

COMMUNITY REPORT-BACK

2019 NEWPORT GAS OUTAGE STUDY



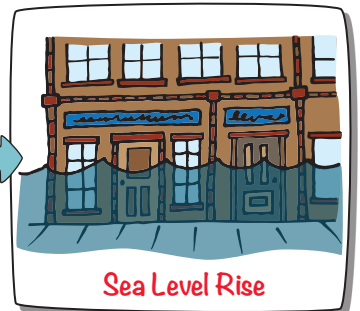
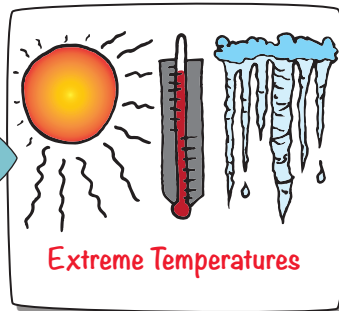
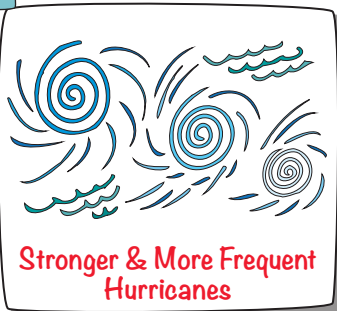
WHAT ABOUT THE NEXT EMERGENCY?

After the gas outage, the big question is ...

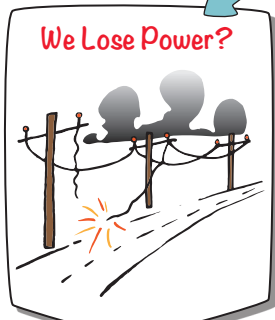
How prepared are we for large-scale emergencies?

Our biggest risks are from **CLIMATE CHANGE** — the local effects of man-made pollution around the world that are dangerous to you, your family, and your community.

WHAT CLIMATE-RELATED DISASTERS WILL WE FACE HERE IN NEWPORT?



WHEN THESE CLIMATE-RELATED DISASTERS HIT, WHAT IF...



No light
No TV
No radio
No Internet
No well pumps
No home appliances
No air-conditioning
Limited or no hospital services

No heat
No cooking
No hot water
Frozen and/or burst water pipes

Impossible to get off Aquidneck Island
Emergency response slow or cut off
Isolation — people stuck or stranded
Coastal Property Damage

Salt water and/or sewage spills over into the city's water supply
Drinking water becomes scarce because of over-charging or empty store shelves

Impossible to get off Aquidneck Island
Food, gas, and medical supplies cut off
Emergency response slow or cut off
Isolation — people stuck or stranded

WHAT WE CAN DO:

- Prepare to take care of ourselves and our community in an emergency
- Advocate for the resources we need before, during, and after an emergency
- Tell our public officials to plan **WITH** us, not **WITHOUT** us

For more information:

Newport HEZ Office
Florence Gray Center
1 York St., Newport, RI
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(401) 236-8344

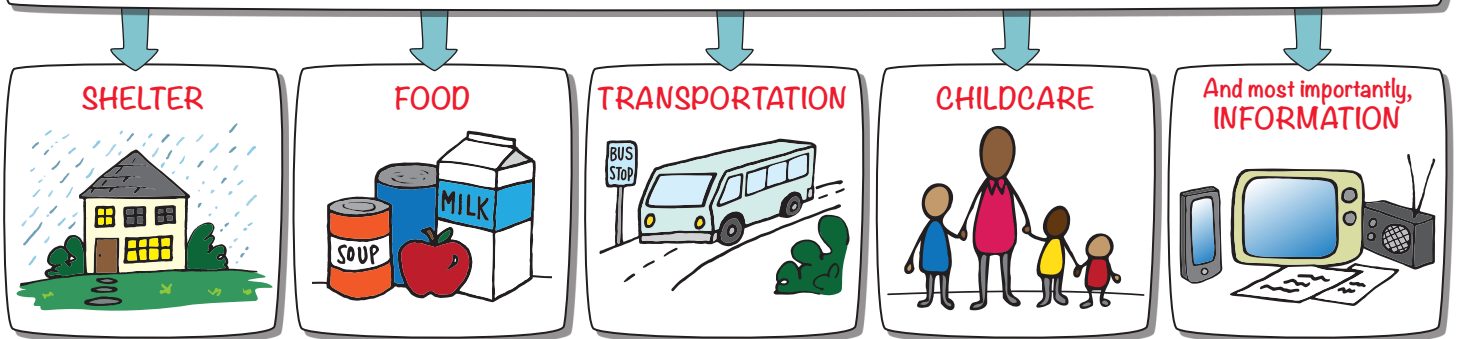
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WHAT WE LEARNED FROM YOU

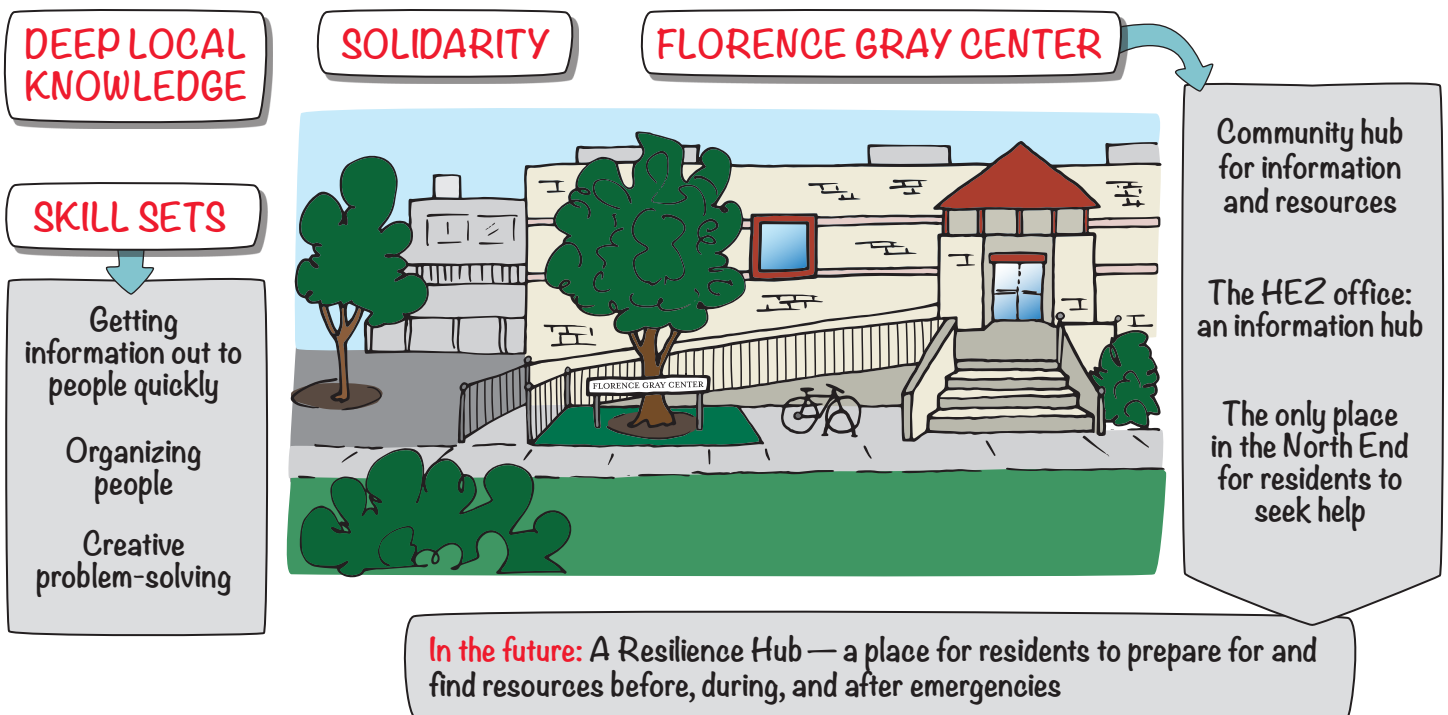
WE HEARD ABOUT **GAPS** AND **BARRIERS** IN THE CITY'S ABILITY TO SERVE COMMUNITY RESIDENTS AND TO MEET THEIR BASIC HUMAN NEEDS FOR...



Many of you told us that it was hard to pay for extra expenses, even waiting to be reimbursed by National Grid, and some of you — especially Spanish-speaking residents — didn't know about reimbursement.

You also said that some hotel staff were unwelcoming and even hostile to community members when they needed safety and support during a crisis.

WE HEARD YOU DESCRIBE THE **ASSETS** WITHIN THE COMMUNITY DURING THE EMERGENCY...



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