	<u>Number</u>	<u>Percent</u>
Yes	889	72.5 %
No	337	27.5 %
Total	1226	100.0 %

Missing Cases = 0

Response Percent = 100.0 %

**Q13a. What is the major action the City should take to address parking problems in commercial and/or retail areas?**

Q13a Major action

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3-4 HOUR LIMIT ON PARKING METER-NOT SURE OF LIMIT NOW  
 A PARKING GARAGE DOWNTOWN WOULD HELP (MARY ST. LOT?). A FREE SHUTTLE FOR TOURISTS PARKING AT THE VISITORS CENTER TO DOWNTOWN WOULD ALSO HELP. THERE SHOULD BE YEAR ROUND RESERVED PARKING SPOTS IN COMMERCIAL AREAS FOR NEWPORT RESIDENTS WITH A PARKING STICKER.  
 A STUDY WOULD BE A GOOD PLACE TO START TO STUDY THE PROBLEM AND SEEK RECOMMENDATIONS.  
 A SUMMER SHUTTLE FROM NEWPORT GRAND LOT TO DOWNTOWN  
 ABOVE/BELOW GROUND PARKING WITHIN CITY  
 ABOVE GROUND PARKING; USE CHURCH PARKING LOTS  
 ADD MORE LOTS  
 ADD MORE PARKING AT EACH END OF THE CITY DOWNTOWN  
 ADD MORE PUBLIC PARKING! THERE JUST ISN'T ENOUGH SPACE  
 ADD PARKING LOT  
 ADD PARKING LOT AND FIVE FREE SHUTTLE DOWNTOWN  
 ADD PARKING/MAKE BETTER USE OF LIBRARY PARKING  
 ADD TO PARKING GARAGES IN EXISTANCE  
 ADDITIONAL PARKING DOWNTOWN  
 ADDITIONAL PARKING GARAGES  
 ADDITIONAL SPACES  
 ADDITIONAL VISITOR PARKING CENTER  
 ADVERTISE SHUTTLE BETTER  
 ADVERTISEVISITOR CENTER PARKING GARAGE  
 ADVERTISING & MORE SPACE IF NEEDED AT GATEWAY CENTER  
 AFFORDABLE PASS FOR EMPLOYEES TO PARK IN BUSINESS ZONES  
 AGAIN, CREATE MORE, REAL, OPEN BIKE PATHS INSTEAD OF THE VERY DANGEROUS ONES THAT EXIST CURRENTLY SO THAT EVERYONE WOULD BE ENCOURAGED TO RIDE BIKES. IT'S AN IDEAL CITY TO BIKE WITHIN,  
 WERE IT NOT FOR THE LACK OF SAFE SPACES TO RIDE.  
 AGAIN, JUST LIMITED DUE TO NARROW STREETS, AND WOULD PROBABLY BE TOO EXPENSIVE AND DETRACT FROM CHARM OF CITY TO BUILD MULTI-LEVEL PARKING GARAGES.  
 ALL DELIVERS BEFORE 10AM,NO PARKING SIDEWALKS DELIVERY  
 ALLOCATE # PARKING SPACES PER ADDRESS  
 ALLOW BETTER SIGNAGE  
 ALLOW PEOPLE TO PARK AT NEWPORT GRAND AND BUS IN.  
 ALLOW TIERED PARKING LOTS, VALETS & FREE PUBLIC TRANS  
 ALTERNATE PARKING OPTIONS I.E. GARAGE/SHUTTLE  
 ANYWHERE DOWNTOWN IS AN ISSUE  
 AQUIRE ADDITIONAL SPACE FOR CITY PLOTS  
 ASSESS THE TRAFFIC FLOW, CONGESTION AND PROBLEM AREAS. THEN FIND A SOLUTION BY PROVIDING MORE STRATEGICALLY PLACED PARKING LOTS AND GARAGES WITH SHUTTLE/BUS SERVICE TO DOWNTOWN AND MAJOR EVENTS TO BETTER AVOID TRAFFIC CONGESTION, ESPECIALLY DURING SUMMER MONTHS.  
 AVAILABILITY OF MORE PARKING  
 BAN AUTOS; RUN SMALL BUSES CONSTANTLY  
 BE MORE VISITOR FRIENDLY; LESS AGGRESSIVE TICKETING  
 BEACH PARKING DISCOUNT FOR RESIDENTS  
 BETTER ENFORCEMENT OF PARKING RULES IN RESIDENTIAL AREA  
 BETTER/MORE PARKING AREAS OND/OR TRANSPORTATION OPTIONS  
 BETTER PLAN TO HANDLE TRAFFIC  
 BETTER PLANING  
 BETTER PLANNING USE CITY CONTROLLED AREA  
 BETTER PUBLIC TRANSPORTATION THROUGHOUT THE CITY  
 BETTER ROADWAY PLANNING  
 BETTER SIGNAGE



**Q13a. What is the major action the City should take to address parking problems in commercial and/or retail areas?**

Q13a Major action

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- BETTER SIGNAGE FOR TOURIST
- BETTER SNOW REMOVAL
- BETTER TOWN TRANSPORTATION-TOURIST PARK & RIDE OR WALK
- BETTER TRAFFIC MANAGEMENT. FIX ROADS
- BETTER USE OF AVAILABLE SPACES
- BETTER UTILIZE AVAILABLE PARKING IN PERIMETER AREAS
- BIG PARKING LOT BY BRIDGE; PUBLIC BIKE RENTAL PROGRAM
- BIG PARKING LOT NEAR BRIDGE, FREE SHUTTLE INTO TOWN FOR DAY-TRIPPERS
- BROADWAY
- BROADWAY
- BROADWAY PUBLIC LOT
- BUILD 2-STORY PARKING GARAGE
- BUILD A COUPLE CITY PARKING GARAGES.
- BUILD A LOW PROFILE (UNDERGROUND?) PARKING GARAGE
- BUILD A MULTI LEVEL GARAGE AT
- BUILD A PARKING GARAGE
- BUILD A PARKING GARAGE AT SLOTS
- BUILD A PARKING GARAGE INSTEAD OF ANOTHER TIME SHARE
- BUILD A PARKING GARAGE ON MARY STREET
- BUILD ADDITIONAL PARKING WITHIN THE BUSINESS DISTRICT
- BUILD ANOTHER GARAGE OR MORE BUSES
- BUILD DOWNTOWN PARKING GARAGE
- BUILD GARAGE & SHUTTLE SERVICE
- BUILD GARAGE AND MORE PUBLIC TRANSIT
- BUILD GARAGE ON NEWPORT GRAND-FREE SHUTTLE TO DOWNTOWN
- BUILD MAJOR TOURIST LOT WITH SHUTTLE SERVICE
- BUILD MORE DEDICATED PARKING AREAS
- BUILD MORE PARKING
- BUILD MORE PARKING GARAGES
- BUILD MULTI-LEVEL PARKING
- BUILD MULTI-LEVEL PARKING GARAGE
- BUILD NEW PARKING GARAGE
- BUILD OFFSITE PARKING &/OR GARAGEDS DOWNTOWN
- BUILD PARKING GARAGE
- BUILD PARKING GARAGE
- BUILD PARKING GARAGE
- BUILD PARKING GARAGE
- BUILD PARKING GARAGE
- BUILD PARKING GARAGE
- BUILD PARKING GARAGE
- BUILD PARKING GARAGE
- BUILD PARKING GARAGE AT MARY ST
- BUILD PARKING GARAGE AT MARY ST LOT
- BUILD PARKING GARAGE AT NEWPORT GRAND WITH SHUTTLE
- BUILD PARKING GARAGE AT THE HARP DONNELLY TERMINAL
- BUILD PARKING GARAGE DOWNTWON & CHARGE LESS THAN \$15
- BUILD PARKING GARAGE ON MARY ST
- BUILD PARKING GARAGE OVER WELLINGTON PUMP STATION-VALET
- BUILD PARKING GARAGE; EXTEND TIME ON PARKING METERS
- BUILD PARKING GARAGE; USE ST MARY'S LOT AT NIGHT
- BUILD PARKING GARAGES

**Q13a. What is the major action the City should take to address parking problems in commercial and/or retail areas?**

Q13a Major action

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BUILD PARKING LOT ON BROADWAY  
 BUILD PARKING LOTS  
 BUILD SEVERAL SMALL GARAGES CITY-WIDE, CHARGE FOR USE  
 BUS  
 BUS FROM AREAS OUTSIDE SHUTTLES  
 BUSINESS OWNERES SHOULD HAVE CARD OR TAG TO PARK  
 CAR PARK AT  
 CARS GET TICKETS AND TOWED WAY TOO MUCH. THE CITY IS EMPLOYING WAY TOO MANY PEOPLE TO TICKET VEHICLES. A LOT OF TOURISTS DON'T LIKE COMING INTO TOWN BECAUSE THEY KNOW THEY CAN'T FIND A PLACE TO PARK AND IF THEY DO THEY WILL GET A TICKET.  
 CENTRALIZED PARKING AREA FOR VISITORS  
 CENTRALIZED PUBLIC PARKINGNEAR BRIDGE/TROLLY BUSSES  
 CHARGE HIGHER PARKING FEES TO NON RESIDENTS  
 CHARGE TOLL AT STATE BORDER  
 CHEAPER PARKING LOTS \$2-\$25 INSTEAD OF \$20-\$30  
 CHEAPER TOURIST PARKING=LESS TOURIST IN RESIDENT SPACES  
 CITY KNOWS WHAT NEEDS TO BE ADDRESSED  
 CITY NEEDS A CENTERALLY LOCATED PARKING GARAGE!  
 CITY NEEDS TO PROVIDE MORE FREE PARKING  
 COMMON LOT NEWPORT GRAND,GATEWAY-SHUTTLE INTO DOWNTOWN  
 COMMUNICATE PUBID TRANSPORT OPTIONS EFFECTIVELY  
 COMMUTER LOT AT GATEWAY CENTER  
 COMP. VALET ON BROAD & THAMES  
 CONSIDER LOT SIZES WHEN BUILDING OR REBUILDING  
 CONSIDER NO CARS IN CITY EXCEPT FOR RESIDENTS  
 CONSISTANT FEES FOR LOTS; MORE RESIDENT-ONLY SPACES  
 CONSTRUCT AN ATTRACTIVE PARKING GARAGE DOWNTOWN.  
 CONSTRUCT CENTRAL GARAGE IN NORTH END WITH SHUTTLE  
 CONTRACT WITH PRIVATE LOT OWNERS  
 CREATE DEDICATED PARKING ZONES  
 CREATE MORE PARKING  
 CREATE MORE PARKING - PARKING GARAGE  
 CREATE MORE PARKING DOWN ON WHARF OR GATEWAY PARKING  
 CREATE MORE PUBLIC PARKING  
 CREATE MORE PUBLIC PARKING-OFFER SHUTTLE @ PEAK MONTHS  
 CREATE MORE SPACE OR BUS PEOPLE IN  
 CREATE MORE SPACES, ENFORCE TIME LIMITS  
 CREATE MULTILEVEL PARKING GARAGE @ MARY ST & TURO CT  
 CREATE OFF SITE LOTS WITH TROLLYS  
 CREATE PARKING & SHUTTLE SERVICES  
 CREATE PUBLIC PARKING  
 CREATE SATELLITE PARKING FOR DOWNTOWN  
 CREATE WALLING ONLY AREA-BUILD PKG GARAGE & BUS PEOPLE  
 CUT DOWN PRICES OF LOTS  
 DESIGNATE EMPLOYEE PARKING FOR BROADWAY BUSINESSES  
 DESIGNATE EMPTY LOT FOR COMMERCIAL/RETAIL PARKING  
 DESIGNATE PARKING AREAS  
 DESIGNATED RESIDENTIAL PARKING DOWNTOWN  
 DEVELOP OUT OF CITY PARKING AREA/RUNS SHUTTLES  
 DISCOUNTED PARKING FOR RESIDENTS  
 DO NOT KNOW

**Q13a. What is the major action the City should take to address parking problems in commercial and/or retail areas?**

Q13a Major action

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DO SOME STUDIES

DOING A GREAT JOB - WE NEED THE BUSINESS

DON'T GO NEAR THEM

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW

DON'T KNOW WHAT ELSE CAN BE DONE

DONT KNOW

DONT KNOW

DOWNTOWN

DOWNTOWN NEWPORT IN SUMMER

EASIER PUBLIC PARKING

ENCOURAGE BETTER/MORE TAXI SERVICE. IT'S NEAR IMPOSSIBLE TO GET A TAXI ON NIGHTS AND WEEKENDS, AND ESPECIALLY DURING SPECIAL EVENTS. DON'T EVEN TRY ON ST. PATRICKS DAY. PEOPLE HAVE NO CHOICE

BUT TO DRIVE OR TO WALK AN EXCESSIVE DISTANCE (NOT REALLY AN ACCEPTABLE CHOICE), WHICH LEADS TO LESS AVAILABLE PARKING AND MORE DRUNK DRIVING.

ENCOURAGE BIKES

ENCOURAGE FEWER CARS

ENCOURAGE MARY ST LOT

ENCOURAGE MORE WALKING/BIKING

ENCOURAGE PARKING AT VISITORS CENTER

ENCOURAGE PUBLIC TRANSPORTATION

ENCOURAGE REMOTE PARKING

ENCOURAGE SATELLITE PARKING WITH BUS SERVICE

ENCOURAGE USE OF ELECTRIC GOLF CARTS

ENCOURAGE USE VISITOR CENTER PARKING FACILITY

ENCOURAGE VISITORS TO WALK OF USE BUSES OR PEDI CABS

ENFORCE CURRENT LAWS

ENFORCE PARKING REGULATIONS

ENFORCE PARKING REGULATIONS

ENFORCE PARKING RESTRICTIONS

ENFORCE RULES

ENFORCE RULES AND REGULATIONS

ENFORCE TOURISTS TO PARK IN GARAGE AREA

ENFORCEMENT

ENFORCEMENT

ENFORCEMENT OF EXISTING RULES

ENLARGE MARY ST CAR PARK

ENOURAGE USE OF TROLLYS FROM SATELLITE LOTS & VALLET

ENTIRE ZONES SHOULD BECOME PEDESTRIAN ONLY.

**Q13a. What is the major action the City should take to address parking problems in commercial and/or retail areas?**

Q13a Major action

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ESTABLISH A VISITORS CENTER WITH PARKING AND SHUTTLE SERVICE TO DOWNTOWN, BEACHES, AND THE MANSION AREA. GET PEOPLE OUT OF THEIR CARS AS QUICKLY AS POSSIBLE AFTER ENTERING THE CITY. THE SLOTS PROPERTY WOULD BE A GREAT LOCATION.  
ESTABLISH MORE PUBLIC PARKING AREAS & TROLLY SERVICES  
ESTABLISH SHUTTLE LOTS  
EVALUATE ON/OFF SEASON TRAFFIC PATTERNS  
EXPAND AND CREATE PARKING GARAGES  
EXPAND MARY ST.  
EXPAND METER TIMES  
EXPAND MUNICIPAL PARKING-ADD UNDERGROUND PARK GARAGES  
EXPAND PUBLIC CENTRAL PARKING  
EXPAND VISITOR PARKING OPTIONS.  
EXPLORE NEWPORT GRAND SITE FOR VISITOR CENTER/PARKING  
EXTERIOR PARKING WITH PROPER TROLLY SERVICES  
EXTERNAL PARKING LOT WITH SHUTTLE  
FACILITATE PARKING LOTS FOR VISITORS, KEEP STICKERS  
FERRY TO NEWPORT  
FIGURE OUT A WAY TO HAVE LESS CARS IN CONJESTED AREAS  
FIND MORE SPACE  
FINDING MORE SPACE  
FREE 1HR PARKING FOR RESIDENTS  
FREE 1HR PARKING WITH RESIDENTIAL STICKER  
FREE 3HR PARKING AT MARY ST  
FREE FRINGE PARKING WITH FREE SHUTTLE SERVICE  
FREE LOCAL BUS FROM COMMUTER LOTS  
FREE METER PARKING FOR NEWPORT PROPERTY OWNERS  
FREE PARKING  
FREE PARKING AT CITY LOTS  
FREE PARKING FOR NEWPORTS  
FREE PARKING FOR RESIDENTS  
FREE PARKING FOR RESIDENTS  
FREE PARKING FOR RESIDENTS  
FREE PARKING FOR RESIDENTS  
FREE PARKING FOR RESIDENTS  
FREE PARKING FOR RESIDENTS  
FREE PARKING FOR RESIDENTS/PARKING AREAS FOR VISITORS  
FREE PARKING LOT FOR TOURISTS  
FREE PARKING WITH SHUTTLE SERVICES  
FREE PARKING; MORE CLEAR SIGNS AND RULES  
FREE SHUTTLE FROM GATEWAY CENTER  
FREE SHUTTLE SERVICE IN SUMEMER TO PARKING LOTS  
FREE SHUTTLES  
FREEK PARKING  
GET RID OF METERS  
GET RID OF PARKING METERS  
GET RID OF TOURISTS CARS  
GET STREETS PAVED SO ON STREET PARKING IS AVAILABLE  
GET THE METER PEOPLE ON TASK  
GIVE LOCALS A BREAK ON PARKING TICKETS  
GUESTS PARK OUT OF DOWNTOWN & SHUTTLE INTO WATERFRONT  
HARD TO SAY - LIKE THE IDEA OF HAVING

**Q13a. What is the major action the City should take to address parking problems in commercial and/or retail areas?**

Q13a Major action

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HAVE A PLAN. ISN'T THERE SOMEONE AT CITY HALL WHO CAN FIGURE THIS OUT? THIS PROBLEM HAS GONE ON FOR TWENTY TO THIRTY YEARS! YIKES!

HAVE CARS PARK OUTSIDE & SHUTTLE PEOPLE IN

HAVE EARLY MORNING DELIVERIES

HAVE FREE SHUTTLES TO ENCOURAGE PEOPLE TO PARK FURTHER AWAY. AND HAVE PUBLIC RESTROOMS AVAILABLE

HAVE MORE FREE PUBLIC TRANSPORTATION

HAVE ONE HOUR PARKING

HAVE PARKING ON EDGE OF TOWN WITH SHUTTLE TO CITY.

I DON'T KNOW

I DON'T KNOW

I HAD SOMEONE WILLING TO BUILD AND TOWN COUNCIL SAID NO

I HAVE NO GREAT SOLUTIONS TO OFFER, BUT I CAN TELL YOU WE AVOID DOWNTOWN DURING THE SUMMER AND FREQUENT NON-NEWPORT BUSINESSES MORE OFTEN TO AVOID THE PARKING HASSLE.

I WISH I COULD HELP HERE BUT OUTSIDE OF A PARKING GARAGE I CAN'T SEE WHAT.

IDENTIFY ADDTL. PARKING I.E. VACANT BLDG LOTS, ETC.

IF CASINO LEAVES-USE FOR PARKING-TROLLEYS INTO THE CITY

IF POSSIBLE MAKE MORE PUBLIC PARKING AVAILABLE

IMPROVE BICYCLE INFRASTRUCTURE

IMPROVE HANDICAP PARKING/LARGER PARKING SPACES

IMPROVE PARKING LAW ENFORCEMENT

IMPROVE PUBLIC TRANSPORTATION WITH LOTS OUTSIDE CITY

IMPROVE TRAFFIC FLOW

IMPROVE TRANSIT FOR THE PUBLIC

IMPROVE VISIBILITY OF STREET PATROL OFFICERS

IN SUMMER ACCESS TO CITY & VISITOR PKING JAMS UP

INCENTIVEIZE MORE PARKING AT THE VISITORS CENTER. TRY TO GET SOME ACCESS TO NEWPORT GRAND PROPERTY FOR A PARK AND RIDE. VALET PARKING IS A STUPID IDEA TO BENEFIT A FEW AT THE EXPENSE OF THE MANY-IF IT TAKES AWAY PUBLIC SPACES, THE CITY GETS REIMBURSED \$60 A DAY. WHAT ABOUT THE LOCAL RESIDENTS WHO LOSE ACCESS TO AFFORDABLE PARKING-I AM SHOUTING HERE BECAUSE NO ONE SEEMS TO LISTEN! BY THE TIME A FEW CARS ARE ABLE TO GET VALET PARKING, THE MAIN STREETS HAVE BEEN GRIDLOCKED FOR MILES.

INCENTIVES FOR BUSINESSES CREATING VALET/PARKING

INCREASE AWARENESS OF TRANSPORTATION CENTER

INCREASE FREE MUNICIPAL PARKING OPPORTUNITIES FOR RESIDENTS.

INCREASE LOADING ZONES

INCREASE OPEN LOTS

INCREASE PAINTING PARKINGS-OFTEN 3 CARS TAKE UP 5 SPOTS

INCREASE PARKING FOR NEWPORT RESIDENTS

INCREASE SIGNAGE INFORMING PEOPLE LOCATION PARK LOTS

INCREASE TICKETING

INCREASED PARKING FEES IN THE SUMMER

INSENTIVE TO GRAND LOT PATRONS FROM AREA STORES

IT IS SO BAD, I DO NOT BOTHER TO GO.

IT'S TOO LATE, IT'S A TOURIST TOWN

KEEP CARS OUT OF CITY; DEVELOP NEWPORT GRAND PARK&RIDE

KEEP PUBLIC LOTS FREE ALL YEAR

KNOCK DOWN JAI LAI, PARKING LOT THERE WITH SHUTTLE

LACK OF PARKING

LACK OF SPACE

LARGE GARAGE @ JAI ALAI W/TRANSPORT TO HUBS

**Q13a. What is the major action the City should take to address parking problems in commercial and/or retail areas?**

Q13a Major action

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LARGE PARKING LOT  
 LARGER PARKING FACILITY  
 LARGER PARKING LOTS NEAR BROADWAY ST  
 LARGER PARKING LOTS OR BRING PEOPLE TO CITY, CARS NOT  
 LAW ENFORCEMENT  
 LEASE PARKING LOTS FROM INSTITUTIONS SUCH AS CHURCHES  
 LIBRARY  
 LIMIT CARS INTO CITY WITH PARKING OUTSIDE DOWNTOWN  
 LIMIT DELIVERY TIMES TO MORNING  
 LIMIT NUMBER OF VEHICLES ALLOWED IN CITY  
 LIMIT PARKING FEES  
 LIMIT PARKING TIMES  
 LIMIT PARKING TIMES AT THE LIBRARY  
 LIMIT PARKING TO 1 HOUR  
 LIMIT TRUCK SIZES  
 LOCAL SHOULD HAVE ONE HOUR FREE PARKING DOWNTOWN  
 LOL NOT SURE  
 LONGER TIMES FOR PARKING  
 LOWER COMMERCIAL PARKING FEES  
 LOWER FEES LIKE OTHER TOURIST TOWNS  
 LOWER FEES OR NO FEES IN MORE PUBLIC PARKING AREAS  
 LOWER PARKING FEES  
 LOWER THAMES ST  
 LOWER THE RATES AT SOME OF THE PARKING LOTS AND UTILIZE THEM. MAYBE HAVE MORE CONTROL OVER  
 THE RATES THAT THEY CHARGE.  
 MAIN PARKING AREAS AND SHUTTLES  
 MAINTAIN SHORT TERM PARKING FOR PUBLIC SERVICE  
 MAKE A PARKING GARAGE-DOWNTOWN NEWPORT  
 MAKE MORE PARKING PACE AVAILABLE TO LOCALS  
 MAKE PARKING AT LIBRARY FOR CITY STICKERS ONLY AM & PM  
 MAKE PARKING AT THE GATEWAY CENTER FREE SO IT WILL BE USED BY MORE PEOPLE IN THAT AREA OF  
 TOWN. IT IS TO EXPENSIVE CURRENTLY.  
 MAKE PART OF THAMES A PEDESTRIAN WALK  
 MAKE SCHOOL PARKING AVAILABLE ON WEEKENDS  
 MAKE THE CENTER OF THE COMMERCIAL CITY A PEDESTRIAN AREA.  
 MAKE VISITORS PARK OUTSIDE THE CITY  
 MAKING SATELLITE PARKING LOTS ACCESSIBLE AND EASY TO USE (INCLUDING REGULAR SHUTTLES) TO  
 ALLEVIATE TRAFFIC AND PARKING ISSUES IN DOWNTOWN AREA  
 MARY ST. PARKING GARAGE  
 MARY ST GARAGE!  
 MARY ST PARKING GARAGE  
 MARY ST PARKING GARAGE TROLLEY LOOP FOR \$1.00  
 MARY ST SHOULD BE MADE MULTI LEVEL  
 MORE ACCESSIBLE PARKING GARAGE/BETTER FREE SHUTTLES  
 MORE AFFORDABLE PUBLIC PARKING  
 MORE AREAS FOR PARKING SIMILAR TO THE GATEWAY PARKING GARAGE.  
 MORE AREAS TO PARK AND MORE SIGNAGE  
 MORE BIKES, TROLLEYS, SHUTTLES  
 MORE CITY PUBLIC LOTS  
 MORE EFFICIENT PARKING AREAS, MORE BIKE OPTIONS  
 MORE EMPLOYER-PROVIDED PARKING FOR EMPLOYEES

**Q13a. What is the major action the City should take to address parking problems in commercial and/or retail areas?**

Q13a Major action

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MORE FREE PARKING  
 MORE FREE PARKING FOR PEOPLE THAT WORK DOWN TOWN  
 MORE FREE PARKING FOR RESIDENTS IN THE SUMMER  
 MORE FREE PARKING OR PARKING ON THAMES  
 MORE FREE PARKING; SATTELITE LOTS W/ SHUTTLES INTO CITY  
 MORE FREE PUBLIC PARKING AREA FOR RESIDENTS  
 MORE FREQUENT SHUTTLE SERVICE FROM VISITORS CENTER  
 MORE HANDICAP PARKING SPACES  
 MORE LOTS & GARAGES  
 MORE LOTS OR A PARKING GARAGE  
 MORE LOTS OR GARAGE  
 MORE LOW-COST PARKING DOWNTOWN  
 MORE METER PARKING  
 MORE METERS  
 MORE MUNICIPAL PARKING AREAS  
 MORE MUNICIPLE PARKING CAPACITY  
 MORE OFF-STREET PARKING-BUILD 3 STOREY PARKING GARAGE  
 MORE OPTIONS FOR TOURIST PARKING.  
 MORE PARKING  
 MORE PARKING  
 MORE PARKING  
 MORE PARKING  
 MORE PARKING & JETTNEY TO COMMERCIAL AREAS  
 MORE PARKING & SHUTTLE SERVICES  
 MORE PARKING & SHUTTLE SERVICES FOR TOURISTS  
 MORE PARKING & SHUTTLES; RENT PART OF  
 MORE PARKING AND FREE TO RESIDENTS  
 MORE PARKING AREAS  
 MORE PARKING AREAS & SHUTTLE SERVICES  
 MORE PARKING AREAS DOWNTOWN  
 MORE PARKING AVAILABILITY -- BUT HOPEFULLY DESIGNED SO IT IS NOT UGLY AND DEGRADES OUR CITY.  
 LIKE PARKING AT VISITOR CENTER OR ANNAPOLIS, MD., WE COULD DEFINITELY USE A NICELY DESIGNED  
 PARKING FACILITY IN HEART OF TOWN.  
 MORE PARKING FOR THE TOURIST IN THE SUMMER  
 MORE PARKING GARAGES OR SHUTTLE SERVICE  
 MORE PARKING GARAGES; ELIMINATE PARKING METERS  
 MORE PARKING IN TOWN AND SHUTTLE SERVICES  
 MORE PARKING IS NEEDED  
 MORE PARKING LOCATIONS  
 MORE PARKING LOCATIONS; SHUTTLES AT NEWPORT GRAND  
 MORE PARKING LOTS  
 MORE PARKING LOTS  
 MORE PARKING LOTS  
 MORE PARKING LOTS  
 MORE PARKING LOTS & FREE SHUTTLES  
 MORE PARKING LOTS OR GARAGES  
 MORE PARKING NEAR THE CITY  
 MORE PARKING ON THAMES ST  
 MORE PARKING ON THOMAS ST.  
 MORE PARKING VIA SHUTTLE-STOP GOUGING FOR PARKING  
 MORE PARKING-MORE SHUTTLES-BIKE ROUTE

**Q13a. What is the major action the City should take to address parking problems in commercial and/or retail areas?**

Q13a Major action

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MORE PARKING; ALLOW CITY RESIDENTS FREE 2HR PARKING  
 MORE PATROLING  
 MORE PUBLIC LOTS  
 MORE PUBLIC LOTS & RESIDENT-DESIGNATED PARKING  
 MORE PUBLIC LOTS FOR EXAMPLE UTILITY SLOTS LOT  
 MORE PUBLIC PAID PARKING  
 MORE PUBLIC PARKING  
 MORE PUBLIC PARKING LOTS  
 MORE PUBLIC PARKING LOTS  
 MORE PUBLIC PARKING SPACES MADE AVAILABLE FOR FREE OR REDUCED RATE. BETTER PUBLIC  
 TRANSPORTATION TO DOWNTOWN/BEACH AREA AS WELL AS OCEAN DRIVE.  
 MORE PUBLIC PARKING, FREE FOR RESIDENTS  
 MORE PUBLIC TRANSPORT FROM OUTSIDE PARKING AREAS  
 MORE REMOTE PARKING AREAS  
 MORE RESIDENT PARKING  
 MORE RESIDENTS-ONLY PARKING  
 MORE/SAFER BIKE LANES  
 MORE SATELITE PARKING  
 MORE SATELLITE PARKING LOTS  
 MORE SHORT-TERM PARKING DOWNTOWN  
 MORE SHUTTLE SERVICES  
 MORE SHUTTLE SYSTEMS  
 MORE SHUTTLES TO TOWN; MORE TICKETS FOR ILLEGAL PARKING  
 MORE TICKETS WITH HEAVIER FINES  
 MORE TOWING; ENCOURAGE BIKES  
 MORE VALET PARKING ADD MORE BUSES  
 MORE VALET PARKING SITES  
 MORE VALET SERVICES  
 MORE VALIDATED PARKING  
 MOVE VISITOR CENTER  
 MULTI LEVEL PARKING LOT BEHIND MARY  
 MULTI-LEVEL GARAGE ON MARY ST.  
 MUNICIPAL GARAGES  
 MUNICIPAL PARKING GARAGE  
 MUNICIPAL PARKING GARAGE AT THE JDIALAI PKG LOT SHUTTLE  
 NARROW STREETS SHOULD HAVE PARKING ONLY ON ONE SIDE  
 NEED A PARKING GARAGE FOR 5000 CARS  
 NEED A PARKING GARAGE ON MARY STREE. CITY TO OPERATE.  
 NEED A PRKING GARAGE AT MARY ST LOT  
 NEED A PUBLIC PARKING GARAGE AT THE YACHTING CENTER.  
 NEED A SHORT TERM PARKING AREA FOR ERRANDS  
 NEED A SHUTTLE SYSTEM  
 NEED AT LEAST ONE PARKING GARAGE  
 NEED MORE CITY PARKING LOTS  
 NEED MORE PARKING  
 NEED MORE PARKING AREAS BUT PROBABLY NOT POSSIBLE  
 NEED MORE PARKING LOTS  
 NEED MORE PARKING LOTS FOR NEWPORT RESIDENTS  
 NEED MORE PARKING, LESS TICKETS  
 NEED MORE PUBLIC TRANSPORTATION & IPHONE APP SCHEDULE  
 NEED MORE SPACES



**Q13a. What is the major action the City should take to address parking problems in commercial and/or retail areas?**

Q13a Major action

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NEED PUBLIC PARKING-NEWPORT GRAND INTO TROLLEY STATION  
NEW PARKING AREAS  
NEW PARKING; MORE BUSSES AND BIKE LANES  
NEWPORT GRAND TO FULL SCALE TOURIST PARK-SHUTTLES,BUSES  
NO CARS  
NO MORE METERS  
NO MORE PARKING METERS  
NO MORE RETAIL EXPANSION  
NO MORE VALET PARKING AREAS  
NO PARKING FEES FOR RESIDENTS  
NO SUGGESTIONS  
NORE FREE PUBLIC PARKING LOTS  
NOT ENOUGH  
NOT ENOUGH  
NOT ENOUGH HIGH SEASON PLAN FOR MORE PARKING  
NOT ENOUGH INEXPENSIVE PARKING AVAILABLE  
NOT ENOUGH PARKING  
NOT ENOUGH PARKING SPACES ESPECIALLY IN THE SUMMER  
NOT ENOUGH ROOM AND WE DON'T WANT ANOTHER PARK GARAGE  
NOT ENOUGH SPACE IN CITY  
NOT SURE  
NOT SURE  
NOT SURE  
NOT SURE  
NOT SURE  
NOT SURE  
NOT SURE  
NOT SURE  
NOT SURE  
NOT SURE WHAT CAN BE DONE (STREETS TOO NARROW)  
NOTHING - IT'S CROWDED BUT NOT THAT BAD  
OFF STREET PARKING  
OFFER FREE PARKING IN AREAS AROUND THE CITY  
OFFER LONGER TERM FREE PARKING FOR RESIDENTS  
ON BROADWAY OTHER THAN COMMERCIAL PARKING TENDS GOOD  
ONE LARGE PARKING AREA WITH SHUTTLE TO THAMES ST.  
ONLY DOWNTOWN TO RYANS AMUSEMENT  
ONLY THING IS SHUTTLE PARKING FROM OUTSIDE  
OPEN MORE PARKING UP TO PUBLIC  
OUTLYING PARKING AREAS/SHUTTLE BUSES  
OUTSIDE PARKING WITH SHUTTLE BUSES  
PARK & RIDE SERVICES OUTSIDE CITY  
PARK AT THE BRIDGE OR  
PARK GARAGE.TAXPAYERS SHOULD NOT PAY FOR PARKING!  
PARKING DECK ON MARY ST  
PARKING FEES TOO HIGH  
PARKING FOR LOCALS UNIVERSALLY, NOT TOURISTS  
PARKING GARAGE  
PARKING GARAGE  
PARKING GARAGE  
PARKING GARAGE  
PARKING GARAGE

**Q13a. What is the major action the City should take to address parking problems in commercial and/or retail areas?**

Q13a Major action

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PARKING GARAGE  
 PARKING GARAGE  
 PARKING GARAGE  
 PARKING GARAGE  
 PARKING GARAGE @ MARY ST  
 PARKING GARAGE AT MALBOROUGH ST  
 PARKING GARAGE AT MARY ST.  
 PARKING GARAGE AT MARY STREET LOT  
 PARKING GARAGE DOWNTOWN  
 PARKING GARAGE DOWNTOWN GATEWAY AREA  
 PARKING GARAGE DURING SUMMER  
 PARKING GARAGE FOR TOURISTS  
 PARKING GARAGE FREE AT VISITORS CENTER W/COUPON  
 PARKING GARAGE IN DOWNTOWN AREA  
 PARKING GARAGE ON MARY ST  
 PARKING GARAGE ON MARY ST  
 PARKING GARAGE ON MARY ST  
 PARKING GARAGE ON OTHER SIDE OF AMERICAS CUP TO THAMES  
 PARKING GARAGE THAT FITS THE HISTORIC NATURES OF CITY  
 PARKING GARAGE-MORE PUBLIC TRANSIT, BETTER TAXI ACCESS  
 PARKING GARAGES  
 PARKING IN NEWPORT IN GENERAL IN THE SUMMER IS DIFFICULT. PERHAPS MORE IN THE LINES OF A SHUTTLE SERVICE TO THE TOURISTS WOULD BE HELPFUL.  
 PARKING LOTS  
 PARKING LOTS  
 PARKING LOTS/SPACES FOR LOCAL RESIDENTS  
 PARKING ON NORTH END  
 PARKING PASS SHOULD GIVE SOME CREDIT TO PARK DOWNTOWN  
 PARKING PERMITS FOR NON-RESIDENTIAL WORKERS  
 PARKING PERMITS FOR RESIDENTIAL  
 PARKING STAGING W/ SHUTTLES DURING MAJOR EVENTS  
 PARKING TICKET ENFORCEMENT  
 PARKING TIME LIMITS  
 PARKING TOWER  
 POSSIBLY PROVIDE SHUTTLE SERVICE FROM  
 PREFERRED PARKING FOR RESIDENTS  
 PREVENT CARS FROM PARKING IN BUS STOPS  
 PREVENT VISITORS FROM PARKING THERE ALL DAY  
 PRIORITIZE RESIDENT PARKING  
 PRIVATE GARAGES AND SHUTTLE BUSES  
 PROMOTE BIKE & MASS TRANSIT TO MOVE AROUND W/O CARS  
 PROMOTE ALL FORMS OF TRANSPORTATION, PROVIDE MORE BICYCLE RACKS.  
 PROMOTE PARKING GARAGE @ HUMPHREY J DONNELLY GATEWAY  
 PROMOTE PARKING IN PUBLIC LOTS  
 PROVIDE & ADVERTISE MORE AFFORDABLE PUBLIC PARKING  
 PROVIDE A LONGER TIME LIMIT  
 PROVIDE A SHUTTLE SERVICE  
 PROVIDE ADDITIONAL PARKING FACILITIES. HOWEVER, MAKE THEM ATTRACTIVE AND GREEN  
 INFRASTRUCTURE  
 PROVIDE BETTER ACCESS TO SHUTTLE SERVICE

**Q13a. What is the major action the City should take to address parking problems in commercial and/or retail areas?**

Q13a Major action

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PROVIDE BETTER DIRECTIONS TO AVAILABLE PARKING. MY FEELING IS THAT PART OF THE SUMMERTIME TRAFFIC ISSUES ARE DUE TO PEOPLE LOOKING FOR PARKING. PERHAPS NEWPORT GRAND PARKING LOT IN THE FUTURE? ITS AN ENORMOUS LOT, AND COULD BE USED BETTER IN THE FUTURE VIA SHUTTLES, TROLLEY? PROVIDE EASY SHUTTLE TRANSPORTATION  
PROVIDE FREE PARKING YEAR ROUND FO RESIDENTS  
PROVIDE FREE SHUTTLES FROM SATILITE LOCATIONS  
PROVIDE MORE FREE OR LOW COST PUBLIC PARKING TO REDUCE CONGESTION, TRAFFIC, PARKING ISSUES.  
PROVIDE MORE GARAGE SPACE  
PROVIDE MORE PARKING  
PROVIDE MORE PARKING AREAS  
PROVIDE MORE PARKING LOTS  
PROVIDE MORE PARKING THROUGHOUT CITY  
PROVIDE MORE SPACE  
PROVIDE MORE SPACES  
PROVIDE MORE SPACES-LIMIT DRIVING ON AMERICA'S CUP  
PROVIDE MORE WIDELY DISTRIBUTED PARKING AREAS  
PROVIDE PARK N RIDE FROM REMOTE SITE FOR TOURIST  
PROVIDE PARKING  
PROVIDE PARKING & FREE SHUTTLE TO DOWNTOWN/MORE BUSES  
PROVIDE PARKING W/ REGULAR FREE TRANSPORT TO DOWNTOWN  
PUBLIC BUSING  
PUBLIC FACILITIES:FIRE,POLICE,SHOULD OPEN THEIR PARKING  
PUBLIC GARAGE WITH SHUTTLES  
PUBLIC PARKING  
PUBLIC PARKING  
PUBLIC PARKING LOTS  
RE-DESIGN MARY STREET PARKING  
REDUCE \$50 PARKING TICKET FOR FIRST OFFENDERS  
REDUCE METER PRICES  
REDUCE PARKING METERS  
REDUCE PRICE OF PARKING AT GATEWAY CENTER  
REDUCE RATES FOR RESIDENTS WITH PARKING STICKERS  
REDUCE THE PRICE OF PARKING FOR LOCALS  
RELAX TICKETING TO PROMOTE TOURISM  
REMOTE/VALET PARKING FOR VISITORS  
REPAIR ROADS & WALKWAYS  
REPLACE GAMING PLACE WITH PARKING LOT  
REQUIRE RETAIL/COMMERCIAL TO PROVIDE PARKING  
RESEARCH IDEAS FROM OTHER CITIES  
RESEDENT PARKING AREAS  
RESERVED PARKING FOR BUSINESS OWNERS  
RESIDENT-ONLY PARKING  
RESIDENTS SHOULD HAVE PREFERENCE TO PARKING STICKERS  
RESIDENTS SHOULDN'T HAVE PAY ALL YEAR ROUND  
RESOLVE PARKING ISSUES  
RESTRICT THE PARKING LIMIT TO 1 HOUR  
RUN SHUTTLE BUSSES FROM DEFUNT CASINO TO DOWNTOWN  
SAME  
SAME AS ABOVE  
SAME AS ABOVE  
SAME AS ABOVE

**Q13a. What is the major action the City should take to address parking problems in commercial and/or retail areas?**

Q13a Major action

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SAME AS ABOVE  
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SAME AS ABOVE  
SAME AS WA  
SATELITE PARKING FOR VISITORS  
SATELITE PARKING LOTS  
SATELITE PARKING LOTS/FREE SERVICES  
SATELITE PARKING WITH FREQUENT SHUTTLES!!  
SATELITE PARKING WITH SHUTTLES JUNE-OCTOBER  
SATELITE PARKING; BETTER JITNEY SERVICE; LOWER FINES

**Q13a. What is the major action the City should take to address parking problems in commercial and/or retail areas?**

Q13a Major action

---

SATELITTE LOTS WITH SHUTTLE SERVICE  
 SATELLITE PARKING OUTSIDE THE CITY  
 SATELLITE PARKING TO RELIEVE CONGESTION DOWNTOWN.  
 SATELLITE PARKING W/TROLLEY & PEDESTRIAN SERVICE  
 SATELLITE PARKING WITH MORE SHUTTLE SERVICES  
 SATELLITE/VALET PARKING  
 SCHEDULE ROAD WORK IN OFF SEASON  
 SEASONAL-CITY IS DOING ALL TO ADDRESS BUT KEEPS GOING  
 SEE 12A.  
 SHOULD BUILD ADDITIONAL PARKING GARAGE  
 SHUTTLE  
 SHUTTLE BUSSES WITH WEEKEND PASSES  
 SHUTTLE PARKING  
 SHUTTLE PARKING FOR TOURIST AT JAI ALI  
 SHUTTLE SERVICE  
 SHUTTLE SERVICE FROM OUTER AREAS  
 SHUTTLE SERVICE FROM OUTSIDE CITY PARKING AREAS  
 SHUTTLE SERVICES  
 SHUTTLE SERVICES  
 SHUTTLE SERVICES TO DOWNTOWN BUSINESSES  
 SHUTTLE VISITORS TO PARKING  
 SHUTTLES  
 SHUTTLES  
 SHUTTLES FOR TOURIST  
 SHUTTLES TO DOWNTOWN; EXPAND GARAGE  
 SMALL PARKING GARAGES  
 SMALL TOWN, LITTLE PARKING  
 SMALLER/BETTER CITY BUSES  
 SMALLER DELIVERY TRUCKS  
 SOMEHOW GET MORE PARKING FOR DOWNTOWN AREA  
 STOP GIVING SO MANY TICKETS  
 STOP TICKETING THE TOURIST  
 STRICTER ENFORCEMENT  
 STRUCTURED PARKING OVER EXISTING PUBLIC PARKING LOTS  
 SUPPORT ISLAND WIDE  
 TAG THEM  
 TALK MORE TO THE RESOLVE THE PROBLEM  
 TERRIBLE THAT NEWPORT'S TRYING TO ENJOY A NIGHT OUT ON THE TOWN AND BENEFIT FROM WHAT ARE  
 TAXES PAY FOR HAVE TO PAY SOMETIME \$10-15 TO PARK. THERE SHOULD BE RESIDENT ONLY PARKING SPOTS  
 AND LOTS THROUGHOUT THE TOWN WITH DECENT PRICES AND THE CITY SHOULD INCENTIVIZE THE PARKING  
 LOT OWNERS TO DISCOUNT SPOTS FOR RESIDENTS.  
 THIS IS A MAJOR PROBLEM NOT ONLY FOR RESIDENTS BUT CERTAINLY FOR VISITORS AND BUSINESSES. NOT  
 ENOUGH LEGAL STREET PARKING OR OVERFLOW LOTS. EVEN AS A RESIDENT WANTING TO SUPPORT LOCAL  
 BUSINESS, I DON'T GO DOWNTOWN TO SHOP BECAUSE THE PARKING IS SO SCARCE AND COSTLY IN WHAT  
 LOTS THERE ARE.  
 TICKET  
 TICKET & TOW VIOLATORS  
 TICKET AND TOW  
 TICKETS & TOWING  
 TICKETS,TOWS-USE NEWPORT GRAND PK LOT AND SHUTTLE IN  
 TOO MANY CARS AND TOURIST

**Q13a. What is the major action the City should take to address parking problems in commercial and/or retail areas?**

Q13a Major action

---

TOURIST ENCOURAGE TO PARK ON CITY PERIMETER-SHUTTLE IN  
TOURIST PARKING TO KEEP THEM OUT OF RESIDENTIAL AREAS  
TOURISTS; SNOW IN THE WINTER  
TOURISTS FIND THESE AREAS AS PLACES TO PARK  
TOURISTS HAVE NO PLACE TO PARK TICKETED/TOWED @ DINNER  
TOURISTS PARK AT BRIDGE, SHUTTLE ACROSS INTO CITY  
TOWING VIOLATORS  
TROLLEY SYSTEM THROUGHOUT CITY  
TURN MARY ST LOT INTO MULTI LEVEL W/UNDERGROUND PARKING  
TWO OR THREE STORY PARKING GARAGES  
UBS PEOPLE DOWNTOWN FROM SLOTS LOT!  
UNDERGROUND PARKING GARAGE  
UNDERGROUND PARKING  
UNDERGROUND PARKING GARAGE; MORE AFFORDABLE FEES  
UNKNOWN  
UNSURE  
UPDATE PUBLIC PARKING  
USE A SINGLE PARKING LOT AND BUS TOURISTS TO THE AREAS OF THE CITY THEY WANT TO VISIT, SUCH AS  
THAMES WHICH IS ALWAYS CONGESTED.  
USE NEWPORT GRANDS TO PARK CARS AND SHUTTLE VISITORS  
USE STATE LAND AT FAREWELL & AMERICU[ WITH BUS SERVICE  
VALET; FREE CITY TRANSPORTATION  
VALET; RENT PRIVATELY-OWNED PARKING POTS  
VALET AT HOSPITAL AND ST MARY'S A WIN/WIN FOR BOTH.  
VALET PARKING  
VALET PARKING  
VALET PARKING & PUBLIC TRANSPORTATION  
VALET PARKING AND A NEW PARKING LOT  
VALET PARKING AND PARKING IN MARY ST LOT  
VALET PARKING, MARY STREET PARKING GARAGE  
VALET PARKING, SATELITE LOTS WITH SHUTTLES INTO CITY  
VALET SERVICE-PEDI CACABS  
VISITORS TO THE CITY SHOULD BE SHUTTLED IN  
VISITORS USE GATEWAY LOT/PARKING  
WASHING SQUARE/THAMES ST  
WE NEED MORE PARKING LOTS  
WHEN  
WHY SHOULD RESIDENTS PAY FOR PARKING-WE PAY TAXES  
WIDER TAXI/SHUTTLE SERVICE FOR PUBLIC LOTS  
WISH I KNEW  
WOULD SUPPORT DOWNTOWN PARKING FACILITY OR NORTH VALET  
YELLOW CURB SPOTS FOR NEWPRT RESIDENTS

**Q14. From which of the following sources do you currently get information about the City of Newport?**  
**(Check ALL that apply.)**

<u>Q14. Sources you use currently to get information</u>	<u>Number</u>	<u>Percent</u>
Television	454	37.0 %
Newport Daily News	827	67.5 %
Newport This Week	803	65.5 %
City website	300	24.5 %
Engage Newport Microsite	30	2.4 %
Other newspaper	128	10.4 %
Neighborhood Groups	200	16.3 %
Internet	368	30.0 %
Facebook	261	21.3 %
Other	164	13.4 %
None chosen	27	2.2 %
Total	3562	

**Q14. Other**

Q14 Other

---

1050 WADK RADIO  
5TH WARD  
ALN  
BLOGS  
CALL IN  
CITY COUNCIL MTGS  
CITY HALL & FRIENDS  
CITY SERVICES  
CITY WEB SITE WHEN SEEKING PARTICULAR INFO  
CO-WORKERS  
COUNCIL MEETINGS  
CUSTOMERS  
CVB  
DIRECT MAIL  
DISCOVERNEWPORT  
EMAIL & PHONE ALERTS  
EMAIL-CITY ALERT  
EVERYDAY LIVING  
FAMILY  
FAMILY  
FRIENDS  
FRIENDS  
FRIENDS  
FRIENDS  
FRIENDS  
FRIENDS  
FRIENDS  
FRIENDS  
FRIENDS  
FRIENDS  
FRIENDS  
FRIENDS  
FRIENDS & FAMILY  
FRIENDS AND FAMILY  
FRIENDS/FAMILY  
FRIENDS/NEIGHBORS  
GOSSIP  
GOSSIP  
GOSSIP  
HEARSAY  
I DO NOT  
IF I RECEIVE AN E-NEWS BLAST THAT TAKES ME TO THE CITY WEBSITE OR  
INSTAGRAM  
INVOLVEMENT  
LIBRARY  
LIVING HERE  
LOCAL GOSSIP  
LOCAL RADIO  
MAIL  
MAIL  
MAIL LIKE THIS



**Q14. Other**

Q14 Other

---

MECURY, PATCH  
MEETINGS  
MERCURY  
MERCURY  
MERCURY  
MERCURY  
MERCURY  
NAVALAG  
NAVY MWR  
NEIGHBOR  
NEIGHBORS  
NEIGHBORS  
NEIGHBORS  
NEIGHBORS  
NEIGHBORS  
NEIGHBORS  
NEIGHBORS  
NEIGHBORS  
NEIGHBORS  
NEWPORT BATCH  
NEWPORT BUZZ  
NEWPORT BUZZ  
NEWPORT BUZZ  
NEWPORT PATCH  
NEWPORT PATCH  
NEWPORT PATCH  
NEWPORT PATCH  
NEWPORT PATCH  
NEWPORT PATCH  
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NEWPORT PATCH  
NEWPORT PATCH  
NEWPORT PATCH  
NEWPORT PATCH  
NEWPORT PATCH  
NEWPORT PATCH  
NEWPORT PATCH  
NEWPORT PATCH  
NEWPORT PATCH  
NEXT DOOR  
NEXT DOOR  
NEXT DOOR  
NONE  
NPT BUZZ  
NPT PATCH  
PATCH  
PATCH

**Q14. Other**

Q14 Other

---

PATCH  
PATCH  
PATCH  
PATCH  
PATCH.COM  
PATCH.COM  
PEOPLE  
PEOPLE  
PEOPLE  
PERSONAL EXPERIENCE  
PHONE APP NEXTDOOR  
PHONE MESSAGES  
PROVIDENCE JOURNAL  
PUBLIC MEETINGS  
RADIO  
RADIO  
RADIO  
RADIO  
RADIO  
RADIO  
RADIO  
RADIO  
RADIO (WADK)  
RADIO (WADK)  
RADIO (WPRO)  
RESEARCH  
RUMOR MILL  
SCHOOL WEBSITE  
SIGNS  
STREET CORNER  
TALKING/NEIGHBORS  
THE CITY WEBISTE IS AN EMBARASSMENT  
TWITTER  
WADK  
WADK  
WADK  
WADK  
WADK RADIO  
WALKING THE STREETS  
WHAT I SEE AS I'M WALKING/DRIVING AROUND, TALKING TO FRIENDS  
WHATS UP NEWPORT  
WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH

**Q14. Other**

Q14 Other

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WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH  
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WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH  
WORD OF MOUTH LIKE THE OLDEN DAYS!  
WORK  
WORK  
WORK OF MOUTH  
WORK OF MOUTH  
YAHOO KNOW NEWPORT

**Q15. Which of the following electronic sources of information are you currently using? (Check ALL that apply.)**

Q15. Electronic sources of information are you currently using	Number	Percent
Social media (Facebook, Twitter, etc.)	625	51.0 %
iPhone application (website)	356	29.0 %
Text messages	640	52.2 %
The Internet (general use)	949	77.4 %
eNotification from City website	194	15.8 %
Engage Newport Microsite from City website	37	3.0 %
Other	36	2.9 %
None of above	196	16.0 %
Total	3033	

**Q15. Other**Q15 Other


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ALIANCE FOR NEWPORT  
 CITY PHONE CALLS  
 CODE RED  
 DAILY NEWS  
 DAILY NEWS  
 MAGAZINE  
 MANY  
 NAVAL COLLEGE ALERTS  
 NEIGHBORHOOD EMAIL  
 NEIGHBORHOOD GROUPS  
 NEWPORT PATCH  
 NEWPORT PATCH  
 NEWPORT PATCH  
 NEWPORT PATCH  
 NEWPORT SCHOOLS  
 NEXT DOOR  
 NEXTDOOR APP  
 PATCH.COM  
 PHONE  
 PHONE MSGS FROM CITY  
 POINT ASSOC.  
 READING TEA LEAVES  
 RED ALERT  
 RED ALERT MESSAGES  
 RED ALERT SYSTEM  
 SIGNAGE IN WINDOWS  
 TELEPHONE  
 TELEPHONE  
 TELEVISION  
 TELEVISION & RADIO  
 TV & RADIO  
 TWITTER

**Q16. Communication with Citizens. Using a scale of 1 to 5, where "5" means "Very Satisfied" and "1" means "very "Very Dissatisfied," please rate your satisfaction with the following:**

(N=1226)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
A. Availability of information about government operations	3.8%	25.0%	40.2%	16.3%	5.2%	9.4%
B. City efforts to keep residents informed about local issues	4.0%	28.4%	33.8%	21.4%	5.8%	6.5%
C. The level of public involvement in City decision-making	2.3%	17.8%	35.8%	25.6%	9.2%	9.4%
D. Usefulness of the information that is available on the City's Web site	2.9%	22.8%	37.0%	8.9%	2.8%	25.7%
E. How well the City listens/responds to citizens	2.0%	15.5%	34.0%	24.2%	11.0%	13.3%
F. Citizen engagement and information facilitated through the City's Engage Newport microsite	0.7%	6.6%	26.0%	5.9%	2.0%	58.8%
G. The availability of information about crime & safety	2.5%	20.9%	37.5%	13.1%	4.7%	21.3%
H. The City's use of social media to inform the public regarding City services and issues	2.2%	16.2%	30.9%	11.0%	4.1%	35.7%
I. The City's website as a means to conduct business with the City	1.6%	16.5%	31.4%	11.1%	4.4%	35.0%

**WITHOUT DON'T KNOW**

**Q16. Communication with Citizens. Using a scale of 1 to 5, where "5" means "Very Satisfied" and "1" means "very "Very Dissatisfied," please rate your satisfaction with the following:(Without "Don't Know")**

(N=1226)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
A. Availability of information about government operations	4.2%	27.6%	44.4%	18.0%	5.8%
B. City efforts to keep residents informed about local issues	4.3%	30.4%	36.2%	22.9%	6.2%
C. The level of public involvement in City decision-making	2.5%	19.6%	39.5%	28.2%	10.1%
D. Usefulness of the information that is available on the City's Web site	3.9%	30.7%	49.8%	11.9%	3.7%
E. How well the City listens/responds to citizens	2.4%	17.9%	39.2%	27.9%	12.7%
F. Citizen engagement and information facilitated through the City's Engage Newport microsite	1.8%	15.9%	63.0%	14.3%	5.0%
G. The availability of information about crime & safety	3.2%	26.5%	47.6%	16.6%	6.0%
H. The City's use of social media to inform the public regarding City services and issues	3.4%	25.2%	48.0%	17.0%	6.4%
I. The City's website as a means to conduct business with the City	2.5%	25.3%	48.2%	17.1%	6.8%

**Q17. Which TWO of the City communication services listed in Question #16 (above) do you think should receive the MOST EMPHASIS from City leaders over the next two years?**

<u>Q17. Most Emphasis</u>	<u>Number</u>	<u>Percent</u>
Availability of information about government operations	121	9.9 %
City efforts to keep residents informed about local issues	247	20.1 %
The level of public involvement in City decision-making	172	14.0 %
Usefulness of the information that is available on the City's Web site	44	3.6 %
How well the City listens/responds to citizens	181	14.8 %
Citizen engagement and information facilitated through the City's Engage Newport microsite	19	1.5 %
The availability of information about crime & safety	66	5.4 %
The City's use of social media to inform the public regarding City services and issues	54	4.4 %
The City's website as a means to conduct business with the City	87	7.1 %
None chosen	235	19.2 %
Total	1226	100.0 %

**Q17. Which TWO of the City communication services listed in Question #16 (above) do you think should receive the MOST EMPHASIS from City leaders over the next two years?**

<u>Q17. 2nd Most Emphasis</u>	<u>Number</u>	<u>Percent</u>
Availability of information about government operations	72	5.9 %
City efforts to keep residents informed about local issues	162	13.2 %
The level of public involvement in City decision-making	173	14.1 %
Usefulness of the information that is available on the City's Web site	54	4.4 %
How well the City listens/responds to citizens	218	17.8 %
Citizen engagement and information facilitated through the City's Engage Newport microsite	20	1.6 %
The availability of information about crime & safety	80	6.5 %
The City's use of social media to inform the public regarding City services and issues	80	6.5 %
The City's website as a means to conduct business with the City	69	5.6 %
None chosen	298	24.3 %
Total	1226	100.0 %

**Q17. The sum of the TWO City communication services listed in Question #16 (above) do you think should receive the MOST EMPHASIS from City leaders over the next two years?**

Q17. Sum of Top 2 Choices	Number	Percent
City efforts to keep residents informed about local issues	409	33.4 %
How well the City listens/responds to citizens	399	32.5 %
The level of public involvement in City decision-making	345	28.1 %
Availability of information about government operations	193	15.7 %
The City's website as a means to conduct business with the City	156	12.7 %
The availability of information about crime & safety	146	11.9 %
The City's use of social media to inform the public regarding City services and issues	134	10.9 %
Usefulness of the information that is available on the City's Web site	98	8.0 %
Citizen engagement and information facilitated through the City's Engage Newport microsite	39	3.2 %
Total	1919	

**Q18. Approximately how many years have you lived or owned property in Newport?**

Q18. How many years have you lived or owned property in Newport?	Number	Percent
5 or fewer years	207	17.2 %
6-10 years	124	10.3 %
11-15 years	120	10.0 %
16-20 years	122	10.1 %
21-25 years	76	6.3 %
26-30 years	90	7.5 %
Over 30 years	467	38.7 %
Total	1206	100.0 %

**Q19. What is your age?**

Q19. What is your age?	Number	Percent
Under 35	163	13.3 %
35 to 44	126	10.3 %
45 to 54	207	16.9 %
55 to 64	324	26.4 %
65+	406	33.1 %
Total	1226	100.0 %

**Q20. What is your gender?**

Q20. What is your gender?	Number	Percent
Male	579	47.2 %
Female	647	52.8 %
Total	1226	100.0 %



**Q21. Do you live inside the city limits of Newport for at least two weeks per year?**

Q21. Do you live inside the city limits of Newport for at least two weeks per year?	Number	Percent
Yes	1180	96.2 %
No	46	3.8 %
Total	1226	100.0 %

**Q21a. Do you consider yourself to be a year-round or seasonal resident of Newport?**

Q21a. Do you consider yourself to be a year-round or seasonal resident of Newport?	Number	Percent
Year-round	1142	96.8 %
Seasonal	18	1.5 %
Not provided	20	1.7 %
Total	1180	100.0 %

**Q21b. Do you own or rent your residence in Newport?**

Q21b. Do you own or rent your residence in Newport?	Number	Percent
Own	872	73.9 %
Rent	289	24.5 %
Not provided	19	1.6 %
Total	1180	100.0 %

**Q22. Do you own a business in Newport?**

Q22. Do you own a business in Newport?	Number	Percent
Yes	208	17.0 %
No	1004	81.9 %
Not provided	14	1.1 %
Total	1226	100.0 %

**Q23. Do you own rental property in Newport?**

Q23. Do you own rental property in Newport?	Number	Percent
Yes	229	18.7 %
No	981	80.0 %
Not provided	16	1.3 %
Total	1226	100.0 %

**Q24. Are you registered to vote in the City of Newport?**

<u>Q24. Are you registered to vote in the City of Newport?</u>	<u>Number</u>	<u>Percent</u>
Yes	1069	87.2 %
No	142	11.6 %
Not provided	15	1.2 %
Total	1226	100.0 %

**Q25. Are you of Hispanic, Latino, or other Spanish heritage?**

<u>Q25. Are you of Hispanic, Latino, or other Spanish heritage?</u>	<u>Number</u>	<u>Percent</u>
Yes	36	2.9 %
No	1118	91.2 %
Not provided	72	5.9 %
Total	1226	100.0 %

**Q26. Which of the following best describes your race/ethnicity? (Check all that apply.)**

<u>Q26. Which of the following best describes your race/ethnicity?</u>	<u>Number</u>	<u>Percent</u>
Asian/Pacific Islander	18	1.5 %
American Indian/Eskimo	26	2.1 %
Black/African American	42	3.4 %
White	1081	88.2 %
Other	34	2.8 %
Not provided	68	5.5 %
Total	1269	

**Q26. Other**

- Q26 Other
- 
- AMERICAN
  - AMERICAN
  - AMERICAN
  - AMERICAN
  - AMERICAN
  - AMERICAN
  - AMERICAN NATIONAL
  - BLACK/CARIBBEAN
  - CAPE VERDEEN
  - CAPE VERDER
  - EYRI-AMERICAN
  - GREEK AMERICAN
  - HISPANIC
  - HITTIET
  - INDIAN MIXED
  - IRISH/AMERICAN
  - LATINO
  - PORTUGUESE
  - PORTUGUESE

**Q27. Would you say your total annual household income is:**

Q27. Would you say your total annual household income is:	Number	Percent
Under \$30,000	164	13.4 %
\$30,000 - \$59,999	255	20.8 %
\$60,000 - \$99,999	285	23.2 %
\$100,000 or more	433	35.3 %
Not provided	89	7.3 %
Total	1226	100.0 %

*Section 5:*  
***Survey Instrument***

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CITY OF NEWPORT  
OFFICE OF THE MAYOR

Dear Resident:

***Your input on the enclosed survey is very important.*** During the next few months, City leaders will be making decisions that affect a wide range of City services, including police, fire, parks and recreation, and others. In order to ensure that the City's priorities are aligned with the needs of our residents, **we need to know what YOU think.**

***We greatly appreciate your time.*** We realize that this survey takes some time to complete, but every question is important. The time you invest in this survey will influence dozens of decisions that may be made about the City's future.

***Please return your survey sometime during the next week.*** We have selected ETC Institute as our partner for administering this survey. They will present the results to City leaders. Your responses will remain confidential. Please return your survey in the enclosed postage-paid envelope addressed to ETC Institute, 725 W. Frontier Circle, Olathe, KS, 66061. You may also take the survey online at [www.cityofnewportcitizensurvey.org](http://www.cityofnewportcitizensurvey.org).

If you have any questions, please call Elizabeth Sceppa, Budget & Finance Analyst, at (401) 845-5392.

Thanks again for taking the time to better our community.

Sincerely,

Jeanne Marie Napolitano  
Mayor

***Si usted tiene preguntas o no habla ingles, por favor llame al 1-844-811-0411.***



# 2015 City of Newport Community Survey

Please take a few minutes to complete this survey. Your input is an important part of the City's on-going effort to identify and respond to resident concerns. If you have questions, please call Elizabeth Sceppa, Budget & Finance Analyst, at (401) 845-5392.

**1. Overall Ratings of the City.** Using a scale of 5 to 1 where 5 means “Excellent” and 1 means “Poor,” please rate the City of Newport by circling the corresponding number below:

<b>How would you rate The City of Newport:</b>	<i>Excellent</i>	<i>Good</i>	<i>Neutral</i>	<i>Below Average</i>	<i>Poor</i>	<i>Don't Know</i>
A. As a place to live	5	4	3	2	1	9
B. As a place to raise children	5	4	3	2	1	9
C. As a place to work	5	4	3	2	1	9
D. As a place to retire	5	4	3	2	1	9
E. As a place to visit	5	4	3	2	1	9
F. As a place to go shopping	5	4	3	2	1	9

**2. Promotion of the City.** Using a scale of 5 to 1 where 5 means “Very Satisfied” and 1 means “Very Dissatisfied,” please indicate your level of satisfaction with the City’s promotion and management of the areas listed below.

<b>How Satisfied are you with:</b>	<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Neutral</i>	<i>Dissatisfied</i>	<i>Very Dissatisfied</i>	<i>Don't Know</i>
A. City efforts to manage tourism	5	4	3	2	1	9
B. City sponsored special events	5	4	3	2	1	9
C. The level of civic involvement in municipal affairs	5	4	3	2	1	9
D. How well the City communicates and shares information with residents	5	4	3	2	1	9

**3. Which TWO of the items, from the list in Question #2 (above), do you think should receive the MOST EMPHASIS from City leaders over the next two years?** (Write in your top two choices below using the letters in question #2 above, or circle “NONE”.)

1<sup>st</sup>. \_\_\_\_\_ 2<sup>nd</sup>. \_\_\_\_\_ NONE

**4. Support of Financial Initiatives.** For each of the proposed projects listed below, please indicate your level of support for the project by circling the corresponding number below.

<b>Project</b>	<i>Very Supportive</i>	<i>Supportive</i>	<i>Neutral</i>	<i>Not Supportive</i>	<i>Not Supportive At All</i>	<i>Don't Know</i>
A. Road Improvements	5	4	3	2	1	9
B. Seawall rebuilding program	5	4	3	2	1	9
C. Sewer/CSO Infrastructure rebuilding	5	4	3	2	1	9
D. Economic Development	5	4	3	2	1	9
E. Innovation Hub	5	4	3	2	1	9
F. Broadway Streetscape	5	4	3	2	1	9

**5. Which TWO of the items, from the list in Question #4 (above), would you financially support the most?** (Write in your top two choices below using the letters in Question #4 above, or circle “NONE”.)

1<sup>st</sup>. \_\_\_\_\_ 2<sup>nd</sup>. \_\_\_\_\_ NONE

**6. SATISFACTION WITH CITY SERVICES:** Using a scale of 5 to 1 where 5 means “Very Satisfied” and 1 means “Very Dissatisfied,” please rate your satisfaction with each of the services listed below.

<i>City Services</i>	<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Neutral</i>	<i>Dissatisfied</i>	<i>Very Dissatisfied</i>	<i>Don't Know</i>
<b>Police</b>						
A. Speed limit enforcement	5	4	3	2	1	9
B. Congestion management	5	4	3	2	1	9
C. Parking enforcement	5	4	3	2	1	9
D. Vehicle noise enforcement	5	4	3	2	1	9
E. Efforts to prevent crime	5	4	3	2	1	9
F. Responsiveness to calls for assistance	5	4	3	2	1	9
G. Noise code enforcement	5	4	3	2	1	9
H. Overall quality of police services	5	4	3	2	1	9
<b>Fire</b>						
I. Rescue services	5	4	3	2	1	9
J. Responsiveness to fire emergencies	5	4	3	2	1	9
K. Fire inspections	5	4	3	2	1	9
L. Fire Prevention Education	5	4	3	2	1	9
M. Overall quality of fire services	5	4	3	2	1	9
<b>Public Services</b>						
N. Maintenance of streets	5	4	3	2	1	9
O. Maintenance of sidewalks	5	4	3	2	1	9
P. Street sweeping	5	4	3	2	1	9
Q. Snow plowing	5	4	3	2	1	9
R. Trash removal services	5	4	3	2	1	9
S. Curbside recycling services	5	4	3	2	1	9
T. Overall quality of public works	5	4	3	2	1	9
<b>Planning and Zoning</b>						
U. Residential property maintenance enforcement	5	4	3	2	1	9
V. Retail and commercial property maintenance enforcement	5	4	3	2	1	9
W. Enforcement of the mowing and trimming of grass on private property	5	4	3	2	1	9
X. Enforcement of codes regarding the posting of temporary signs	5	4	3	2	1	9
Y. Enforcing the removal of trash cans/ bins on days trash is not picked-up	5	4	3	2	1	9
1. Enforcement of noise ordinances	5	4	3	2	1	9
2. Overall quality of planning and zoning	5	4	3	2	1	9

**7. Which FOUR of the City Services listed in Question #6 (above) do you think should receive the MOST EMPHASIS from City leaders over the next two years? (Write your top four choices below using the letters or numbers from the list in Question #6 above.)**

1<sup>st</sup> Choice: \_\_\_\_\_ 2<sup>nd</sup> Choice: \_\_\_\_\_ 3<sup>rd</sup> Choice: \_\_\_\_\_ 4<sup>th</sup> Choice: \_\_\_\_\_

**8. SATISFACTION WITH CITY SERVICES (cont.):** Using a scale of 5 to 1 where 5 means “Very Satisfied” and 1 means “Very Dissatisfied,” please rate your satisfaction with each of the services listed below.

<i>City Services</i>	<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Neutral</i>	<i>Dissatisfied</i>	<i>Very Dissatisfied</i>	<i>Don't Know</i>
<b>Parks and Recreation</b>						
A. Quality of City parks	5	4	3	2	1	9
B. Quality of City beaches	5	4	3	2	1	9
C. Quality of youth recreation programs	5	4	3	2	1	9
D. Quality of adult recreation programs	5	4	3	2	1	9
E. Management of the harbor	5	4	3	2	1	9
F. Access to recreational boating	5	4	3	2	1	9
G. Quality of biking routes	5	4	3	2	1	9
H. Quality of Beach Bounce	5	4	3	2	1	9
I. Overall quality of parks & recreation services	5	4	3	2	1	9
<b>Public Education</b>						
J. Quality of educational facilities	5	4	3	2	1	9
K. Quality of elementary school education	5	4	3	2	1	9
L. Quality of middle school education	5	4	3	2	1	9
M. Quality of high school education	5	4	3	2	1	9
N. System leadership and management	5	4	3	2	1	9
O. Overall quality of public schools	5	4	3	2	1	9
<b>Administrative Services</b>						
P. Overall quality of service provided by City Hall	5	4	3	2	1	9
Q. Quality of city leadership	5	4	3	2	1	9
R. Overall appearance of the City	5	4	3	2	1	9
S. Image of the City	5	4	3	2	1	9
T. Overall quality of life in the City	5	4	3	2	1	9
U. Feeling of safety in the City	5	4	3	2	1	9
V. Management of City finances	5	4	3	2	1	9
W. Effectiveness of City administration's communications with the public	5	4	3	2	1	9
X. Overall quality of the City's administrative services	5	4	3	2	1	9
<b>Utilities</b>						
Y. Water pressure in your home	5	4	3	2	1	9
1. City efforts to minimize disruptions to water service	5	4	3	2	1	9
2. Taste of your tap water	5	4	3	2	1	9
3. Overall quality of water service	5	4	3	2	1	9

**9. Which FOUR of the City Services listed in Question #8 (above) do you think should receive the MOST EMPHASIS from City leaders over the next two years?** (Write your top four choices below using the letters and numbers from the list in Question #8 above).

1<sup>st</sup> Choice: \_\_\_\_\_ 2<sup>nd</sup> Choice: \_\_\_\_\_ 3<sup>rd</sup> Choice: \_\_\_\_\_ 4<sup>th</sup> Choice: \_\_\_\_\_



10. What TWO of the major categories of City services listed below do you think should receive the MOST EMPHASIS from City leaders over the next two years? (Check up to 2 items.)
- (A) Police
  - (B) Fire
  - (C) Public Services
  - (D) Utilities
  - (E) Parks and Recreation
  - (F) Public Education
  - (G) Administrative Services, i.e. City Clerk, City Manager, City Finance, etc.
  - (H) Planning and Zoning

11. Do you know that there is a pending consent decree with the Federal Environmental Protection Agency (EPA) to separate storm water and sanitary sewer systems to eliminate combined sewer overflow (CSO) into the harbor?
- (1) Yes
  - (2) No

12. Do you feel that parking is a problem in residential areas in the City?
- (1) Yes (Please answer Q#12a.)
  - (2) No (Please go to Q#13.)

12a. What is the major action the City should take to address parking problems in residential areas?

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13. Do you feel that parking is a problem in commercial and/or retail areas in the City?
- (1) Yes (Please answer Q#13a.)
  - (2) No (Please go to Q#14.)

13a. What is the major action the City should take to address parking problems in commercial and/or retail areas?

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14. From which of the following sources do you currently get information about the City of Newport? (Check ALL that apply.)

- |                                                        |                                                   |
|--------------------------------------------------------|---------------------------------------------------|
| <input type="checkbox"/> (01) Television               | <input type="checkbox"/> (06) Other Newspaper     |
| <input type="checkbox"/> (02) Newport Daily News       | <input type="checkbox"/> (07) Neighborhood Groups |
| <input type="checkbox"/> (03) Newport This Week        | <input type="checkbox"/> (08) Internet            |
| <input type="checkbox"/> (04) City Web Site            | <input type="checkbox"/> (09) Facebook            |
| <input type="checkbox"/> (05) Engage Newport Microsite | <input type="checkbox"/> (10) Other: _____        |

15. Which of the following electronic sources of information are you currently using? (Check ALL that apply.)
- |                                                                     |                                                                         |
|---------------------------------------------------------------------|-------------------------------------------------------------------------|
| <input type="checkbox"/> (1) Social media (Facebook, Twitter, etc.) | <input type="checkbox"/> (5) eNotification from City website            |
| <input type="checkbox"/> (2) iPhone application (website)           | <input type="checkbox"/> (6) Engage Newport Microsite from City website |
| <input type="checkbox"/> (3) Text messages                          | <input type="checkbox"/> (7) Other: _____                               |
| <input type="checkbox"/> (4) The Internet (general use)             | <input type="checkbox"/> (8) None of the above                          |

16. **Communication with Citizens.** Using a scale of 1 to 5, where “5” means “Very Satisfied” and “1” means “Very Dissatisfied,” please rate your satisfaction with the following:

<b>How Satisfied are you with:</b>		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
A.	Availability of information about government operations	5	4	3	2	1	9
B.	City efforts to keep residents informed about local issues	5	4	3	2	1	9
C.	The level of public involvement in City decision-making	5	4	3	2	1	9
D.	Usefulness of the information that is available on the City's Web site	5	4	3	2	1	9
E.	How well the City listens/responds to citizens	5	4	3	2	1	9
F.	Citizen engagement and information facilitated through the City's Engage Newport microsite	5	4	3	2	1	9
G.	The availability of information about crime & safety	5	4	3	2	1	9
H.	The City's use of social media to inform the public regarding City services and issues	5	4	3	2	1	9
I.	The City's website as a means to conduct business with the City	5	4	3	2	1	9

17. Which **TWO** of the **City communication services** listed in Question #16 (above) do you think should receive the **MOST EMPHASIS** from City leaders over the next two years? (Write your top two choices below using the letters from the list in Question 16 above.)

1<sup>st</sup> Choice: \_\_\_\_\_

2<sup>nd</sup> Choice: \_\_\_\_\_

**DEMOGRAPHICS:**

18. Approximately how many years have you lived or owned property in Newport? \_\_\_\_\_ years

19. What is your age? \_\_\_\_\_ years

20. What is your gender?

\_\_\_(1) Male

\_\_\_(2) Female

21. Do you live inside the city limits of Newport for at least two weeks per year?

\_\_\_(1) Yes (please answer Q#21a #21b)

\_\_\_(2) No (please go to Q#22)

21a. Do you consider yourself to be a year-round or seasonal resident of Newport?

\_\_\_(1) Year-round

\_\_\_(2) Seasonal

21b. Do you own or rent your residence in Newport?

\_\_\_(1) Own

\_\_\_(2) Rent

22. Do you own a business in Newport?

- (1) Yes
- (2) No

23. Do you own rental property in Newport?

- (1) Yes
- (2) No

24. Are you registered to vote in the City of Newport?

- (1) Yes
- (2) No

25. Are you of Hispanic, Latino, or other Spanish heritage?  (1) Yes  (2) No

26. Which of the following best describes your race/ethnicity? (Check all that apply.)

- (1) Asian/Pacific Islander  (4) White
- (2) American Indian/Eskimo  (5) Other: \_\_\_\_\_
- (3) Black/African American

27. Would you say your total annual household income is:

- (1) Under \$30,000
- (2) \$30,000 to \$59,999
- (3) \$60,000 to \$99,999
- (4) \$100,000 or more

**[OPTIONAL] If you have other suggestions, please write your comments in the space provided below.**

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## **This concludes the survey. Thank you for your time!**

Please return your completed survey in the enclosed postage paid envelope addressed to:  
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed on the right will ONLY be used to help identify which areas of the City are having difficulties with City services. If your address is not correct, please provide the correct information. Thanks.